



555 University Avenue Toronto, ON M5G 1X8

Ordering Products for Cystic Fibrosis Customers

The Specialty Food Shop dispenses products for Cystic Fibrosis patients covered under the Ministry of Health and Long Term Care (MOHLTC). If you have questions, call 1-800-737-7976 or 416-813-5294 Monday – Friday between 8 a.m. – 5 p.m. Additionally, you can email us at sfs.admin@sickkids.ca. Please note that the store is closed on Saturdays, Sundays and statutory holidays.

New Customers:

Your clinic will need to forward a patient information form, specific to your clinic, to Specialty Food Shop, in order to create a customer file, before you can place your first order. This form can either be e-mailed to sfs.admin@sickkids.ca, delivered in person, or faxed to 416-977-8394. Once you are set up as a customer, please follow the directions outlined below.

Ordering in-store:

Visit us on Main Street at The Hospital for Sick Children, 555 University Avenue to pick up your products in-store. Please call ahead to verify that the amount you need is in stock. For large pick-up orders, we require two weeks advance notice.

Ordering by phone:

1. Contact the Call Centre Monday – Friday 8 a.m. – 5 p.m. at **1-800-737-7976** or **416-813-5294** to place your order.
2. Tell the customer service representative that you have a customer file with the Specialty Food Shop, and you are covered by the Cystic Fibrosis program from the MOHLTC.
3. Provide your name, address and phone number and any additional information requested by the customer service representative.
4. The cost of the products is covered by the MOHLTC. Shipping costs are covered by the customer, and are dependent on location of delivery and weight.

Ordering online:

1. Visit specialtyfoodshop.ca
2. To begin shopping, click on the Cystic Fibrosis category, located on the home page, under “Specialized Nutritional Needs.”
3. Add items to cart and proceed to check out.
4. A valid credit card with correct billing address will be required to pay for the shipping costs.

Products Covered for Customers with Cystic Fibrosis

1. Please note the column that indicates how many units come in a case. If you want one case of product, e.g., a case of Boost, purchase 24 units.
2. Please note that **products are subject to change without notice.**

Product Number	Product Name	Unit Size (1 Unit)	Number of Units Per Case
Adult Standard			
914251	Abbott Nutrition - Ensure Regular (Chocolate)	235 mL	24
914252	Abbott Nutrition - Ensure Regular (Strawberry)	235 mL	24
914253	Abbott Nutrition - Ensure Regular (Vanilla)	235 mL	24
914250	Abbott Nutrition - Ensure Regular (Butter Pecan)	235 mL	24
914256	Abbott Nutrition - Ensure Regular (Mixed Berry)	235 mL	24
995252	Nestlé Boost Original (Chocolate)	237 mL	24
995254	Nestlé Boost Original (Strawberry)	237 mL	24
995255	Nestlé Boost Original (Vanilla)	237 mL	24
995253	Nestlé Boost Original (Choco Latte)	237 mL	24
995391	Boost Fruit Flavoured Beverage (Orange)	237mL	24
995392	Boost Fruit Flavoured Beverage (Peach)	237mL	24
995393	Boost Fruit Flavoured Beverage (Wild Berry)	237mL	24
Adult Plus Extra Calories			
914351	Abbott Nutrition - Ensure Plus Calories (Chocolate)	235 mL	24
914352	Abbott Nutrition - Ensure Plus Calories (Strawberry)	235 mL	24
914353	Abbott Nutrition - Ensure Plus Calories (Vanilla)	235 mL	24
111702	Nestlé Isosource 1.5	250 mL	24
995201	Nestlé Boost 1.5 (Chocolate)	237 mL	24
995202	Nestlé Boost 1.5 (Strawberry)	237 mL	24
995203	Nestlé Boost 1.5 (Vanilla)	237 mL	24
395301	Nestlé Boost Plus Calories (Chocolate)	237 mL	24
395302	Nestlé Boost Plus Calories (Strawberry)	237 mL	24
395303	Nestlé Boost Plus Calories (Vanilla)	237 mL	24
99460	Nestlé Isosource Fibre 1.5	250 mL	24
99458	Nestlé Isosource 1.2	250 mL	24
99459	Nestlé Isosource Fibre 1.2	250 mL	24
99541	Nestlé Resource 2.0 (Vanilla)	237 mL	24
Adult Semi-Elemental & Elemental			
11100	Nestlé Peptamen (Unflavoured)	250 mL	24
11130	Nestlé Peptamen 1.5	250 mL	24
11131	Nestlé Peptamen 1.5 (Vanilla)	250 mL	24

Pediatric Standard			
914231	Abbott Nutrition - PediaSure (Chocolate)	235 mL	12
914232	Abbott Nutrition - PediaSure (Strawberry)	235 mL	12
91423	Abbott Nutrition - PediaSure (Vanilla)	235 mL	12
91424	Abbott Nutrition - PediaSure Fibre (Vanilla)	235 mL	12
111912	Nestlé Nutren Junior (Vanilla)	250 mL	24
111911	Nestlé Nutren Junior Fibre (Vanilla)	250 mL	24
Pediatric Plus Extra Calories			
91422	Abbott Nutrition – PediaSure Plus (Vanilla)	235 mL	12
99538	Nestlé Kid Essentials 1.5 (Vanilla)	237 mL	24
Modules, Foods & Other			
SFS4521	Nestlé Boost Pudding (Chocolate)	6 x 142 g	4
SFS4516	Nestlé Boost Pudding (Vanilla)	6 x 142 g	4
39409	Nestlé Medium Chain Triglycerides (MCT) Oil	946 mL	6
Miscellaneous			
11120	Nestlé Peptamen Junior (Vanilla)	250 mL	24
SFS0213	Nestlé Peptamen 1.5 Junior (Unflavoured)	250mL	24
39522	Resource Diabetic 1.05 (Vanilla)	250mL	24
SFS0192	Nestle' Compleat Junior 1.0	250mL	24
91447	Abbott Nutrition – Alimentum	237mL	24