

Thank you for your online order.



Something not quite right?

Why not let one of our expert fitters help you with a size adjustment or a new style suggestion.

BOOK A VIRTUAL FITTING NOW

www.debras.com.au/free-virtual-fitting-appointments/

Live Chat | www.debras.com.au

RETURNS / EXCHANGE

If you are not completely satisfied, we are more than happy for you to return a product within **30 days of delivery**.

| | | | |
|----------------|--|--------------|--|
| Name | | | |
| Contact Number | | Order Number | |

PLEASE NOTE: Products will only be accepted by our returns department if the tags are still attached, the hygiene slip (where relevant) is still in place and it is in a re-saleable condition. For more information, please refer to our Returns Policy on our website, www.debras.com.au.

Please fill in return garment(s) information below:

| Qty | Item Name | Colour | Size | Reason Code | Reason For Refund Code |
|-----|-----------|--------|------|-------------|---|
| | | | | | 1. Doesn't fit correctly. 2. Incorrect item received. 3. Looks different to image on website. 4. Placed another order. |
| | | | | | |
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| | | | | | |

- I would like to receive a call from an in store fitter.
- I would like to request a refund
- I would like to request an exchange (please fill in your request below)

Please outline below the item details you would like in exchange for the enclosed item(s):

| Qty | Item Name | Colour | Size |
|-----|-----------|--------|------|
| | | | |
| | | | |
| | | | |

Please include this form in your returns parcel.

RETURN ADDRESS:

DeBra's Returns
Shops 4&5 / 235 High Street
PENRITH NSW 2750

- When returning items we recommend purchasing tracking to ensure the safety of your order. (We unfortunately cannot accept responsibility for lost returns parcels).
- Once received, returns will be processed by our customer service team, on receipt of delivery.
- You will receive a confirmation email once your return has been processed.
- Refunds will be in the method by which original payment was made.