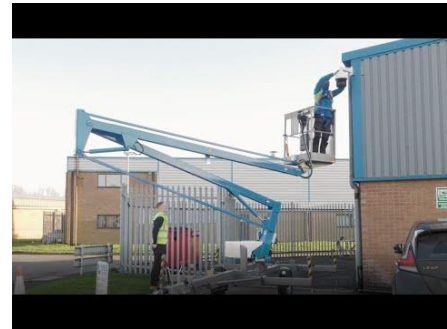


Due to continued growth we are now looking for the best experienced engineers in the midlands to support our commercial and education customer base. You will be responsible for carrying out all your duties in accordance with industry standards and delivering on our core values to ensure we maintain our great customer relationships and our solid local reputation. The successful applicant will join our fantastic service team and will undertake the routine and corrective maintenance of Intruder Alarms, CCTV, Access Control and Fire Alarm systems, whilst also being part of the emergency call out rota. This is a great opportunity to join a small, personal, flexible, loyal and growing company where you will be appreciated and rewarded accordingly.



Job Title	Commercial Fire & Security Service Engineer
Salary & Benefits	<p>£33-38k depending on experience and knowledge plus standby package (worth £1500 per year – 1 week in 8) plus our benefits package (worth £5k-£10k) consisting of;</p> <ul style="list-style-type: none"> • Local work with minimum travel and no ‘staying away’ • Christmas bonus and summer end of year bonus (average is £1700 p/a) • Customer referral scheme & generous employee discounts (average £1k p/a) • 31 days of paid holiday including usual bank holidays, 3 days over the Christmas period and 1 extra day of paid leave available to volunteer • Social events and <u>team-building days</u> • Ongoing regular training and investment in your development (£2k p/a) • <u>Electric car salary sacrifice scheme & Cyclescheme salary sacrifice scheme</u> • <u>Primary health plan</u> including Westfield rewards (£1k p/a) • Company pension scheme • Full uniform • A new company van • PDA/tablet, laptop and specialist testing equipment • The tools and drills to enable you to carry out the best possible work for our customers • Initial industry standards fire training (£1k) and relevant manufacturer training • Death in service insurance scheme • 24/7 GP, Get fit programme. Mental health, financial and legal support. • Progression opportunities as we continue to grow <p>This is a great opportunity to join a small, personal, flexible, loyal and growing company where you will be supported, appreciated and rewarded accordingly. Be sure to ‘meet our team’, and check out what they say on our careers page.</p>
Location (including Post Code)	Company Offices, Unit 1 Watling Court, Ptarmigan Place, Nuneaton, CV11 6GX. The majority of your work will be within Warwickshire, Leicestershire and the West Midlands. Over 95% of your work will be within 30 miles of our offices so excessive travel will be minimal and you will never have to ‘stay away’.
Hours of work	8.30-5 (Mon-Fri)

Job Purpose	To maintain a great relationship with our existing commercial/education customer base when visiting to rectify faults, carry out routine maintenance and extra work.
Responsibilities	<ul style="list-style-type: none"> • Working to deliver on our core values - Reputation, Excellence, Integrity, Service, Teamwork and Trust • Routine maintenance visits and servicing of predominantly intruder alarms and CCTV systems for mostly commercial/public sector customers • Occasionally servicing fire alarms, aspiration, emergency lights and access control systems. (15% of workload but growing) • Corrective maintenance and fault finding for predominately intruder alarm and CCTV systems but also on access control, fire alarms and aspiration systems. • Small works installing extra equipment onto existing systems plus upgrading existing panels and recorders. • Mostly working alone as part of a larger service team liaising with other engineers, the Technical Support Manager and the Service Manager.
Essential experience, qualifications & skills	<ul style="list-style-type: none"> • A minimum of 10 years time served experience but preferably more, working to industry standards within the security systems industry • Main strength and experience on intruder alarms and CCTV • Experience with access control, gate & barriers, fire alarms would be beneficial so we can build on this • You will be able to complete BS7858 security screening, with an enhanced DBS check and have a full UK drivers licence (with a maximum of 3 points) • You need to be polite and courteous and have great communication skills - both written and verbal • You need to be able to use your judgement and make decisions • You ideally live within 25 miles of CV11 6GX • Experience with the following intruder equipment: Gardtec, Honeywell Galaxy, Risco LightSYS, Risco & Visonic wireless systems. Dualcom signalling • Experience with Concept Pro & Hikvision CCTV equipment (both analogue and IP) • Additional experience in Access Control/Door Entry/Fire Alarms/Aspiration & Emergency Lighting