Hi flower friend!

Shipping your bouquet can seem like a daunting task, but I am here to make it completely stress free. I am going to take you step by step through the process of shipping me your flowers to preserve forever!

Shipping Instructions Video >

The most important rules in shipping fresh flowers are:

- 1 Label your flowers using the instructions below. Scroll down for the required printed note! Please note that leaving just a name or invoice number is no sufficient. You are required to print the client note and send it with your order.
- Getting them to us as soon as possible! Please ensure that your flowers arrive at our studio no later than 4 days after your event. If this is not followed, it could result in excessive wilting and molding during shipping rendering your flowers unusable. Client's will be required to purchase additional flowers in the case of excessive wilting.

We highly recommend overnight shipping after the event!

- (3) **Keep them in water until time of shipment.** Keep them cool but DO NOT place the flowers in a fridge or freezer after the event. (Doing so can cause molding and rotting during the drying process)
- 4 **DO NOT select "signature required".** This could result in your flowers being held by the carrier resulting in wilted flowers. We are not liable for flowers who had a signature required.

IMPORTANT DO NOT dry them yourself if you have a pressed piece, this is only for resin orders!

When we recommend drying them yourself first:

(Many couples email us saying what a fun experience it was and how they got to have a hand in producing their preserved flowers!)

- 1 If you find that shipping costs are too high. (Especially for our California friends) Overnighting your bouquet can range from \$50-\$500+ depending on location, size of box and weight.
- (2) If you cannot get them to us in 3-4 days at the latest, follow our easy Flower Drying Instructions to get your flowers dried as soon as possible and send them to us once they're dried.







Step 2: Directly after the event



Step 3: Packaging the flowers

Step 1: Labeling - DO NOT SKIP THIS STEP!

If we cannot identify your flowers at all or if there was no date saved in our calendar, the turnaround time may be much longer and/or you may not receive updates due to us not being able to identify the flowers.

Please print this sheet and include it with the flowers in the shipping box:

Client Note Please Print & Fill Out >

Pendants & Jewelery:

Only send us pendants/jewelry if you acknowledge that it will be included in your resin preservation!

If you include jewelry, pendants, smaller keepsakes and/or separate flowers, please make it very obvious to us. Label it in a bright and apparent way. We are not responsible for lost items that were not labeled and that we were not expecting. Do not leave any special items attached to the stems of the flowers!

Step 2: What to do directly after the event

I highly recommend having a *designated person to ship your bouquet* after the wedding or event such as a family friend, family member or wedding planner. I also recommend giving them a copy of this form so they will know exactly how to get your bouquet to Blossom and Rhyme safely and <u>within 4 days after the event.</u>

- (1) Carefully cut the ends off the stems at an angle.

 Sometimes this can be difficult if the stems are bundled tightly together. No worries! Make small cuts up the sides of them vertically. The purpose of this is to let the bouquet get a drink of water easily like a straw.
- 2 Place the bouquet in a vase of water and out of direct sunlight until time of packaging.

 DO NOT place the bouquet in the fridge or freezer. This will cause the flowers to mold during travel.
- 3 Avoid touching the flower petals as much as possible because this will prevent bruising within the final product.

Please read and follow all steps carefully to ensure we properly recieve your flowers!

Step 3: Packaging the flowers

Referring back to the most important things—it is important to get them to us as fast as possible!

- 1 Soak several paper towels in cool water.
- 2) Wrap the soaked paper towels around the stems of the bouquet.
- (3) Make sure there is enough liquid for the flowers to have a drink during shipment, but not dripping wet.
- Wrap a plastic bag (such as a Walmart bag or ziplock bag) around the outside layer of the paper towels to hold the moisture inside. Do not let any plastic touch the flower petals, *only the stems*.
- 5 **DO NOT wrap plastic bag around the flowers** (only the stems). If you were to wrap plastic around your flowers, this creates a greenhouse effect and will wilt your flowers.
- 6 Use a rubber band or florist tape around the stems wrapped in the paper towels and plastic to secure it in place and to ensure it doesn't leak.
- 7 Lightly wrap your bouquet with brown packing paper. Refer to shipping instructional video.

 Please no packing peanuts!
- 8 During the summer months, place several ice packs (that you do not want returned) in the shipping box to keep your flowers cool on the ride to our workshop. Keep these ice packs in a zip lock bag.
- 9 Place your now wrapped bouquet in the shipping box. Blossom and Rhyme does not provide the shipping box or label. Any standard box will do just fine.
- (10) Add extra packing paper on top to help the bouquet not move around during shipment.
- (11) Take your package to the postal service of your choice. We recommend FedEx to ship to our area.
- Request to have overnight shipping AND tracking. NOTE: if your wedding is on the weekend, shipping the following Monday will be just fine as long as you keep them in water. **DO NOT select a signature required!**
- (13) **Send us an email with the tracking information.** Please include the day and estimated time we will receive them.

shipping@blossomandrhyme.com

Pro Tips on Shipping

- 1 We recommend FedEx as your shipping carrier. We have found they take the best care with your package. Choose overnight shipping!
- 2 Overnight shipping costs to overnight flowers are anywhere from \$50-\$500+ depending on where you are located and how large or heavy the box is.

We would recommend getting a quote from FedEx and asking them how to save on overnight shipping. If the cost ends up being too pricey, refer to the flower drying instructions so you or a friend can dry them and send them to us at a later date without using the overnight shipping.

(3) Keep the bouquet in a cool place (out of direct sunlight), in a vase with water up until the time of packaging and shipment. Do not place them in the fridge or freezer!

Estimate Your Shipping Costs >

Address to send the flowers:

6224 Airpark Drive Chattanooga, TN 37421

If a client note was provided, we will send an email with photos within 72 business hours of receiving them.

Disclaimer:

Blossom and Rhyme will only ship back finished products. We do not ship back extra flowers or plastic containers.

Just a reminder that <u>regular orders</u> can take up to 8 months to finish, but it will be well worth the wait! <u>Table orders</u> can take up to 12 months.

As always, contact us with any questions:

contact@blossomandrhyme.com 423-838-0176 Chat with Bloom on our website!