

Frequently asked questions:

What is our warranty?

All Forza Trading products are covered by a 6-month limited warranty in manufacturing defects in the material on the product. The warranty only applies to the original owner.

How to submit a warranty claim?

Send us an email to <u>info@forzatrading.co.za</u> and include the below information.

- Proof of purchase
- Pictures of the damage
- A description of what happened
- A return email address and contact number.

How do I pay online?

We accept payments via Yoco which accepts all major credit cards (Visa, Mastercard, American Express and Discovery)

How do I track my order?

All orders made online are shipped door to door with Fastway Couriers or CourierIt. Once your order has been made and we have processed it, we will send you an email with the tracking details.

What are the shipping costs?

All orders placed with the value over R500 will receive free shipping Nationwide*(to major cities) any order under the value will be charged R60.