

ORDER NUMBER: CUSTOMER NAME: CONTACT EMAIL: Please return your items to: Save Our Souls Clothing (Returns) 44 Daines Way Thorpe Bay, Essex SS1 3PQ United Kingdom

## **RETURNS & EXCHANGE FORM**

Please fill out this form and include it in the parcel with the item(s) you wish to return/exchange. PLEASE VIEW OUR RETURNS AND EXCHANGES PAGE ON THE WEBSITE FOR FULL INFORMATION

PRODUCT NAME	QTY	RETURN	EXCHANGE	REASON CODE

## **RETURNS & EXCHANGES INFORMATION REASON CODES** All items must be returned unworn and in 1. Changed my mind original packaging. 2. Too small (if exchange, please specify 2. Any free gifts included must be returned with size required) the item if you wish to be refunded. If the free 3. Too big (If exchange, please specify size gifts are not included, we may choose to deduct the cost of the items from the final refund price. required) 3. Please allow up to five working days from when 4. Ordered multiple sizes we receive the item for your refund/exchange to 5. Was sent wrong item be processed. 6. Faulty – Please specify below 4. Unless we have made an error with your order, we are not responsible for return postage costs.