# **OWNER'S MANUAL**

#### **Inflatable Castle Style Bouncer 13x13FT**

Applies to All 13 x 13 Bounce Houses



Description of Ride Operation and Intended use
Site Condition
Set Up
Safety Check
Discontinuation of Operation
Take Down
User Weight, Height and Occupancy Specifications
Operating Procedures and Instructions
Care and Maintenance
Safety Rules of Operation
Evacuation and Emergency Procedures
Safety Rules Sign
Product Dimensions and Weight
Manufacturing
Inspection and Non-destructive testing

#### **Description of Ride Operation and Intended Use**

This Bouncing Angels model is described as an Inflatable Bounce House Play Structure. It is designed for users to jump and play on the bounce floor area only. It is inflated through an inflation tube by a 1hp electric blower fan. All users must comply with all instructions, rules and compliance specifications listed in this manual.

#### **Site Condition**

#### Outdoor

- ✓ Make sure ground surface is level
- ✓ Clear any and all debris
- ✓ Check area for sharp objects
- ✓ Always set unit up on top of provided tarp
- ✓ Do not set up near bodies of water
- ✓ Do not set up near high tension or electrical lines
- ✓ Do not set up under or near large trees or overhead obstructions

#### **Indoor**

- ✓ Make sure ground surface is level
- ✓ Clear any and all debris
- ✓ Check area for sharp objects
- ✓ Always set unit up on top of provided tarp
- ✓ If setting up next to other inflatables, leave a space of 10 ft between
- ✓ Do not set up in buildings that do not have marked emergency exits
- ✓ Do not set up in buildings that are not compliant with local fire and safety standards.
- ✓ Set up at least 10 ft away from walls.
- ✓ Measure height of ceiling and make sure there is at least a 3ft space between unit and ceiling.
- ✓ Do not set up near unstable objects of near things that may fall on unit (such as walls with shelves).

#### Set Up

This product must be set up and supervised by an adult. No other persons, except for those authorized to set-up, should be near the inflatable during set up.

- ✓ Make sure door is unobstructed and unblocked by any walls or barriers.
- ✓ Inspect inflatable for cleanliness and check for mold and mildew before inflation.
- ✓ Make sure the inflatable is free inside and out of any foreign objects.
- ✓ Look for tears, rips, holes and loose netting before inflation.
- ✓ Make sure the ground is debris-free before inflation, and never drag the inflatable over rough surfaces. For outside use, it is best to set up this inflatable in grass. For inside use a padded floor is recommended.
- ✓ Make sure your set up location is at least 10FT from any walls, barriers or other inflatables. Refer to site conditions in this manual.
- ✓ Test and inspect all electrical components including blower before connecting to inflatable.

- ✓ Make sure blower and electrical components are not near water or in wet conditions.
- ✓ Do not set up inflatable if in bad weather or if the wind exceeds 15 MPH.

## 1) Layout tarp



## 2) Fully Unroll Inflatable on top of tarp and unfold





# 3) Completely Spread Out



4) Stake each corner (some units use straps)
Drive stakes at least 15 inches into ground



4a) Substitute Sandbags for stakes on hard surfaces



5) Attach Blower to Blower Tube



#### 6) Turn Blower on and Inflate



#### **Safety Check**

This model does not require daily, monthly or yearly inspection, however, once inflated and before use, inspect the inflatable inside and out for the following:

- ✓ Holes, tears, rips and punctures.
- ✓ Check all seams for separations, especially bounce house floors.
- ✓ Make sure all netting and windows are secure and in place.
- ✓ Make sure all attachable items such as pop-ups and basketball hoops are secure.
- ✓ Re-inspect for mold and mildew.
- ✓ Make sure the inflatable has been cleaned and sanitized with a disinfectant cleaner
- ✓ Make sure door is unobstructed.
- ✓ Check inflation tube(s). Make sure they are clear and undamaged.
- ✓ Re-inspect blower, electrical cords, components, plugs, switches and insulation. Make sure they are undamaged, in good condition and all electrical components are grounded properly with no exposed contracts.
- ✓ Make sure the correct blower is matched to this inflatable model.
- ✓ Check bolts and screws of blower to make sure they are tight and properly installed. Make sure guards are in place over inlets and outlets.
- ✓ Make sure blower is positioned properly on a level, flat ground area, away from faucets or water hazards and not placed to be a tripping hazard.
- ✓ Make sure anchoring is consistent with the anchoring instructions in this manual.
- ✓ Make sure the blower is plugged into a *GFCI 110v outlet only*.
- ✓ Make sure inflatable is fully inflated and not sagging or drooping.
- ✓ Make sure blower and inflatable is at least 20FT away from utility lines.
- ✓ Check to make sure anchors are secure and the straps are taught, attached securely and are not damaged or frayed.
- ✓ Make sure adult supervision is in place and present before allowing users into the inflatable.

- ✓ It is recommended that a supervisor trained in CPR be on premise at all times when the inflatable is in use.
- ✓ Make sure local police, fire and emergency medical service phone numbers are clearly displayed on premises and all supervisors are aware of them.
- ✓ Make sure supervisor explains all posted safety rules to users before they enter.
- ✓ Make sure supervisor groups users by relative size to each other. Large weight disparities among both children and adults are not safe.
- ✓ If inflatable is being used outside, and directly exposed to the sun in hot weather, make sure supervisor monitors the temperature inside he unit for excessive heat. In addition, surface temperatures for dry slides should be monitored as well to prevent possible skin burns.

#### **Discontinuation of Operation**

- 1) Ensure that all the users have exited the inflatable and have the left play area.
- 2) Inspect the inside of the inflatable and remove any loose articles, objects or debris.
- 3) Wipe down and clean the bounce floor and inside area with a disinfectant cleaner.
- 4) Empty any water from water units while still inflated and allow the unit to continue to run until dry. Wipe down and thoroughly dry water inflatables with soft cloths.
- 5) Turn off, and unplug blower, inflatable will deflate.
- 6) If removing from location for transport and storage, disconnect blower from inflatable.
- 7) Make sure as much air is squeezed out as possible.
- 8) Once product is fully deflated, roll up unit according to *Take Down* instructions and store in a low humidity indoor room.

#### Take Down

1) Turn off blower and unstrap blower from blower tube

## 2) Pull up stakes





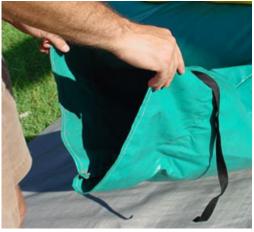
3) Walk/flatten remaining air out toward  $\,$  4) Fold sides toward into the center blower tube





5) Grab the top back corner of each wall and pull them out evenly to the side and flatten 6) Leave the blower tube outside the unit





7) Fold the entry step into the unit

8) Fold one side into the middle



9) Now fold the other side over the first side



10) Walk more air out of unit



11) Begin to roll tightly from the front 12) The middle area is tough, so push hard of the unit





12) At the end the blower tube(s) will be there to fold over. This will help

13) Slide straps under unit and pull tight

# you position the unit next time you set up.





# 14) Loop end of strap around and tie a 15) Tip unit upright onto dolly slip knot





# **User Weight, Height and Occupancy Specifications**

- Maximum Weight = 800lbs
- Maximum Occupancy = 7 Children under 12 years of age or 5 adults or 5 users over 12 years of age.
- Children under 4 years of age should not use this model.
- User height should not exceed 6.5 FT.

#### **Restraining Systems**

- Bounce houses are self contained within 4 walls restraining users from jumping off bounce floors. Wall height is 8 FT.
- Front and back load slides have guard railing to the end of slide, restraining users from falling off either side. Fronts and backload climbers on stand alone slides and a similar restraining guard rail.
- Stand alone front load slides have rear netting at back of slide platform to retrain users from falling off back of slide.

#### **Environmental Recommendations for Usage**

If used outdoors, this inflatable should not be used in adverse weather such as rain, snow, sleet, hail, high winds, temperatures below 50 degrees and temperatures above 100 degrees.

If used indoors and stored, this inflatable should be in a low humidity environment at all times in temperatures between 60 and 85 degrees.

This inflatable should be constantly checked for the build up of mold and mildew.

Any mold and mildew should be immediately removed by the appropriate cleaners and chemicals before usage.

#### **Care and Maintenance**

This model and its components do not require scheduled service or maintenance

- ✓ Do not leave unit inflated or outside when not in use. Prolonged exposure to sun or strong weather will destroy fabric. Continuous 24 hour inflation will loosen seams prematurely.
- ✓ It is recommended that this inflatable is stored in a clean, dry indoor room with low humidity.
- ✓ Never store your bounce house outside. Weather will corrode materials.
- ✓ For water inflatables, drain all water after using. Allow the inflatable to run empty. Wipe down and hand dry the entire inflatable inside and out with soft towels before deflating. Note: Water inflatable must be completely dry before storing. Never store your water inflatable in a humid environment.
- ✓ Never drag the inflatable across concrete, sharp objects, etc.
- ✓ Avoid alcohol based cleaners. Oil based cleaners such as oil soap is recommended.
- ✓ Before use, always inspect seams and play surface for any necessary repairs.
- ✓ For minor repairs of punctures and tears: Deflate the product thoroughly, and ensure surface is dry. Cut patches to sizes suitable for repair. Apply glue on both the repair patches, and the damaged surface.

✓ For major repairs: Consult manufacturer.

#### **Safety Procedures and Rules of Operation**

While in operation, users and supervisors of this inflatable must comply with the following:

- 1. No shoes, eyeglasses, jewelry, as well, as any sharp objects are to be worn by anyone using this inflatable.
- 2. No food, drink, gum, candy or any edible object is allowed in this inflatable.
- 3. No canned sprays of any kind, silly string or any flammable objects are allowed into this inflatable.
- 4. No rough play or physical contact of any kind; including, but not limited to wrestling, flipping, drop kicks and dog piling.
- 5. All weight and occupancy requirements must be followed.
- 6. No bouncing off sides of walls or near the doorway.
- 7. No hanging off any part of this inflatable, including but not limited to; windows, doors and wall netting.
- 8. Users are to only use the inside of this bounce house inflatable. No climbing on to the roof or any area not intended for usage.
- 9. People who are waiting outside this inflatable must be at least 5 feet from the doors, blower, electrical cords and any external power supply that may be used in the operation of this inflatable.
- 10. Users must enter and exit through the door opening at the entry/exit step one at a time. Occupancy limit must be checked before a new user can enter.
- 11. Users must exit this inflatable immediately if it begins to lose air.
- 12. User must never enter this inflatable if it is not inflated fully.
- 13. If this inflatable is being used outdoors, users must exit if winds exceed 15MPH.
- 14. This inflatable is not to be set up near gas, water, electrical hook ups or appliances.
- 15. This inflatable is not to be used with any equipment other than what the manufacturer recommends.
- 16. Observe precautions on Safety Rule Sign at all times.
- 17. This inflatable is not to be used unless it is secured to the ground with sandbags or stakes.
- 18. This inflatable is not to be set up at an angle on a diagonal or sloped floor such as on a hill.
- 19. This unit is not to be operated in the dark.
- 20. This inflatable is not to be set up on any unstable surfaces such as sand, loose dirt or mud.
- 21. If used indoors, the building in which this inflatable is used must pass all local building and safety codes.
- 22. Never use the inflatable without anchoring it to the ground.

- 23. It is not recommended that this inflatable be set up on concrete of hard flooring.
- 24. The design and materials of this inflatable are not to be modified or changed in anyway without the manufacturers approval.
- 25. Supervision is required by at least one attendant at all times.
- 26. Attendants must be positioned no further than 7ft in front of the unit with a clear view through the front windows. Attendants may walk to the side of the unit to get a different viewing angle through the side windows.
- 27. Each attendant must be familiar with these *Safety Procedures and Rules of Operation* and enforce them at all times. If users do not comply, the attendant must require that they leave the unit. Attendants most also be familiar with the *Evacuation and Emergency Procedures* listed in this manual.
- 28. Children are never to be left unattended.
- 29. Children under 3 are not to use this inflatable.
- 30. Persons with mental or physical impairments should not be allowed to use this inflatable.
- 31. Persons with previous neck or back injuries should not use this inflatable.
- 32. It is not recommended that children with a weight disparity of more than 20lbs use this inflatable at the same time.
- 33. Users that become exhausted and tired must exit inflatable.
- 34. User that are bleeding or have an open cut must not use this inflatable.
- 35. All users must immediately exit this inflatable if someone has been bleeding, gets sick and vomits, or secretes any noticeable body fluid while using this inflatable.
- 36. Do not use inflatable in adverse weather conditions such as rain, sleet, snow, high winds or extreme temperatures.
- 37. Only blowers approved for inflatable use having a minimum of 1HP and producing a minimum of 650 cubic feet per minute (CFM) at 6.5" water gauge static pressure is to be used with this inflatable.
- 38. Do not insert fingers, toes, etc into the blower, or it may cause injury.
- 39. Do not insert foreign objects into the blower.

Failure to follow these rules may result in injury.

This inflatable is an electrically operated product. Not recommended for children under 3 years old. As with all electrical products, precautions should be taken during handling and use to prevent electrical shock. Compliance with all manufacturers rules, instructions and specifications of electrical components used for the operation of this inflatable is required.

#### **Evacuation and Emergency Procedures**

• In case of unexpected deflation, supervisor must require that all users exit the inflatable immediately. Users must be instructed to exit one by one in an orderly manner.

- During outdoor use, if adverse weather occurs such as rain, high wind, snow, storm, all users must exit the inflatable immediately. Users must be instructed to exit one by one in an orderly manner. After all users have exited the supervisor must immediately turn off and unplug the blower, then allow the unit to deflate.
- During indoor use, if a power failure occurs the unit will deflate. The supervisor must carry a battery powered lamp or flash light and guide the users out of the unit. Then he/she must turn off the power switch on the blower and disconnect the power. When power returns, the unit can be simply re-inflated by reconnecting the blower's power plug and turning the blower back on.
- In case of injury, call 911 or local emergency care. Only trained medical professionals should attempt to move an injured person suspected to have a back or neck injury.

#### **Safety Rules Sign**

This model has a Safety Rules Sign permanently attached to it, so that it is visible to all users upon entering. This sign must never be removed for any reason. If the sign becomes damaged or unreadable for any reason, please contact the manufacturer. The rules on the sign are as follows:

- 1. Remove shoes, eyeglasses, jewelry, belts, as well as, any sharp objects before entering.
- 2. Enter and exit only through the opening at the entry/exit step one at a time. Check occupancy limit before entering.
- 3. No food, drink, gum, candy or any edible object is allowed in this inflatable.
- 4. No canned sprays of any kind, silly string or any flammable objects are allowed into this inflatable.
- 5. No rough play or physical contact of any kind; including, but not limited to wrestling, flipping, drop kicks and dog piling.
- 6. All weight and occupancy requirements must be followed.
- 7. No bouncing off sides of walls or near the doorway.
- 8. No hanging off any part of this inflatable, including but not limited to; windows, doors and wall netting.
- 9. Users are to only use the inside of this bounce house inflatable. No climbing on to the roof or any area not intended for usage.
- 10. People who are waiting outside this inflatable must be at least 5 feet from the doors, blower, electrical cords and any external power supply that may be used in the operation of this inflatable.
- 11. Users must exit this inflatable immediately if it begins to lose air.
- 12. User must never enter this inflatable if it is not inflated fully.
- 13. If this inflatable is being used outdoors, users must exit if winds exceed 15MPH.
- 14. This inflatable is not to be set up near gas, water, electrical hook ups or appliances.

- 15. This inflatable is not to be used with any equipment other than what the manufacturer recommends.
- 16. Observe precautions on Safety Rule Sign at all times.
- 17. This inflatable is not to be used unless it is secured to the ground with sandbags or stakes.
- 18. This inflatable is not to be set up at an angle on a diagonal or sloped floor such as on a hill.
- 19. This inflatable is not to be set up on any unstable surfaces such as sand, loose dirt or mud.
- 20. This unit is not to be operated in the dark.
- 21. If used indoors, the building in which this inflatable is used must pass all local building and safety codes.
- 22. Never use the inflatable without anchoring it to the ground.
- 23. It is not recommended that this inflatable be set up on concrete of hard flooring.
- 24. The design and materials of this inflatable are not to be modified or changed in anyway without the manufacturers approval.
- 25. Supervision is required by at least one adult or one qualified attendant at all times. 5.2.11
- 26. Children are never to be left unattended.
- 27. Children under 3 are not to use this inflatable.
- 28. Persons with mental or physical impairments should not be allowed to use this inflatable.
- 29. Persons with previous neck or back injuries should not use this inflatable.
- 30. It is not recommended that children with a weight disparity of more than 20lbs use this inflatable at the same time.
- 31. Users that become exhausted and tired must exit inflatable.
- 32. User that are bleeding or have an open cut must not use this inflatable.
- 33. All users must immediately exit this inflatable if someone has been bleeding, gets sick and vomits, or secretes any noticeable body fluid while using this inflatable.
- 34. Do not use inflatable in adverse weather conditions such as rain, sleet, snow, high winds or extreme temperatures.
- 35. Only blowers approved for inflatable use having a minimum of 1HP and producing a minimum of 650 cubic feet per minute (CFM) at 6.5" water gauge static pressure is to be used with this inflatable.
- 36. Do not insert fingers, toes, etc into the blower, or it may cause injury.
- 37. Do not insert foreign objects into the blower.

#### Inflatable Castle Style Bouncer 13x13FT Product Dimensions and Weight

### Components and Accessories Included with this Inflatable

- 1 1HP Blower Manufactured by B-AIR Blowers, Inc.
- 1 Standard Patch Kit containing vinyl patch material and glue.
- 1 Floor Tarp in which the inflatable sets on top of during use.
- 1 Set of Four 18" Steel Hooked Stakes to secure the inflatable to the ground.
- 1 Optional Custom Advertising Banner

#### **Blower Information**

115 Volt at 5.9 Amps Inflation Pressure: 6.50 Max Air Volume: 740 CFM

Weight: 36lbs

Size: 20.5" x 15" x 18"

RPM: 3460 Motor: 1HP

- Blower is fitted with a non return valve for slow deflation
- Blower and inflation tubes are designed not to impede egress or exit of air.
- Blowers meets NEC requirements as described in ASTM F1159.
- No scheduled or routine service or maintenance is required for this blower.
- This blower must be operated under supervision at all times.
- Only 3 prong adapters that are UL approved and not less than 14-3 with Ground Fault Circuit Interrupter (GFCI) can be used.
- The use of a 3-prong to a 2 prong adapter is prohibited.
- Extension cords are not to be used for outside use.
- Do not use any cords that show wear.
- For additional and detailed information including warranty, operation and trouble shooting, please refer to the owners manual for this model blower included in the blower package.

#### **Stakes & Anchoring Information**

- Staking: This model requires four stakes, one at each corner. Stakes must be driven at least 15 inches into the ground.
- Sandbag Anchoring: This model requires four sandbags, one at each corner. Sandbags not included with this model.
  - 60 lb Sandbags 11x11' & 13'x13' Sizes
  - 80 lb Sandbags 13x13' A-frame and Arched Roof Models
  - 80 lb Sandbags all 15x15' models

#### **Tarp Information**

• This model comes with one 15'x23' tarp made from 18.5oz vinyl. Its purpose is to assist in protecting the underside of this unit from punctures, wear and scratches. It is recommended that this tarp be used at all times on all surfaces when setting this unit.

#### **Patch Kit information**

• Included with this model is a Patch Kit consisting of matching vinyl patch pieces and industrial strength vinyl glue. It is be used for minor punctures, tears and holes. When using, cut matching vinyl piece to be 20% larger than the affected area. Apply a generous amount of glue that thoroughly covers both the patch and affected area then apply patch and hold firm for 20 seconds. Press the patch area completely and let dry for 20 minutes. If there is any doubt as to what areas should be patched, contact the manufacturer.

#### **Banner Information (optional)**

• The manufacturer will make a custom advertising banner if requested. The banner is a

3' x 2' sign containing you company contact information. It attaches by Velcro on the front of this model.

#### **Materials**

This inflatable is constructed using:

- Fire Resistant 18.5oz Commercial PVC Vinyl. Meets and exceeds 2 second flame out standard, as well as, standards set forth in NFPA 701: Standard Methods of Fire Tests for Flame Propagation of Textiles and Films.
- Nylon Safety Netting for windows and safety restraints.
- Velcro Adhesive for detachable pieces.
- Nylon bonded thread for stitching.

#### **Manufacturing**

- The manufacturing processes are consistent with materials, components, process and engineering specifications of this inflatable's coded schematic.
- Vinyl pieces are cut by Berger Lahr, inc Auto Matrix Computer Cutting Machine and then sewn together using a Seiko Double Needle Commercial Sewing Machine using Eddington Nylon Bonded Thread.
- All seams are overlapped and double stitched.

- Stressed seams, corners and key stress points are twice overlapped and quadruple stitched.
- Bounce house floors are twice overlapped with reinforcement strips and quadruple stitched.
- Slide areas are protected and fitted with a vinyl slide cover designed to reduce friction

#### **Inspection and Non-Destructive Testing**

Upon completion, this inflatable was tested and inspected while deflated and while inflated by a Bouncing Angelsdedicated QAI, Quality Assurance Inspector and found to be in accordance with it's coded schematic.

#### 1) Before inflation:

- a. This inflatable was examined step by step to verify that it was manufactured using the materials, components, process and engineering specifications of this inflatable's coded schematic.
- b. Each piece and component required by schematic was verified to be present and properly installed.
- c. Each seam was individually inspected for separations in stitching, broken, loose or weakened stitching, as well, as improper stitching techniques.

#### 2) After inflation:

- a. This inflatable is visual examined and measured to ensure it followed its coded schematic.
- b. Visible seams are re-inspected for separations in stitching, broken, loose or weakened stitching, as well, as improper stitching techniques.
- c. All safety features, including restraint netting, guard rails, exit/entrance doors, climber rungs, vents, anchoring straps are examined and tested to be present properly installed and secure.
- d. Safety Rules sign checked to be secure and present.
- e. All attached and detachable pieces such as basket ball hoops and pop ups are examined and tested to be secure.
- f. All baffling and inside components are visually examined and checked for functionality.

#### 3) Visual Testing

Inspection Site	Checked For			
Main Vinyl Components	Holes, Punctures, Tears, Discoloration			
Seams	Consistent stitching, separations, loose threads			
Corners	Consistent stitching			

Windows Secure placement
Netting Secure placement

Doors Proper location, secure placement
Straps Proper Location secure placement
Floor Proper stitching and reinforcement
Guard Rails Proper height, secure placement

#### **Contact Information**

For any questions regarding this product or manual please contact:

Bouncing Angels 9242 Hyssop Dr. Rancho Cucamonga CA 91730 626-969-5533 BouncingAngels.com

# **OWNER'S REGISTRATION FORM**

Please fill out and mail to: Bouncing Angels Inc. 9242 Hyssop Dr.

# Rancho Cucamonga CA 91730

First Name:		Last N	ame:			
Name of Busi	ness:					
Address:						
				Zip Code:		
Phone Numbe	ne Number:() Email:					
Unit Type (cir	rcle one):					
Bounce House	e Com	bo Slie	de	Obstacle Course		
Serial Numbe	r:					
This unit will	be used for th	e following (	circle on	e):		
Rental Play Center/Amusement Facility Carnival/Fair						
Home Use Or	nly Othe	r (please expl	ain):			
This Unit Wil	l be Used (cir	cle one)				
Daily	Weekly	Monthly	Occ	asionally		



#### **Bouncing Angels Limited Warranty**

Inflatable products manufactured by Bouncing Angels, Inc carry a Two (3) Year Limited Seam to Seam Warranty from the date of shipment to Buyer. All water products, games, and products used in indoor and outdoor amusement facilities carry a One (1) Year Limited Seam to Seam Warranty from the date of shipment to Buyer. The Limited Seam to Seam Warranty covers separations in the seams of the inflatable that are not caused by normal wear or intentional damage by users. Seams are either double or quadruple stitched, therefore, a seam separation is defined by all of the stitches failing, thus causing the seam to completely come apart.

Bouncing Angels Inc. warrants that the inflatable supplied to you is free from:

- A) Defects in the materials and the workmanship that is provided you in your cold-air inflatable.
- B) Defects arising from the selection of materials or the process of manufacturing.
- C) Defects in the design, in view of the state of the art on this date (artistic license excluded).
- D) The Limited Seam to Seam Warranty does not cover Zippers, Nettings, Meshes, Sprinkler Systems, Velcro and Velcro Related Pieces, Basketball Hoops, Pop-up Obstacles, Pool Liners, Climbers and Slide Covers. No warranty of any kind is provided on these aforementioned items. No warranty is provided on modifications requested by the buyer that is not part of the original design of the product. Accessory items that are manufactured by Bouncing Angels Inc. carry a 90 day warranty against defects in workmanship. Accessories that are not manufactured by Bouncing Angels Inc, can only be warrantied by the original manufacturer. Entrance Covers and Mats also come with a 90 Day warranty.
- E) All warranty repairs must be performed at the Bouncing Angels factory by authorized Bouncing Angels repair personnel, unless agreed otherwise by Bouncing Angels. Unauthorized repairs may void warranty.
- F) Shipping charges that are related to warranty repair are not covered under warranty, though Bouncing Angels may decide to pay for the return shipping cost at its own discretion.
- G) Warranty Evaluation Warranty work and replacement are subject to product inspection at Bouncing Angels,Inc. factory in , California. However, when possible and convenient to the buyer, Bouncing Angels will attempt to determine whether a warranty is required through email and/or regular mail correspondence of photos, text and telephone conversation. If determination of warranty can not be made through correspondence, the product(s) in question must be returned to the Bouncing Angels factory by the buyer for further evaluation. If warranty coverage is granted, Bouncing Angels Inc will repair at no charge.

Bouncing Angels Inc, does not recommend that foreign substances such as lubricants be used on any of its products. Doing so may void the warranty. Only non-alcohol based cleaning liquids such as oil soaps are recommended for cleaning Bouncing Angels inflatables.

Bouncing Angels wet products must be dried thoroughly and stored in a low humidity environment after use with water. Water damage, mol or mildew is not covered under warranty.

A product shall not be considered defective if it is a different color than shown in Bouncing Angels, Inc. catalog and no warranty is made relating to color, digital printing or any airbrushing done on any unit. All requests of buyer for all warranty work and replacement are subject to product inspection at Bouncing Angels factory in California. Ordinary wear and tear will not invalidate Bouncing Angels, Inc. limited warranty, but misu se, improper handling or storage, improper repairs, improper maintenance and care, lack of ground cover under inflatable, or accidental, abusive or negligent treatment of the product will invalidate Bouncing Ange;s, Inc. warranty. Misuse includes, but is not limited to, too many users, exceeding weight limitations, ignoring safety guidelines, damage made from shoes, belts, jewelry or any object worn by a user. Buyer must use stakes and all tie-down tethers at all times to insure the safety of users and the equipment. This warranty is not a guarantee that the product, will not through use, handling and storage, develop tears or punctures from time to time; the

repairs of which are the responsibility of Buyer. Buyer pays a shipment cost to Bouncing Angels Inc. for repair, and Bouncing Angels, Inc. pays the shipment cost to the Buyer after it has been repaired. No statement, remark or representation of any employee or agent of Bouncing Angels, Inc. may vary this Limited Warranty unless in writing and signed by the President of Bouncing Angels, Inc.

Other Equipment (not manufactured by Bouncing Angels, Inc.): No warranty of any kind is extended by Bouncing Angels, Inc. but BOuncing Angels, Inc. will, to the extent it can legally and contractually do so, assign to Buyer, at Buyer's request, all warranties on such other equipment, if any, offered by the manufactures or suppliers of such other equipment. The fan motor supplied with your inflatable is covered by the blower manufacturer's own warranty. Any claims of defect in the blower operation must be directed to the blower manufacturer directly for repair or replacement.

In case of defects in materials, workmanship or defects arising from the selection of material or procedures of manufacture, such defects must become apparent in the inflatable, equipment or part within the warranty period.

The extent of seller's liability under this warranty is to defects in material or workmanship. Defects arising from the selection of material or the processes of the manufacture are limited to the repair of such defects or to the replacement (with item free from the defect in question) of any accessory, equipment, or part which is defective in any of such respects with the exception of color fading. The extent of seller's liability under this warranty as to defects inherent in design is limited to the correction at our expense of all such defects becoming apparent in the inflatable accessory, equipment or part purchased here within one year of use. Seller is not responsible for any lost revenue as a result of a warranty claim by buyer. Seller is not responsible for replacing any inflatable product as a "LOANER" product during a repair of a warranted product. If a "LOANER" product should be available during the repair, buyer will be responsible for all round trip shipping charges and any damages caused to the inflatable supplied. Seller shall make all such repairs, replacements and corrections with care. This warranty shall become void if inflatable is packed wet or repaired by any other repair agency not approved by Bouncing Angels, Inc..

NOTE: WEAR AND TEAR due to normal use or overuse is not covered by this warranty.

IT IS IMPORTANT TO CHECK ALL ORDERS IMMEDIATELY WHEN RECEIVED! All returned shipments must be pre-approved by Bouncing Angels, Inc. and a returned goods authorization number issued; if not, customer will be responsible for the freight charges.

Replacement or repair at Bouncing angels, Inc. option shall be the sole remedy of buyer with respect to any defective or non conforming goods or parts and shall be the exclusive remedy of buyer, regardless of any remedy otherwise available under applicable law. Bouncing Angels, Inc. is not liable for remote, special speculative, or consequential damage. Bouncing Angels, Inc. is not liable for loss of use or profits under any circumstances.