

Exway Warranty Policy

Warranty Service

(1) The warranty starts on the date that the board is received and is valid for 6 months for X1 Pro Hub/Riot, Wave Hub/Riot, X1 Max Riot/Hub, Atlas-2WD/4WD, and 12 months for Flex Riot/Hub. The customer must provide valid proof of purchase for warranty coverage. Replacement parts are available for sale after the warranty period is over.

(2) Batteries, ESCs, Remote Controls have a 6-month warranty (when the customer buys the parts separately) from the date the package is delivered to the customer.

(3) Other product accessories do not provide warranty service.

Warranty Coverage

The parts listed below enjoy the warranty service time, and other accessories are not covered by the warranty.

Parts	Warranty Period
Deck	6 Months
Charger	6 Months
Truck	6 Months
Remote	6 Months
Battery	6 Months
ESC	6 Months
Motors	6 Months

Damage caused by improper use, improper maintenance or improper storage.

Any damage other than normal wear and tear.

The water resistance of the skateboard is IP55, which is resistant to splashes and dust under normal conditions, but if you ride in a puddle or where the water level is high, or even immerse your skateboard in water, the water is likely to enter the electrical parts and damage the part.

Please do not ride in the rain or any wet ground with water, this will cause a high risk of water damage and may cause the motor bearings to rust and make noise.

Warranty service will be provided for parts such as:

Deck / Trucks / Motors / ESC/ Remote / Charger/ Battery

Warranty service will not be provided for parts such as:

- (1) Wheels, Bearings, Bushings, Belts, Grip Tape are considered wearable and tear items and will not be covered.
- (2) Damage caused by improper use, improper maintenance, or improper storage.
- (3) Any damage outside of normal wear and tear.
- (4) Damage caused by unauthorized repairs of the product.
- (5) The water-resistance of the skateboard is IP55, which is resistant to splashes and dust under normal conditions, but if you ride in a puddle or where the water level is high, or even immerse your skateboard in water, the water is likely to enter the electrical parts and damage the part.
- (6) Please do not ride in the rain or any wet ground with water, this will cause a high risk of water damage and may cause the motor bearings to rust and make noise.