



## General Warranty Policy

WalleMac is committed to quality, and we've built our reputation on long-lasting, high-performing products. It warrants that all its products for a period of one year after the date of shipment, be free from defective design, material and workmanship.

If defect occurs during the one-year warranty period, the company agrees to send the replacement parts to the owner, free of charge. Engineer of the company will, at owner's request, provide sufficient and responsive consulting or instruction on the replacing or repairing effectively and responsively, by all possible means, such as but not limited to online, telephone, email, etc. Our local agent will facilitate the parts replacement and after-sale service.

This warranty does not include:

- 1) Natural wear and tear of equipment and routine maintenance.
- 2) Consumables, including but not limited to, filter elements, hoses, V-belts, tires, screws, bolts, etc.
- 3) Parts that can be restored by simple repairs, such as but not limited to replacement of filters, tightening or adjustment.
- 4) Damage caused by the following reasons: improper storage, maintenance or operation of equipment by the owner, overload operation, failure to perform correct operation and maintenance as required, accident, use beyond the rated capacity.
- 5) Consequential or incidental damages are excluded from this warranty

Contact us at:

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