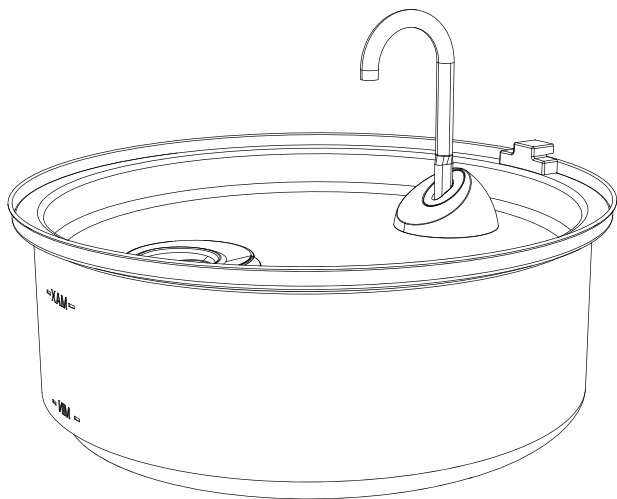


oneisall®

Stainless Steel Pet Fountain



User Manual

ON-D12EU

Dear Customer:

Thank you for supporting us.

In order to provide your pet with fresh and clean water continuously, please read the manual carefully.

If you have any problems during use please contact us in time to help you solve the problem.

Email us:  support@oneisall.com

We show case buyer's voice on our website regularly.

You are welcome to record and share your own experience of our products.

For more information,you can visit our website:

www.oneisall.com

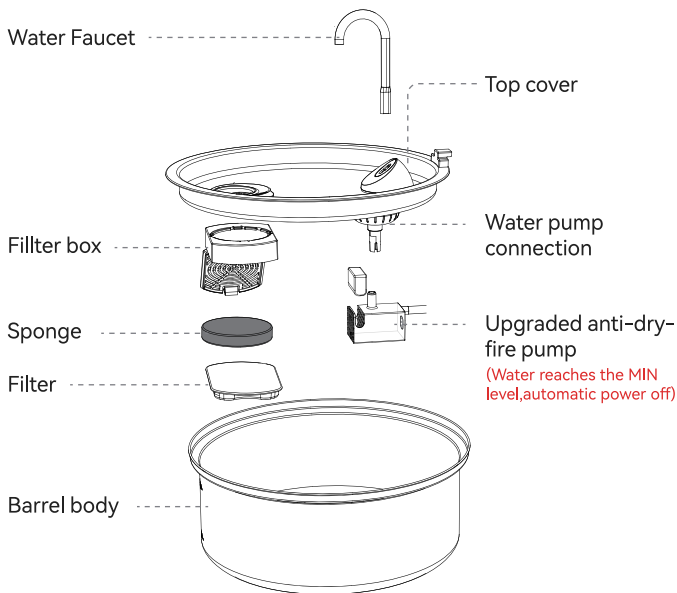


Installation
Tutorial



Water pump
cleaning video

1. What You have

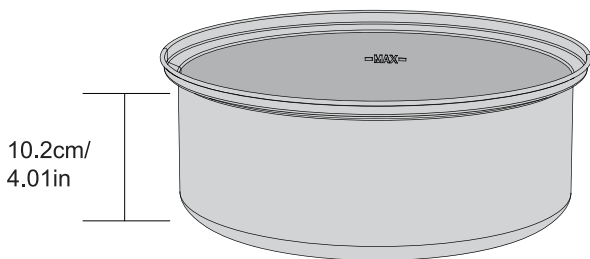
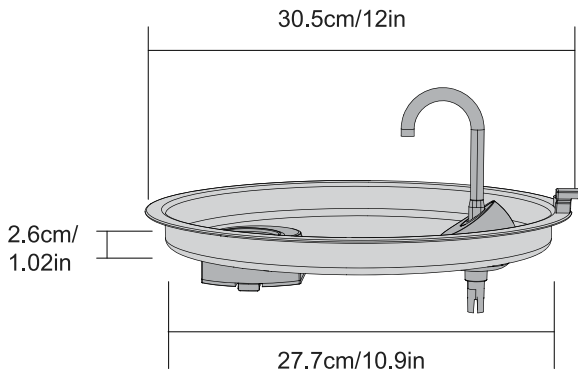


White light: water is sufficient



Red light: the water level has reached the minimum water level line, need to add water

2. Product Details



3. Before We Start: Care Instructions

In order to provide your pet with fresh and clean water continuously, please read and remember these three simple tasks

Refill often

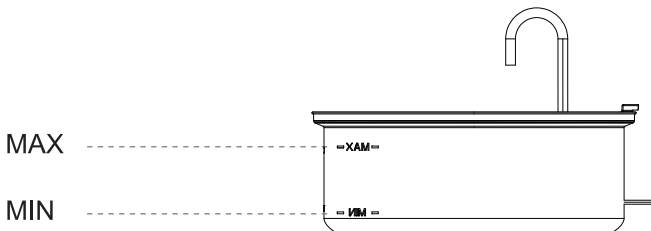
Please keep the water level Above MIN water Line or full all the time. The pump is designed to work in water at least MIN water line. If the pump dries without water, it may cause malfunction.

Clean the pump and fountain

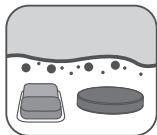
Clean the pump and fountain apart with the soap and warm water every 2 to 4 weeks. Be careful not to get soap in the filter, as it will not rinse out.

Replace filters on a regular basis

Replace carbon filter every 2 to 4 weeks when you clean your fountain. Replace the sponge and foam filter every 1 to 2 months depend on use frequency.

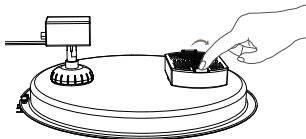
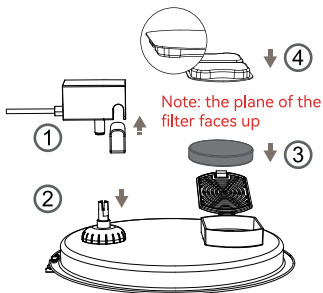


4. Let's Get Started



- 1 Soak the filter in a separate bowl of clean water for 5 minutes

- 1 Place the small sponge in the side of the pump
- 2 Place the pump into holder
- 3 Put the soaked activated carbon filter and white foam in the filter case and close it. First put the filter cotton, then put the carbon filter (Note: the plane of the filter faces up)
- 4

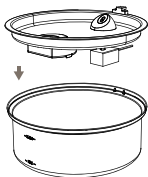


Note:

1.The filter must be fully soaked before using the fountain; Otherwise the water may not diffuse through the filter and case overflow.

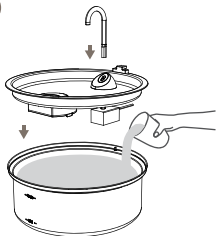
2.Do not soak the filter in the fountain tank to avoid dust on the surface.

2



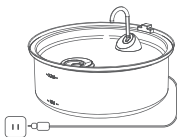
Installing the tap

3



Plug the water faucet firmly,
then add water to MAX line

4



Power on

5



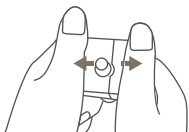
Start using

Note:

- 1.Fill water to MAX water level in bowl.Place the water fountain in a place where your pet will use it.
- 2.Make sure the power cord adapter and your hands are dry,then Contact the power cord.
- 3.Keep healthy and happiness flowing!

5. Cleaning the pump is essential to the longevity of the fountain. Please clean the pump at least every 2 weeks.

Step 1. Gently break open the pump cover



Step 2. Remove the pump cover Try open the impeller cover with the notched corner of the pump cover facing downward



Step 3. Clean the parts with dish soap and warm water



1. Be sure to shut down and disconnect the power supply for safety when the product is not in use.
2. For indoor use only
3. Keep the power adapter and power cord dry during cleaning
4. The product is not allowed to run without water (Model with automatic shut down function can ignore this)
5. Please turn off the power before maintaining and cleaning the machine

6. Product Specifications

Input	100-240V
Output	DC5V = 1A
Product Name	oneisall Pet Fountain
Model	PWF-002
Noise	About 35dB
Net Weight	1.15kg
Gross Weight	1.40kg
Length of Charging Cable	150cm
Product Size	31*31*11.6cm

7. Q&A

Q: How can I get the filters and water pump?

A: Here with the Water Pump asin: B0C4NKX889,
Filter asin: B0C4NNQY4R

Q: What if the product does not spray water?

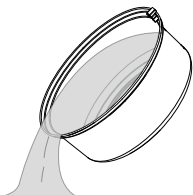
A: Please check whether the water level is lower than MIN, if the water level is normal, please clean the pump.

Q: How often do I need to change my Pet water fountain filter?

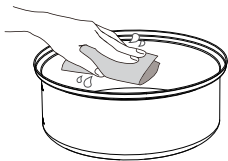
A: The water pump and dispenser need to be cleaned every 1-2 weeks, every 2-4 weeks you need to change the cartridge, we will provide you with 2 extra sets of fillters

8. Clean regularly

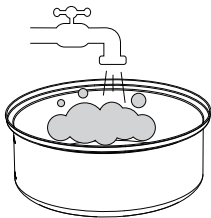
For your pet to have healthy and clean water at all times, please wash the basin and top cover once every 2 weeks.



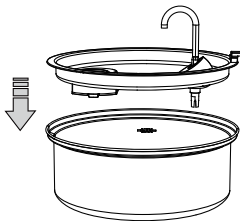
1. First pour out the water in the water dispenser



2. Clean all parts of the water dispenser with warm water and soap or a mild detergent. You can use a sponge or soft bristle brush to clean them.



3. Rinse all parts of the dispenser thoroughly with water and make sure there is no residual soap or detergent.



4. Dry the cleaned parts of the dispenser and reassemble it according to the instructions in the manual.

9.Contact Us

WE ARE READY TO HELP

Oneisall offers a standard 2-year warranty. If you have any issues with your Oneisall product, please do not hesitate to contact us. Be sure to include your proof of purchase, model number, and any relevant photos or videos in your message to expedite the process. Our Oneisall support team is available 7 days a week and will respond to your inquiry within 24 hours. Thank you for choosing Oneisall.

Please note that the Oneisall warranty does not apply to used products or purchases made from unauthorized sellers. It's important to be aware that the warranty also does not cover consumable parts such as blades, guards, filters, brushes, and similar items. These parts may require regular replacement or maintenance.

✉ support@oneisall.com

📞 +1 877-522-8578 (US) Mon-Fri 8am-5pm(PST)

🌐 www.oneisall.com



Video guida



@Oneisall Official

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Any problems you have, please contact us :
support@oneisall.com



Installation
Tutorial



Water pump
cleaning video