



At Bushtukah, everything we do connects back to the customer. Providing our customers with a great experience every time they walk through our doors is our goal and our staff make that happen. We seek employees who are committed to providing our customers with solutions to their outdoor gear needs through quality products and friendly, knowledgeable service. Our staff are passionate about what we do.

Job Title: Bike Mechanic (Kanata)

The Job: A Bike Mechanic is a key position within the Tech Shop team. This position reports to the Head Bike Tech and the Store Management and works closely with the entire retail and Warehouse team. This position will work at our Kanata (5607 Hazeldean Rd) location.

Key responsibilities:

- Assembling, maintaining and repairing bikes according to specific store standards; this includes PDI (Product Delivery Inspection), completing work orders/tune-ups on a timely basis, initiating special orders on specific bike parts.
- Providing excellent advice and assistance in order to add value to our customer service and support the sales associates.
- Maintaining a clean and organized work area to maximize the customer experience and safety of all staff and customers.
- Mentoring and training frontline staff on bike repair processes and procedures.
- Share your passion for our cycling products and the sport.
- Proactively maintain skills and knowledge.
- Complete ad hoc tasks as assigned by Head Tech/Store Manager
- Ability to provide solutions to our customers on the sales floor

To be successful in this role, you'll need to:

- Have a mechanical aptitude. (Bike mechanics certification is an asset)
- Manage your time and meet deadlines.
- Have a passion for cycling and bikes.
- Enjoy helping people and solving problems.
- Put customers first and listen to their needs.
- Learn as much as you can about the products and services we offer.
- Look for ways to strive for continuous improvement... provide feedback and collaborate with the team.
- Reliable and flexibility to work weekdays, evenings and weekends.
- Versatility to work in both the Tech Shop and on the sales floor.

Please submit your resume to [employment@bushtukah.com](mailto:employment@bushtukah.com) .