



## **CATERING POLICIES**

### **PICK-UP & DROP-OFF**

### **MENUS**

Catered food often gets a bad rap for being dull, overpriced and lacking flavor, but not at Pie Mates Australian Bakehouse. We're passionate about making great honest food, and we want your guests or colleagues to experience it too.

Whether you need to feed a group of 10, 50 or a hundred, our finger food catering Des Moines menu is perfect for parties, corporate catering, social events, family gatherings, sporting functions, or any other kind of event you're hosting. Morning, noon or night – we've got your catering needs sorted.

Custom menus may be subject to a nominal chef consultation fee.

Most dietary restrictions can be accommodated with advanced notice

### **ORDERING**

Pick items from our menu then call or email one of our event managers to create an estimate. Don't worry if you're unsure of what to order. Our dedicated team can help build a menu with a few key details.

Final counts for events larger than 25 people are requested 14 days prior to the event/service date.

Quantities may be increased no later than 7 days from an event.

For pick-up/drop-off orders, cancellations less than 48 hours from an event/service date is subject to a 30% cancellation fee.

### **PAYMENT**

Payment is due in full prior to delivery or pick-up. We accept all major credit cards, corporate checks, or cash. Personal checks are accepted with prior authorization. A 4% service fee will be added to all credit card transactions.

### **PRODUCTS AND SERVICES**

Depending on event style, a per person fee of \$1.50 for disposables may be incurred.

### **FEES**

\$20 transportation fee applied to any event/delivery within 10 miles from our catering kitchen; An additional \$2/mile will be applied for travel outside of a 10 mile radius.

7% tax is applied to all food and non-alcoholic beverages.

A 18% service fee is applied to all food and beverage for any catering order; additional fees may apply depending on menu and service preference.