

Who Are We



WhatGeek was envisioned by a group of curious individuals who saw creativity as the seed quintessential for any new innovation.

Our team is hard at work to offer items in a variety of different categories. Such as Customizable Keyboards, Mice, 3D Printers, Game Consoles, Speakers, and more desk setup devices. Our team has a diverse group of people from R&D, designers, and experts.

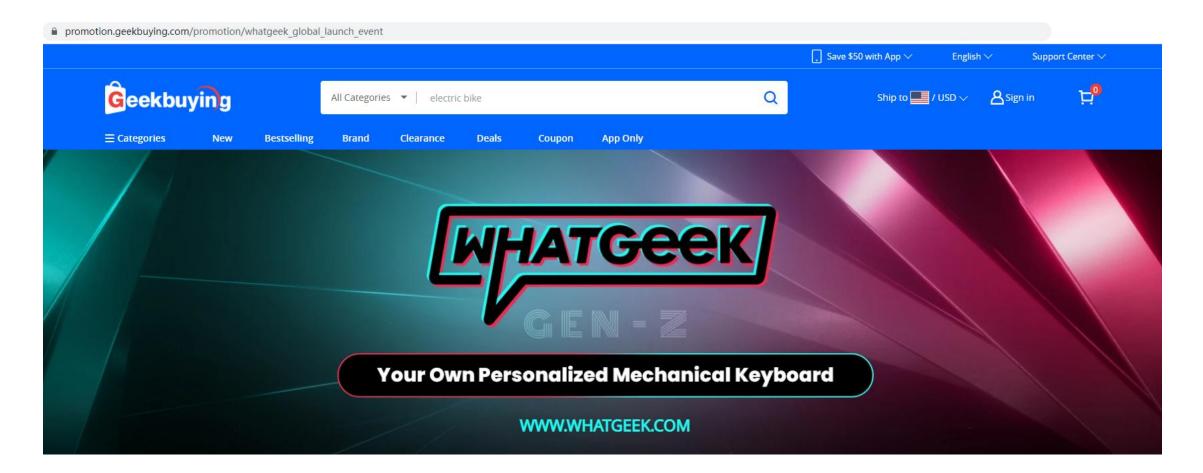
We want to give this freedom to people across the globe while shopping for their favorite items online, whereby they can customize and create their own unique gadgets out of hundreds of assorted elements.



A Team of Geekbuying



WhatGeek's vision is spearheaded by one of the teams at Geekbuying.com.



A Team of Geekbuying



Geekbuying was founded in 2005 with the mission of creating a platform that truly puts the customer first. Since our inception, we have become one of the leading E-commerce platforms http://geekbuying.com selling a wide range of consumer electronic gadgets (more than 3,000 skus).

We has 500+ employees, keep supporting 300+ brands to expand global business. Besides, we have own brands including **Tronsmart**, **Eleglide**, **Hinovo** that has entered 70+ countries.







Factory & Global Warehouse



Factory Covers: 12,000+ m²

Staff: 3,000+

Sales: \$2,000,000 - \$5,000,000

per year

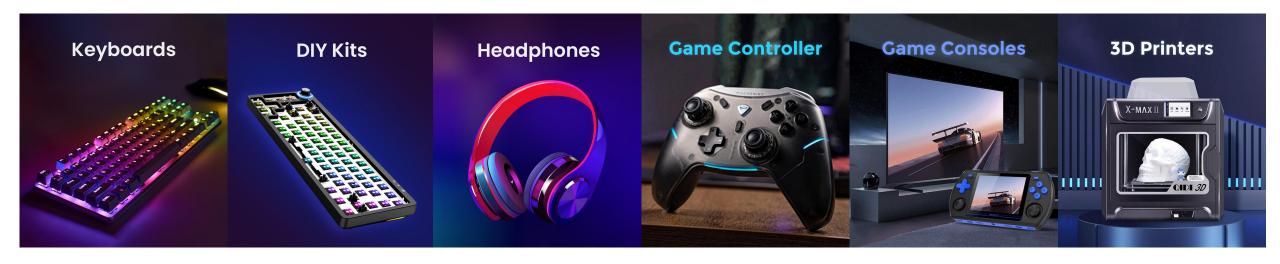
Warehouses:

US, Spain, Germany, Italy, Poland & More



Product Category & Brand Partners



























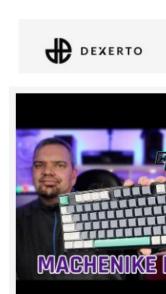
Our Target Market

- We serve the global market. Our main target markets are US, Canada, UK, Germany.
- The customer's ages are basically between 18-34 years old, and males are higher than females, accounting for about 70%.
- Most of them are biased toward technology, computers, computer equipment and accessories, games, and other fields.



Collaboration Media and Influencers











reviewgeek

















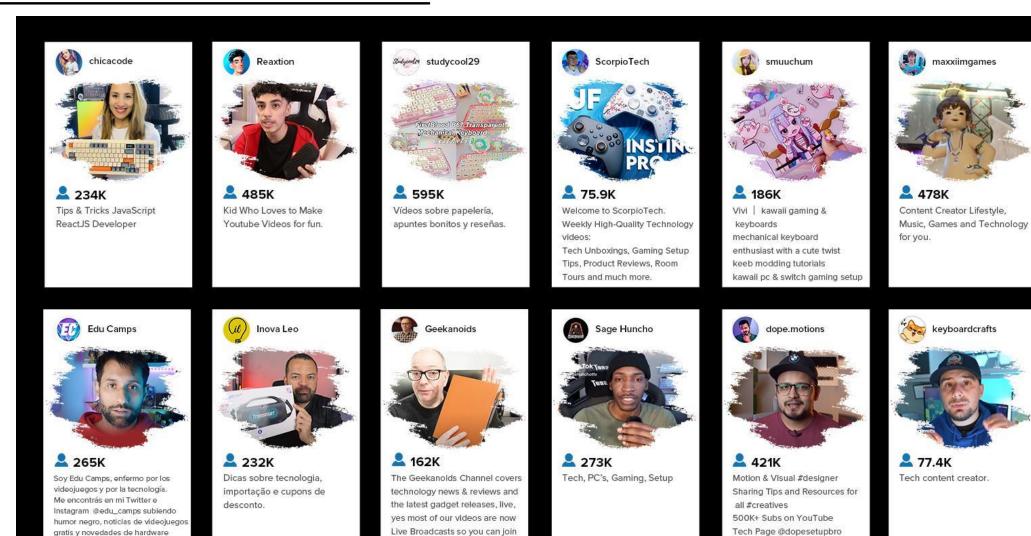






Collaboration Influencers





in the chat.

todos los días.

Customer Satisfaction





*** 5/5

2023-02-24

★ ★ ★ ★ 5/5

2023-02-24

Excellent shop with careful packaging methods

"I made multiple orders with them already and all the products arrived in perfect condition with a lot of foaming and package protections included. Once they even could manage to get a product for me that wasn't even in stock. Absolutely recommended +++++ (Also they usually have great discounts and promotions going on.)"

Detailed Ratings

Pricing of products and services

Likelihood of customers making future purchases

Overall customer service

Overall product shipping and delivery process

Product

Returns/Refunds/Exchanges

steven-91647 Amazing products and customer service

"Customer service was very responsive. Product arrived in perfect condition and in a very quick time which is rare where I live."

Detailed Ratings

Pricing of products and services

Likelihood of customers making future purchases

Overall customer service Overall product shipping and

Returns/Refunds/Exchanges

delivery process

Product

* * * * *

Updated Apr 9, 2023

Dead keyboard

I have been trying to send them back a dead keyboard that never worked properly.

I would like my money back but they keep asking me for more videos.

I already sent you enough proof!!

I want a refund and not another email playing me around!

4/8/23 Edit: costumer service took care of it without asking me for more videos.

The replacement keyboard arrived quick and without any issues!

Thank you for your help.

I will be purchasing from you in the future.

Date of experience: February 25, 2023





Feb 28, 2023

* * * * *

Apr 8, 2023

AMAZING SERVICE!

I was not sure about the delivery due to it being the first time I order from WhatGeek. Delivery was received on time as promised, and the keyboard is absolutely amazing. Very satisfied with the prodyct and customer experience! :)

Date of experience: February 16, 2023

It was incredibly fast shipping and box...

It was incredibly fast shipping and box wasn't dented or banged up. I would absolutely buy from them again. Good honest business with surprisingly quick turnaround times giving the distance traveled -

Date of experience: April 03, 2023



Collaboration Method:

- Blog Posts
- Social Media Posts
- Video Promotion
- Website Banner
- Product Review
- Product Co-branding
- Affiliates
- More...

