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WARKAN I 1? Parts can get bent during transit or by prolonged storage. However misshapen parts can be straightened by placing them in hot water to soften the plastic and then carefully manipulating them back into shape by finger pressure. Please be careful that the water does not cause harm to skin or fingers. In the event of parts being broken or missing, then you MUST return to the place of purchase (the seller). The seller will replace your kit and return the original kit to Dapol under their agreed contractual terms. Do **NOT** return to Dapol. Finally please note that Dapol does not keep individual parts for any kit.