



Troubleshooting Guide

If this happens...	Try this solution...
Receiver pod(s) turns off after 3 minutes.	1. Turn on receiver pod(s). 2. Turn on remote. 3. Set receiver pod(s) by adjusting settings and intensity. (See pages 16-17) If intensity is not increased beyond "0", receiver pod will shut off automatically after 3 minutes of inactivity.
I cannot feel anything.	1. Ensure that the receiver pod(s) are turned on. 2. Gradually increase intensity past "1" until tingling sensation is felt. (See page 17)
The remote will not turn on.	Press and hold ON button for 3 seconds. Ensure that the remote is fully charged and is unplugged from charging cable.
The pod will not turn off.	When treatment minutes are remaining , reduce intensity to "0", then press and hold OFF/- button for 3 seconds. When treatment minutes have not been set , press and hold the OFF/- buttons for 3 seconds. (See page 15)
The remote/receiver pod(s) do not seem to be charging.	Ensure the USB cable is correctly plugged into the remote/receiver pod(s) and ensure that the AC adaptor is plugged into the electrical socket securely. (See pages 11-13)
The remote does not control receiver pod(s).	1. Ensure the receiver pod(s) and remote are fully charged and turned on. 2. If you have used advanced pairing option, press CH button on remote to navigate to respective pod. (See pages 22-23) 3. Set receiver pod by adjusting intensity. (See page 17) If intensity is not increase beyond "0", receiver pod will shut off automatically after 3 minutes of inactivity.