

TERMS OF SERVICE

Welcome to Double E Creations! These Terms of Service ("Terms") govern your access to and use of our website, products, and services provided by Double E Creations. By accessing or using our services, you agree to be bound by these Terms.

1. **Acceptance of Terms:** By accessing or using Double E Creations, you agree to these Terms and our Privacy Policy. If you do not agree with any part of these Terms, you may not access or use our services.
2. **Use of Services:** You must be 18 years or older to use our services. You agree to use our services only for lawful purposes and in accordance with these Terms. You may not use our services for any illegal or unauthorized purpose.
3. **Account Registration:** To access certain features of our services, you may be required to register for an account. You agree to provide accurate and complete information during the registration process and to update such information to keep it accurate and current.
4. **Intellectual Property:** All content included in or made available through our services, such as text, graphics, logos, images, and software, is the property of Double E Creations or its licensors and is protected by copyright and other intellectual property laws.
5. **Product Information:** We strive to provide accurate descriptions and images of our products; however, we do not warrant that the product descriptions, images, or other content on our website are accurate, complete, reliable, current, or error-free.
6. **Pricing and Payment:** Prices for our products are subject to change without notice. We reserve the right to modify or discontinue any product at any time. We accept payment through various methods, and you agree to provide accurate payment information and authorize us to charge your payment method for any purchases made through our services.
7. **Shipping and Delivery:** We will make every effort to deliver your order within the estimated timeframe provided; however, we are not responsible for delays outside of our control.
8. **Returns and Refunds:** Please review our Return Policy for information about returns and refunds.
9. **User Conduct:** You agree not to engage in any conduct that could damage, disable, overburden, or impair our services, or interfere with any other party's use of our services.
10. **Termination:** We may terminate or suspend your account and access to our services immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach these Terms.
11. **Changes to Terms:** We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material, we will provide at least 30 days' notice prior to any new terms taking effect.
12. **Contact Us:** If you have any questions about these Terms, please contact us at [contact email].

By using our services, you agree to abide by these Terms. Thank you for choosing Double E Creations!

Double E Creations

REFUND POLICY

At Double E Creations, we take pride in creating high-quality handmade items tailored to your preferences. Due to the customized nature of our products, we do not offer refunds once an order has been placed. Each item is meticulously crafted upon receiving your order, ensuring that it meets our standards of excellence.

However, your satisfaction is of utmost importance to us. If you encounter any issues with your order or if the item does not meet your expectations, please reach out to us as soon as possible. We will do everything within our power to address your concerns and make things right.

In the event of a problem with your order, please contact us at quotes@doubleecreations.com within 10 days of receiving your order. Please provide detailed information about the issue, including photographs if applicable. We will review your case promptly and work with you to find a satisfactory solution, which may include replacement of the item, store credit, or other appropriate measures.

We appreciate your understanding of our policy and your support of our handmade creations. If you have any questions or require further assistance, please don't hesitate to contact us.

Thank you for choosing Double E Creations!