

Warranty Policy

In the unlikely event of a defect, Evolve Skateboards USA warrants to the original user that our Evolve electric skateboard shall be free from all defects in material and workmanship for TWELVE MONTHS from the date of purchase. Evolve accessories are covered for a period of 30 days. This warranty does not apply to any electric skateboard that has been subject to abuse, misuse, negligence, or accident (ie riding in wet conditions, dropping the board etc). Defects caused by tampering or unauthorized alterations or repairs are also not covered by this warranty. Perishable items are not subject to warranty due to their deterioration through standard use, these items are - bearings, belts, tubes, tires, bushings, grip tape and wheels. Evolve skateboards are not designed to be jumped down stairs or off curbs. Doing maneuvers like this can result in broken motor plates, axles and other parts and therefore these items are not covered by warranty.

Boards sold by Evolve Skateboards USA in the 48 contiguous states that malfunction within 7 days of receipt and which cannot be diagnosed and repaired over the phone, will be shipped back to Evolve at our expense for repair at no charge. If the malfunction is due to quality and workmanship, the board will be repaired and return shipped to the customer at no charge. Boards that malfunction between 8 days and 6 months of receipt must be returned at the owners expense. If the problem is determined to be a warrantied malfunction vs. misuse, the customer will receive a \$50 discount code for Evolve future purchases to compensate for return shipping charges, we will also repair the board at no charge, and we will return ship the board at no charge. International customers are responsible for shipping charges as well as customs taxes and fees regardless of the date of return. If the problem is

determined to be related to misuse versus a malfunction, a repair quote will be provided.

Please note; Manufacturer's warranty applies exclusively to new complete skateboards purchased from Evolve Skateboards USA and their authorized retailers. Skateboards purchased elsewhere, used condition, or second hand are not covered under warranty.