



wanderlightly

TERMS & CONDITIONS OF WHOLESALE

By signing up for a wholesale account you are agreeing to the terms & conditions below

GENERAL

- Order minimum is \$200
- Wholesale orders are not eligible to use promotional codes such as the rewards program, subscription or other retail discount codes unless otherwise indicated. An invoice will be sent for any outstanding payments prior to shipping.
- Orders must be placed & paid in full prior to shipping via the online wholesale portal. If for some reason you are unable to pay using the portal contact me via email.
- Wholesale passwords are private & must not be shared with third parties.
- All items are 'small batch made' without preservatives & as such require care with storage. Balms are best stored in a stable temperature between 18-23C as fluctuations in temperature can adversely affect stock.
- The skincare balms are not recommended for market stalls as the fluctuations in temperature may adversely affect stock. It is at your own risk if you choose to take this product to markets. We do not refund if storage conditions of products have not been adhered to.
- While we take have taken great care with the creation of our range they are for general use only & do not take into account any specific health requirements or sensitives. Use is entirely your own risk.
- As a small business, we are unable to send stock samples/testers, please purchase what you need for this purpose.
- Orders are shipped carbon neutral as soon as made using Sendle or Australia Post in repurposed, recyclable or compostable materials. Shipping overages over \$5 will be refunded back at time of shipping.
- The utmost care is taken with orders but if your item is damaged/faulty or you believe the product is incorrect somehow please contact us at the time of receiving via email for resolution.
- We reserve the right to void any discounts/vouchers not deemed valid or misused.
- We love sharing the love via social media & by tagging Wanderlightly in your social media posts, photos or using the hashtag #wanderlightly in your posts, you give Wanderlightly permission to share that photo & message with our community via Instagram, Facebook or email with full credit given.
- Wholesale orders using the #wanderlightly hashtag will not be eligible to enter the review voucher draw.

INTERNATIONAL CUSTOMS + DUTIES

- Items shipped internationally may incur additional fees and duties levied by customs. As the recipient of the item, you are solely responsible to pay any taxes and duties levied by the country you are shipping to.
- While we insurance our overseas packages, we are not responsible for specific country requirements/internationals customs & are unable to provide refunds/insurance cover for items that stopped/held up at customs.
- Please check the ingredients in the products as listed with the item prior to purchasing to ensure your country will accept them.
- If require country-specific or extra documentation please contact prior to purchase to ensure we are able to provide this. This may incur processing fees. If we are unable to provide the documentation your order will be refunded prior to shipping. We currently do not provide CoAs for our products.
- You can find more country-specific information [here](#) but we advise that you do your own due diligence with product ingredients.