

# THE QUALIS

## — COLLECTION —

### DECK MOUNTED TAPS INSTALLATION & MAINTENANCE GUIDE

Before leaving the factory, this product has undergone comprehensive testing. Some parts may have water residue, but this should not affect its performance. To ensure optimal use, it is recommended that you carefully read the installation guide provided. This product is intended for use with single hole basins and can be used with all boiler systems, including those that are pumped, gravity-fed, or combination boilers, minimum pressure 1 bar and up to a maximum pressure of 5 bar. If the pressure exceeds this limit, reducer valves may be required. It is strongly recommended that only qualified plumbers install this product. In case you encounter any problems during installation or operation, please consult the troubleshooting guide.

### TAP CONTENTS

- Mixer Tap x 1
- Tap Fixings x 1
- Hot & Cold Pipes x 2

### INSTALLATION

Before beginning the installation process, it is important to confirm that your system is suitable. The first step in installing the tap is to remove the nut and metal washer from the fixing section. Next, insert the hot and cold pipes into the main body of the tap. Once this is done, carefully pass the pipes through the hole in the sink one at a time and position the tap in place. After that, slide the metal washer over the fixing thread located on the underside of the basin. Finally, tighten the nut securely to hold the tap in place. Connect the hot and cold pipes to your main water pipes and perform a test of the tap to ensure it is functioning properly.

### MAINTENANCE & CARE

This item has been meticulously crafted to meet high standards of quality. To clean it, kindly use a damp cloth, and refrain from using any harsh or abrasive cleaning agents. Please note that any misuse of the product will result in the invalidation of the five year guarantee.

# TROUBLESHOOTING

**Fault:** When I select the "cold" option, hot water is being produced, and when I choose "hot," cold water is being produced

**Cause:** The hot and cold pipes are mistakenly connected in reverse order

**Fault:** There is a leak originating from the upper part of the tap

**Cause:** The cartridge has become loose while being installed. Please refer to the instructions below on how to resolve the issue.

**Fault:** Fluctuating flow rate

**Cause:** It is possible that there is a blockage within the system or that the operating conditions are not configured correctly

**Fault:** Low or no flow from the valve

**Cause:** There could be a blockage within the system or the operating conditions might be incorrect

## HOW TO TIGHTEN THE CARTRIDGE

To tighten the cartridge, start by disassembling the tap, start by removing the small cap from the lever and using the provided Allen key to unscrew the lever. Set the lever aside and then remove the dome-shaped part by unscrewing it with your hand and placing it aside as well. Next, tighten the brass nut located under the dome-shaped part, which will prevent any leaks and create a seal.

To reassemble the tap, start by putting the dome-shaped part back in place, then attach the lever and tighten it with the Allen key. Finally, replace the small cap on the lever to complete the process.

## HOW TO REPLACE THE CARTRIDGE

To replace the cartridge, start by removing the small cap from the lever and using the Allen key provided to unscrew the lever. Take the lever off and set it aside. Next, remove the dome-shaped part by unscrewing it with your hand and also set it aside. Then, unscrew and remove the brass nut located under the dome part. Lift out the old cartridge and replace it with the new one.

After replacing the cartridge, it's time to reassemble the tap. Begin by putting the brass nut back in place and tightening it. Then, replace the dome-shaped part and screw it back on by hand. Finally, put the lever back on and tighten it with the Allen key provided. Your tap should now be fully functional with the new cartridge in place.