

SCOUT TRAVEL LUGGAGE FINDER & ALARM

QUICK START GUIDE



This is a security device.

To ensure the security of your Scout Travel, a specific pairing sequence is required.

Do not attempt to pair your Scout Travel via the iOS Bluetooth settings. For a successful Bluetooth connection, you must pair your Scout Travel via the Knog app.

Please carefully follow the instructions to successfully pair your Scout with an iPhone.

Failure to pair or unpair your Scout as required may result in connection issues or an inoperable device.

NEVER LEAVE YOUR LUGGAGE OR BELONGINGS UNATTENDED

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WHAT'S IN THE PACK

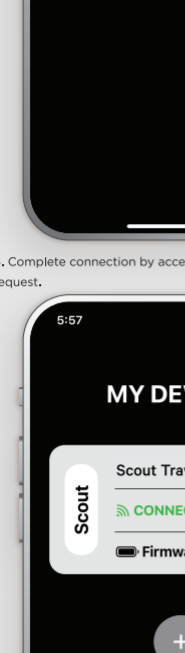


ENABLE PAIRING

Only pair your Scout using the Knog app and Apple Find My app.

Before you pair your Scout Travel to your iPhone, connect the device to a USB charger via a standard USB-C cable. When the charging cable is inserted you will hear a 3-tone beep.

If the Scout was previously linked to another Knog mobile account or Apple ID, make sure that it has been removed from accounts via the Knog Mobile and Find My apps, then perform a factory reset of the Scout as described on step 12.

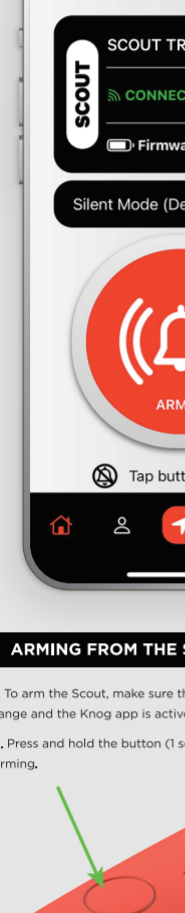


SET-UP KNOG APP

1. Find and install the Knog app from the app store.



2. Enter your information to create your profile.



3. Enter your email address in the input field. Check that the email address you entered is correct and in a valid format.

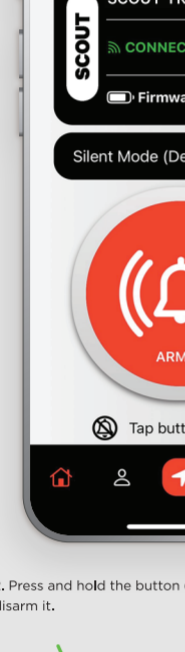
4. Enter your password in the input field.

5. Select 'Sign Up' to start using the app.

CONNECT & REGISTER DEVICE

The Scout Travel will initially be in a factory shipping mode. To enable normal operation of the device, connect it to a USB-C charger. Only pair the Scout Travel via the Knog Mobile app and/or the Apple Find My app.

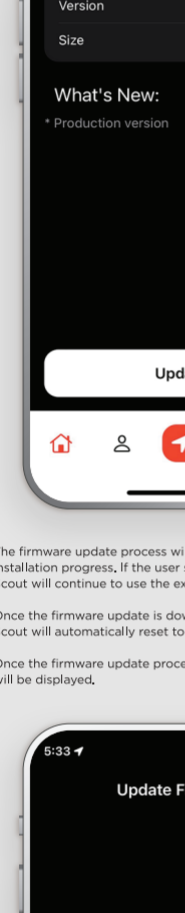
Pairing via your active Bluetooth device list on your iOS device will result in an inoperable device.



The flashing blue LED will signal an active pairing mode by the Scout Travel light on the device.

1. Make sure your Scout is charged and in close range. Click on the '+' button to start pairing for the Scout.

The Scout will remain in pairing mode for 10 mins once the charger is plugged in. If the Scout fails to appear, re-connect the charger.



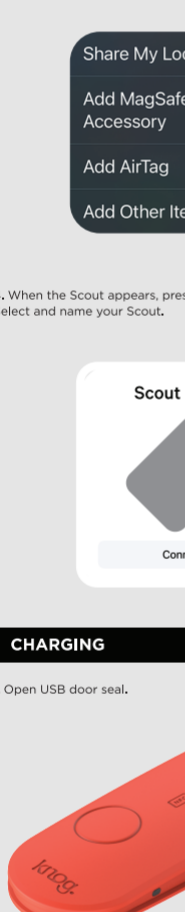
2. Select device to add 'Scout Travel' that is in range.



Tip: Hold your scout next to your phone. It may take up to 10 seconds to register.

CONNECT & REGISTER DEVICE

3. Choose a name for your Scout.

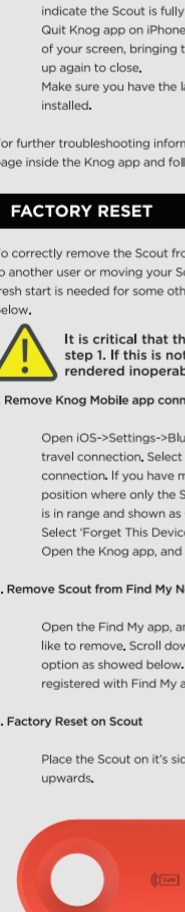


4. Complete connection by accepting Bluetooth pairing request.

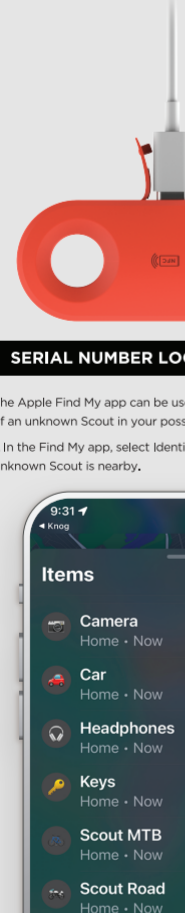


ARMING + DISARMING FROM PHONE

1. To arm Scout make sure the phone is in Bluetooth range. To Disarm, make sure the Scout is in Bluetooth range. The Scout should show 'Connected'. Press the large bell icon on screen to arm the Scout.



2. The bell icon button will now show the Scout is armed. To Disarm, make sure the Scout is in Bluetooth range, and press the bell icon on the screen.

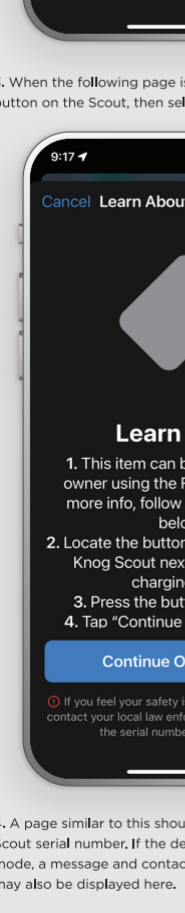


ARMING FROM THE SCOUT

1. To arm the Scout, make sure the phone is in very close range and the Knog app is active.

2. Press and hold the button (1 second) on the Scout to begin arming.

Whilst the Scout Travel is arming, the indicator LED will flash red momentarily and the bell icon will appear yellow in the app.



Scout cannot be armed unless phone is in very close range.

DISARMING FROM THE SCOUT

1. To disarm the Scout make sure the phone is in very close range and the Knog app is active on the phone.



The Scout Travel cannot be disarmed unless your phone is in very close range.

FIRMWARE UPDATE

Once the Scout is connected, inside the app select the 3 dots for more options. Scroll down, and select 'Update Firmware'.

If this item, the latest version of iOS, iPadOS, or macOS, is not installed, a message "You are up to date" will be displayed.

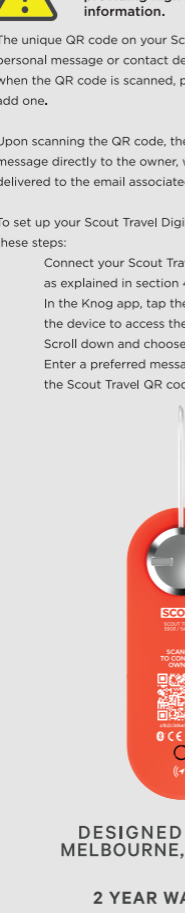
If a firmware update is available, download and install it to the Scout.



The firmware update process will begin, indicating the installation progress. If the user selects 'Cancel' at anytime, the Scout will continue to use the existing version of firmware.

Once the firmware update is downloaded and installed, the Scout will automatically reset to activate the update.

Once the firmware update process is complete, a green tick will be displayed.



CONNECTING TO Find My

Open the Find My app by pressing the red arrow button at the bottom of the screen.

*To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS, is recommended.

2. Press 'Add New Item'

3. Select 'Add Other Item'

4. When the Scout appears, press to connect to Find My. Select and name your Scout.

CHARGING

1. Open USB door seal.

2. Plug in USB-C charging cable. Flashing Red LED indicates charging.

3. Solid Green LED indicates fully charged.

DISABLE Find My (Unwanted Tracking)

Note: This is NOT describing the method to remove your Scout from the Find My app.

If you receive an Apple Unwanted Tracking notification, the owner of the Scout in your presence can view its location.

Follow these instructions to stop sharing location details of the Scout.

1. Place the Scout on its side with the USB-C port facing upwards.

2. Press and hold the button for 30 seconds until 4 short beeps are heard.

This procedure will stop sharing the location of the Scout. Plugging the Scout into a charger will re-enable location sharing.

TROUBLESHOOTING

In any case where the Knog app or Scout is non-responsive, try the following steps before attempting a factory reset.

Plug in your Knog Scout via the USB-C until green light indicate the Scout is fully charged.

Quit Knog app on iPhone -> Swipe up from the bottom of your screen, bringing the app into the centre. Swipe up again to close.

Make sure you have the latest version of the Knog app installed.

For further troubleshooting information, please refer to the 'help' page inside the Knog app and follow the FAQs link.

FACTORY RESET

To correctly remove the Scout from your phone - if transferring to another user or moving your Scout to a new phone - or if a fresh start is needed for some other reason, follow the process below.

It is critical that the Scout is disarmed before step 1. If this is not done, the Scout may become inoperable.

1. Remove Knog Mobile app connection

Open iOS->Settings->Bluetooth, and find the Scout travel connection. Select the 'i' menu next to the connection. If you have more than one Scout, move to a position where only the Scout you would like to remove is in range and shown as Connected.

Select 'Forget This Device',

Open the Knog app, and remove the Scout.

2. Remove Scout from Find My Network

Open the Find My app, and select the Scout you would like to remove. Scroll down, and select the Remove item option as showed below. The Knog Scout is no longer registered with Find My after this step.

3. Factory Reset on Scout

Place the Scout on its side with the USB-C port facing upwards.

4. Press and hold the button, while plugging in a USB-C cable. Continue to hold the button for 10 seconds, until 3 long beeps are heard.

SERIAL NUMBER LOOK UP

The Apple Find My app can be used to lookup the serial number of an unknown Scout in your possession.

1. In the Find My app, select Identify found item, when the unknown Scout is nearby.

2. Select the item from a list of nearby items, then press continue.

3. When the following page is displayed, press the button on the Scout, then select 'Continue On Website'.

1. This item can be located by its owner using the Find My app. For more info, follow the instructions below.

2. Locate the button on the side of the Knog Scout next to the USB-C charging port.

3. Press the button to activate.

4. Tap "Continue On Website" for

If you feel your safety is at risk due to this item, contact your local law enforcement. You may need the serial number for this item.

4. A page similar to this should be displayed with the Scout serial number. If the device has been set to lost mode, a message and contact details from the owner may also be displayed here.

LUGGAGE ATTACHMENT

1. Choose the desired security tether length for your luggage- 90cm or 160mm.

2. Insert part A, part B & security tether into the main body of the Scout.

3. Insert part C.

4. Loop the security tether through the handle or strap & click into part C.

5. Insert part D into part C.

6. Tighten assembled security parts with the security tool.

7. Luggage attachment is now complete.

NFC SCANNING

Your Scout Travel includes NFC tag technology. NFC scanning will reveal the following information:

Serial number lookup (see Section 13).

Contact phone number of the owner if the Scout Travel is in Lost Mode in the Find My app.

To scan the Scout Travel NFC, simply hold your phone above the NFC logo on the top surface of the product. This will open a web browser that provides information about the Knog Scout Travel.

DIGITAL CONTACT DETAILS

For security reasons, please refrain from providing highly sensitive or personal information.

The unique QR code on your Scout Travel can encode a personal message or contact details, which will be visible to anyone when the QR code is scanned, provided that you choose to allow scanning.

Upon scanning the QR code, there is an option to send a message directly to the owner, which will be promptly delivered to the email associated with your Knog app login.

To set up your Scout Travel Digital Contact Details, follow these steps:

Connect your Scout Travel to your Knog mobile app, as explained in section 4.1 of the app's instructions.

In the Knog app, tap the 3 dots associated with the device to access the settings page.

Scroll down and choose "Digital Contact Details."

Enter a preferred message that can be viewed when the Scout Travel QR code is scanned.

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2 YEAR WARRANTY

KNOG.COM

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