

Congratulations !

Your security camera is ready to use.
Thank you for choosing Qsee as your security partner.
Want to know more about Qsee products?



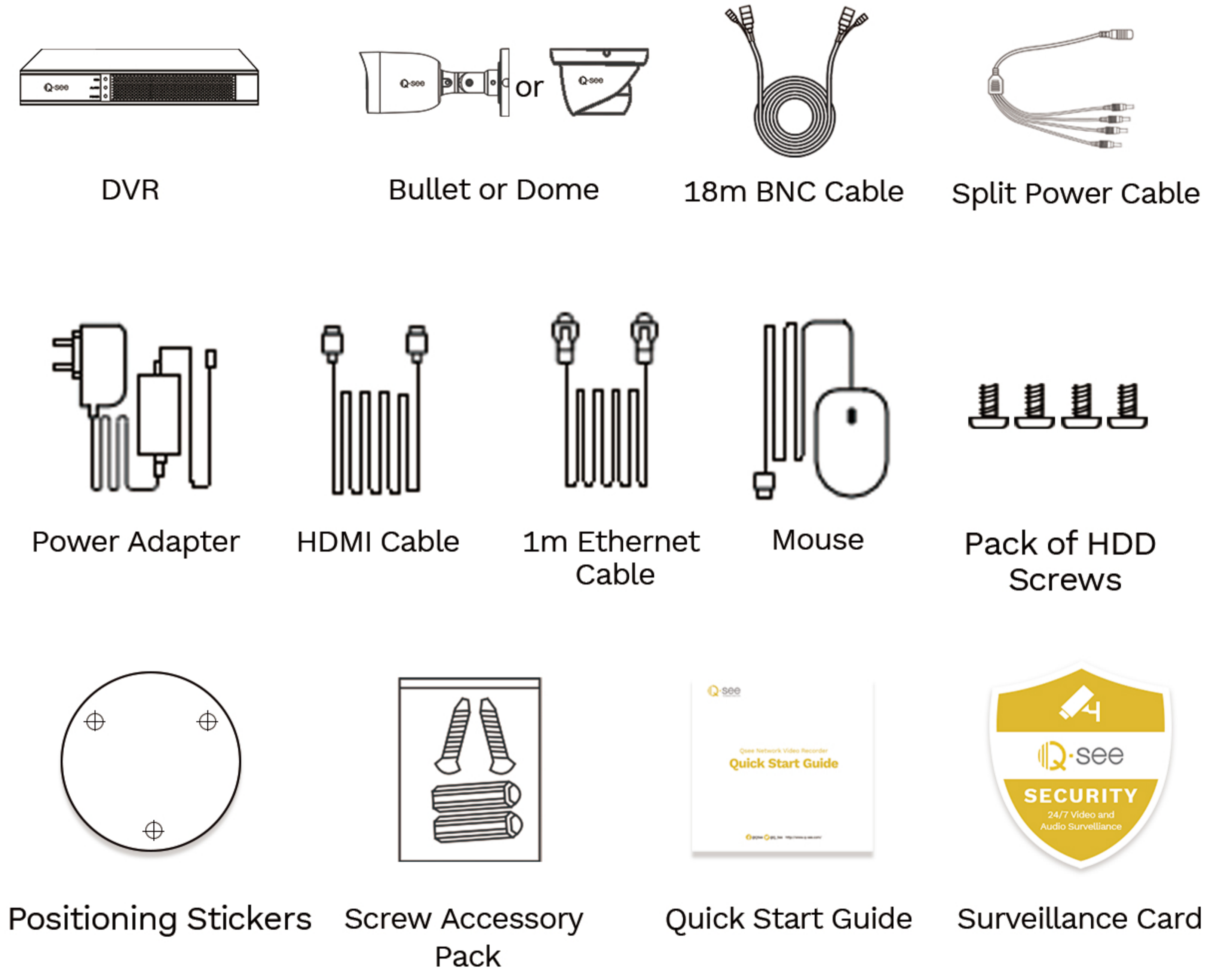
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Qsee Digital Video Recorder System Quick Start Guide

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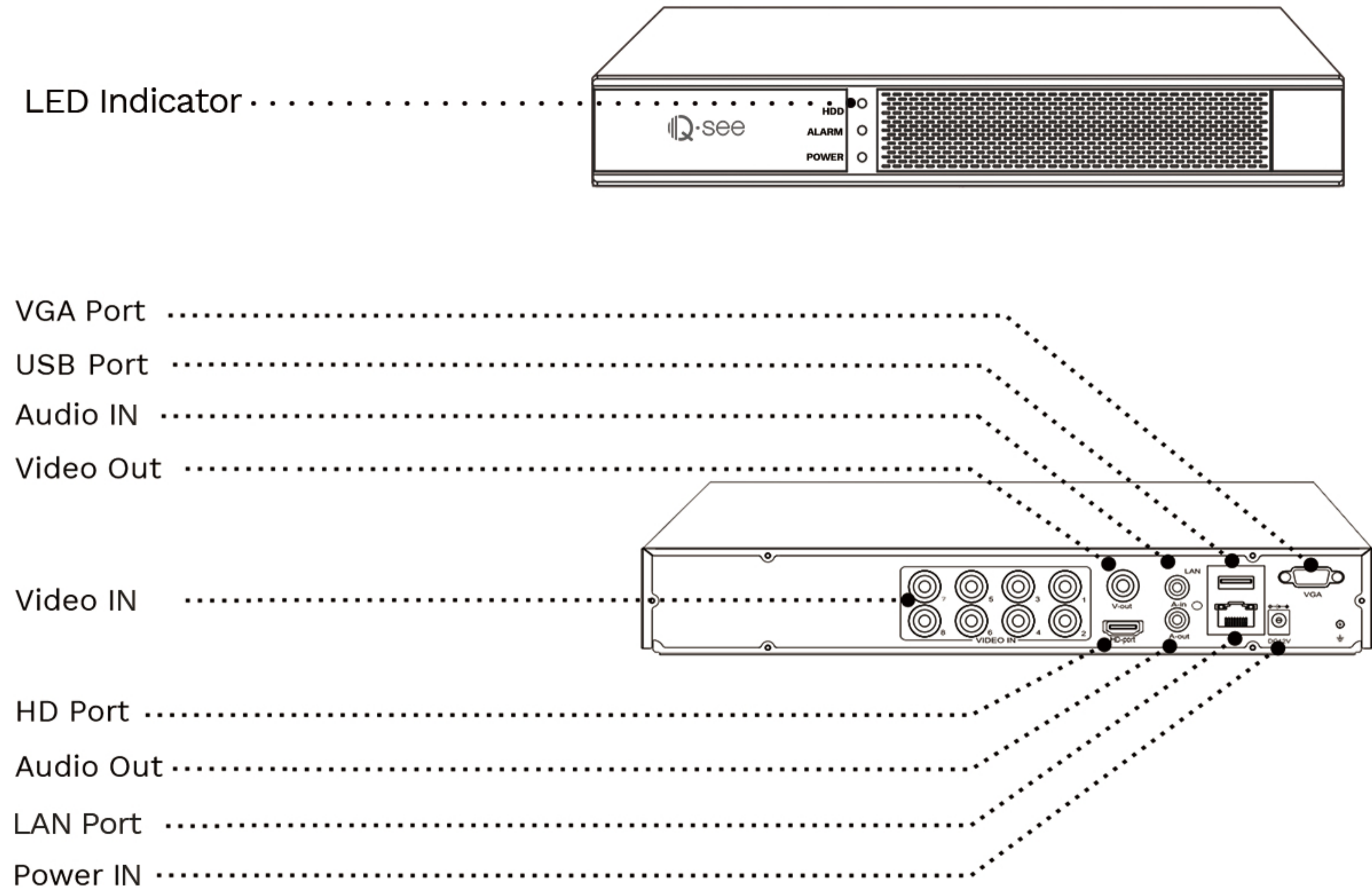
What's Include?



NOTE: -Pre-Installed 1/2/3TB Hard Disk or not in DVR depend on model No.

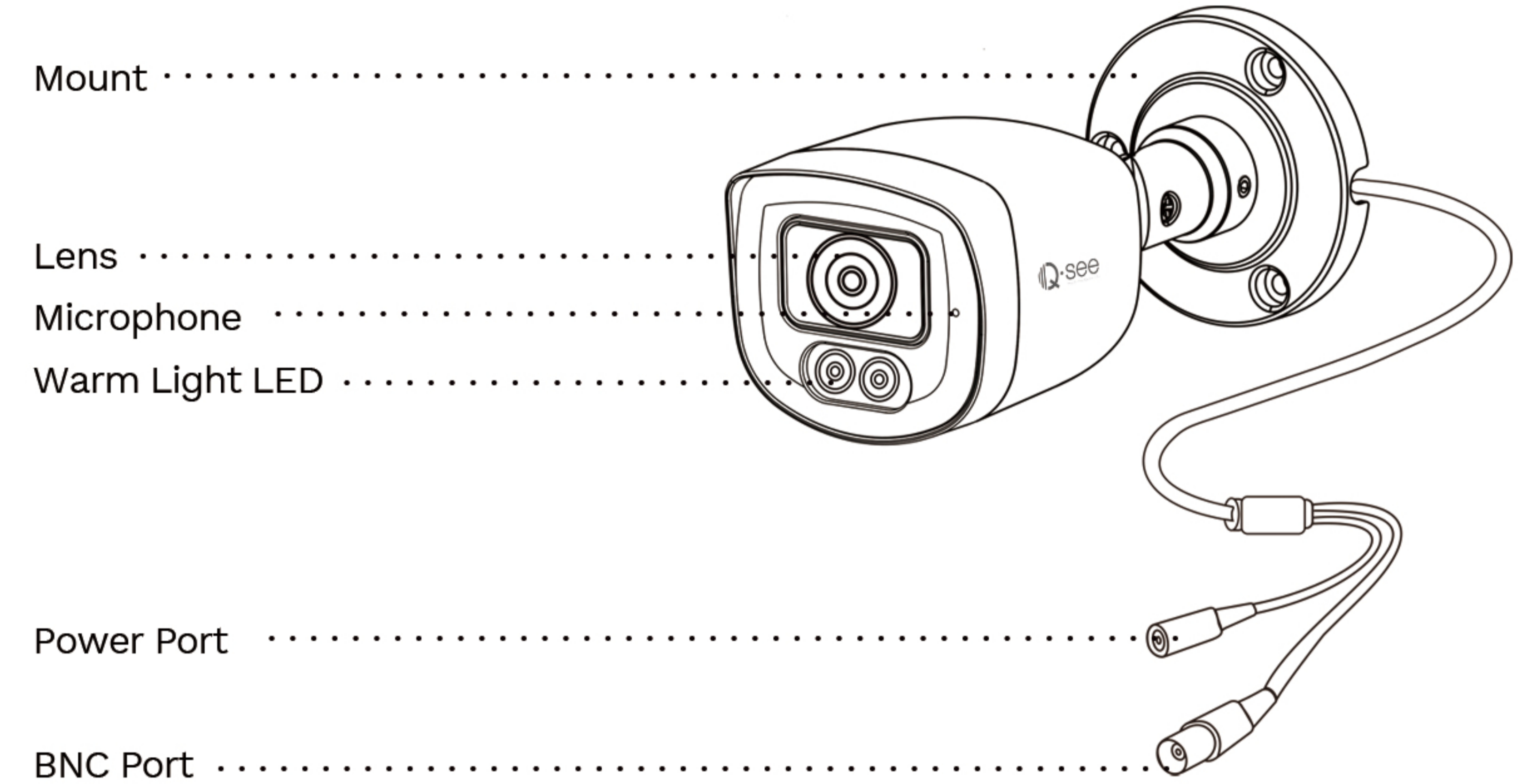
-After unboxing, check that the console is intact and fully equipped.

DVR Introduction

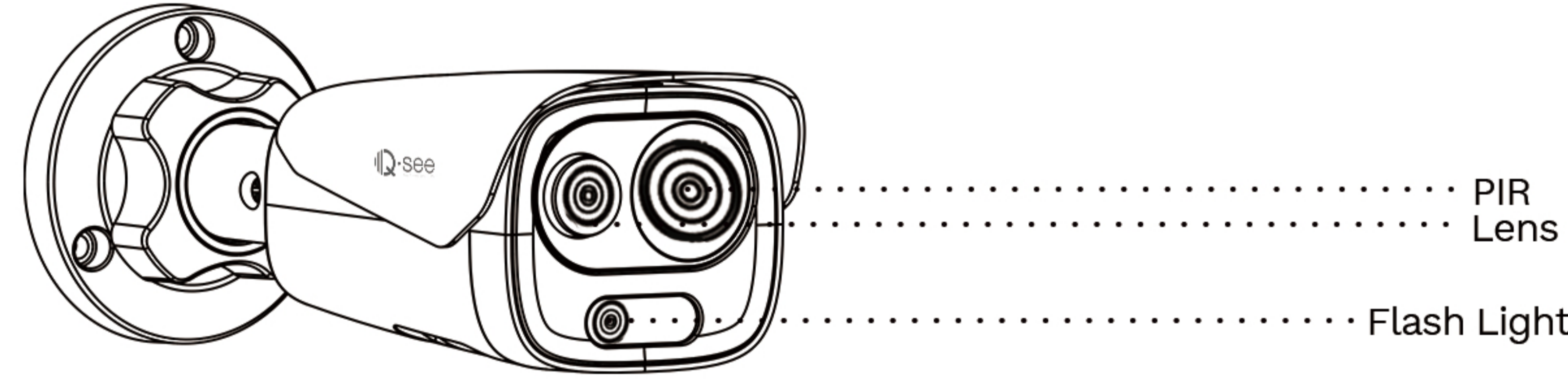
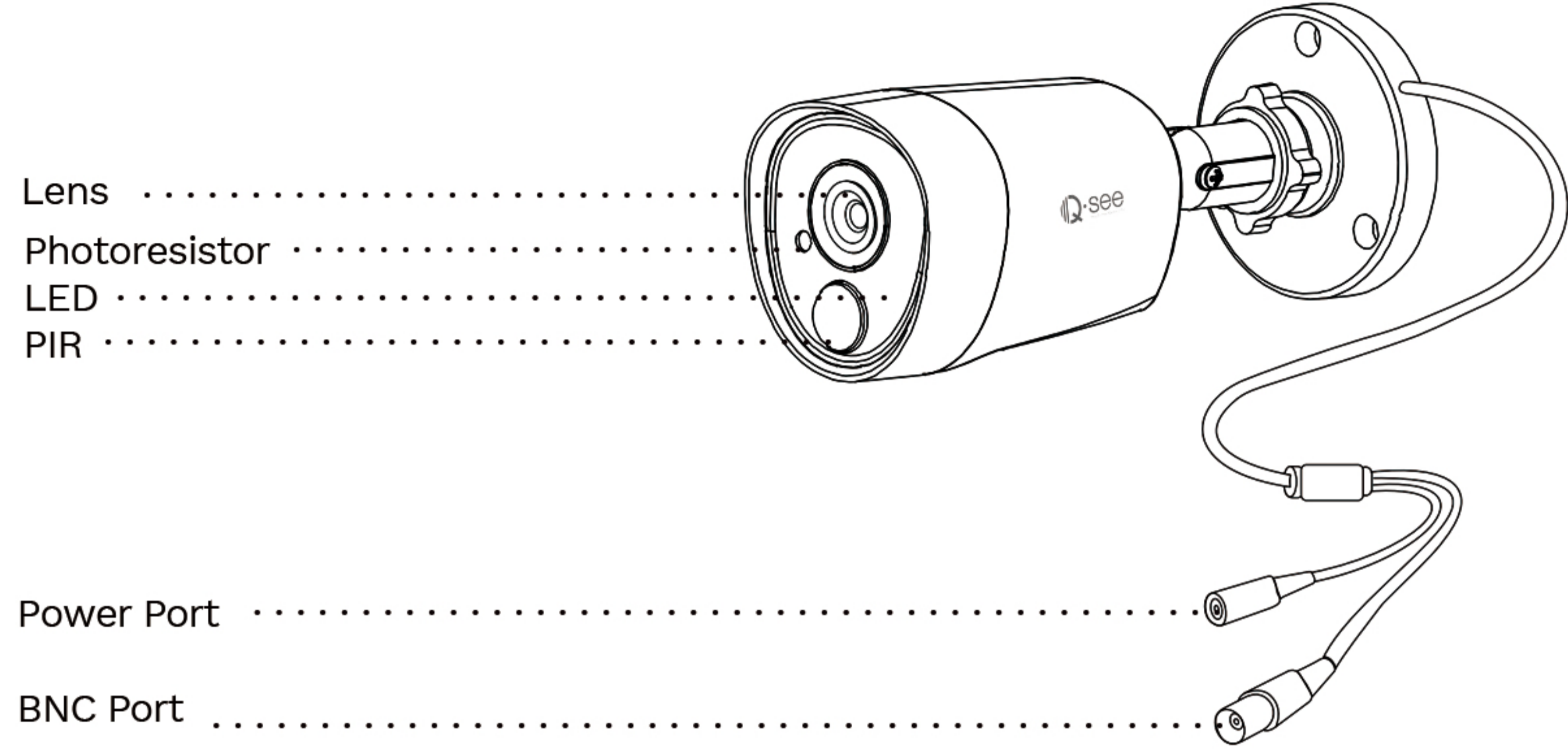


NOTE:-The actual appearance and components may vary with different model of product.

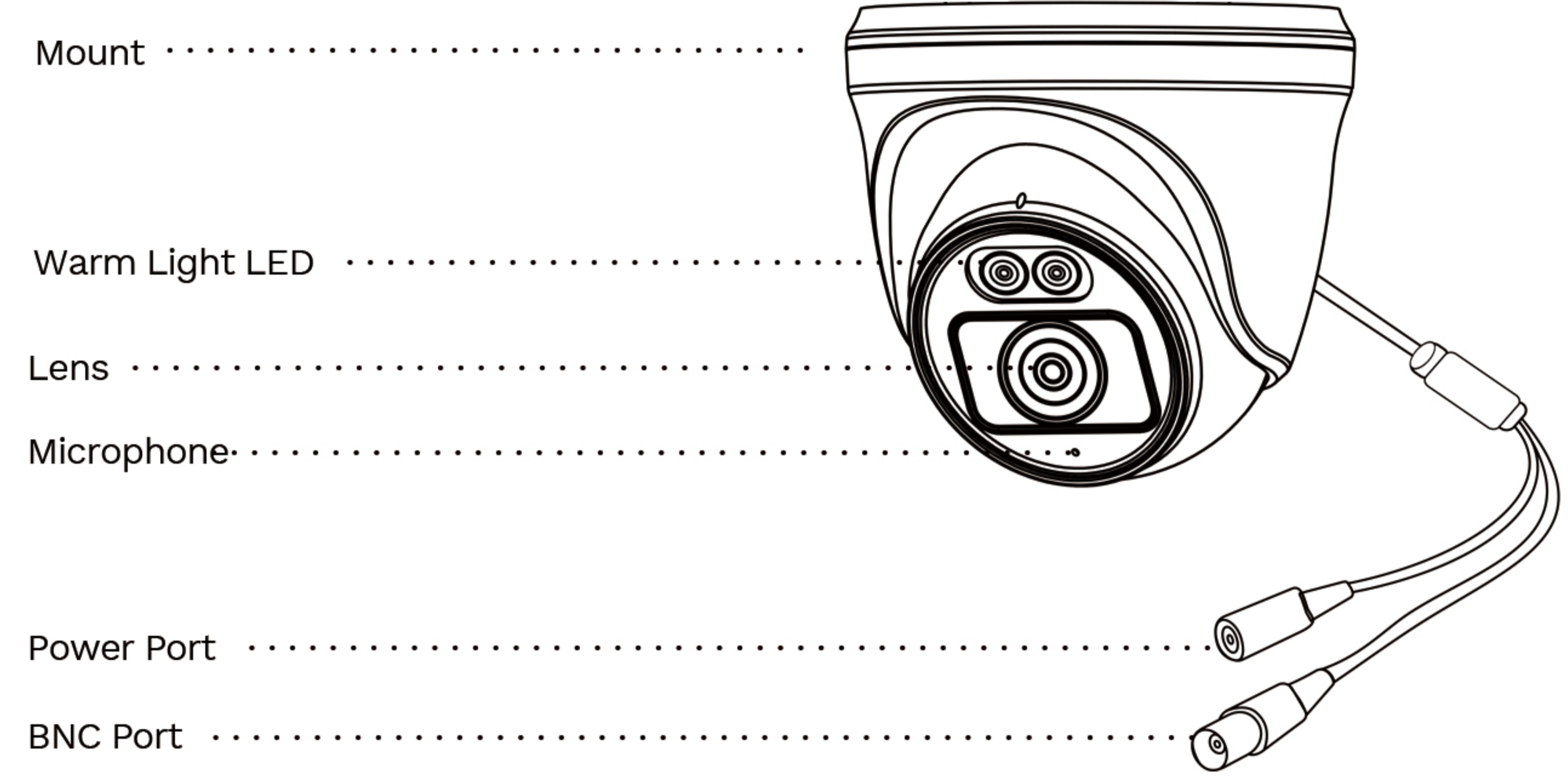
Camera Introduction



NOTE:-The actual appearance and components may vary with different model of product.

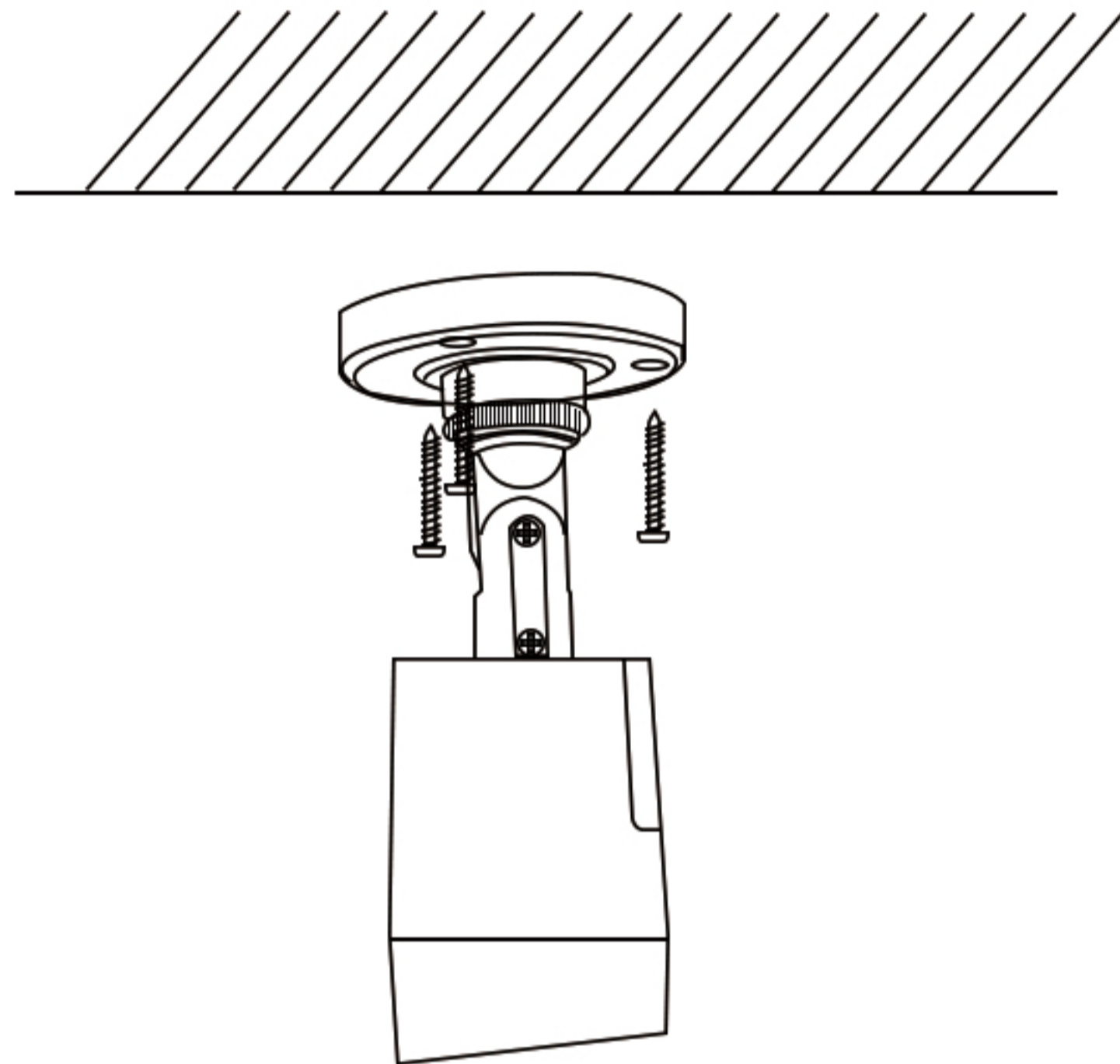


NOTE:-The actual appearance and components may vary with different model of product.

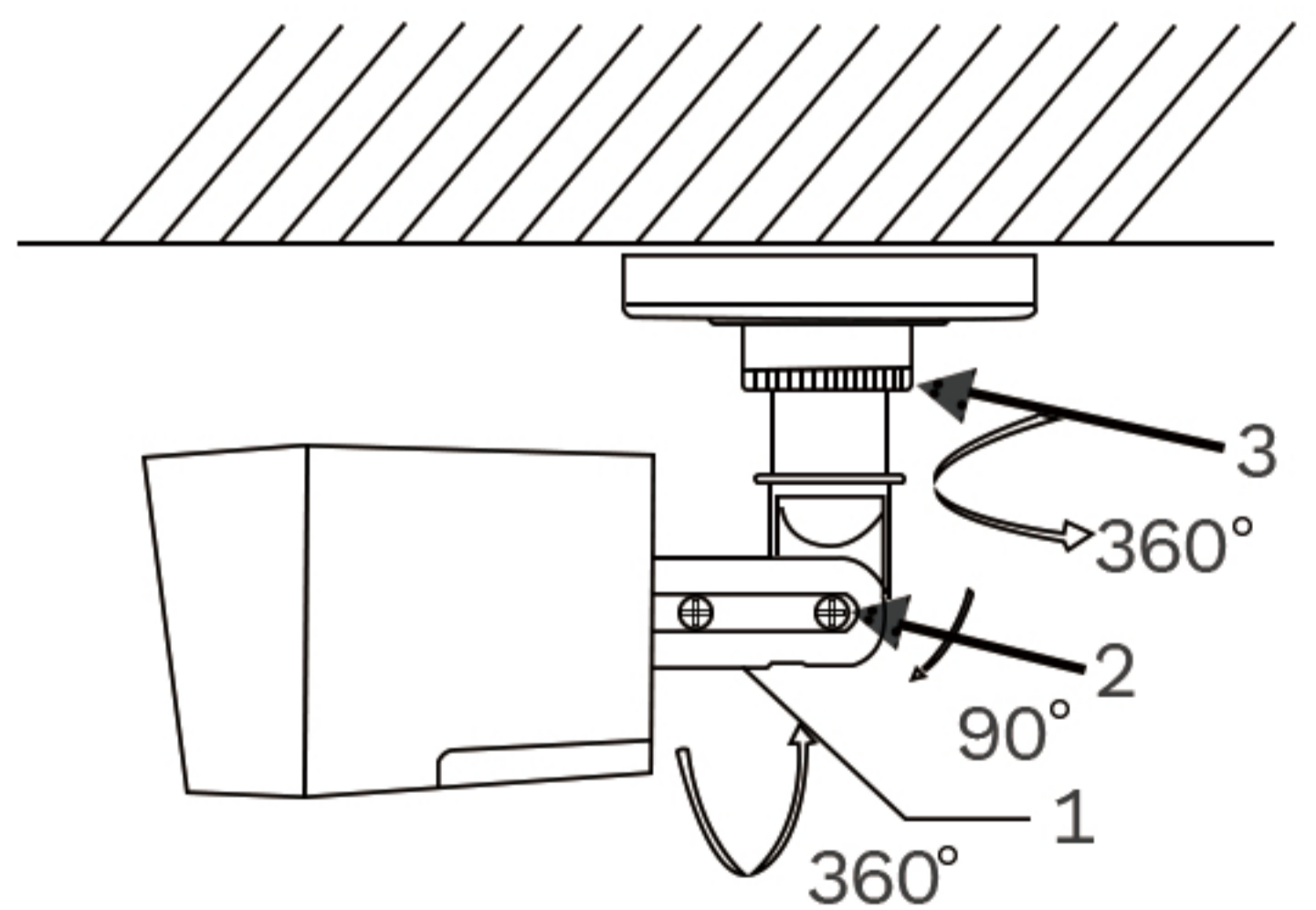


NOTE:-The actual appearance and components may vary with different model of product.

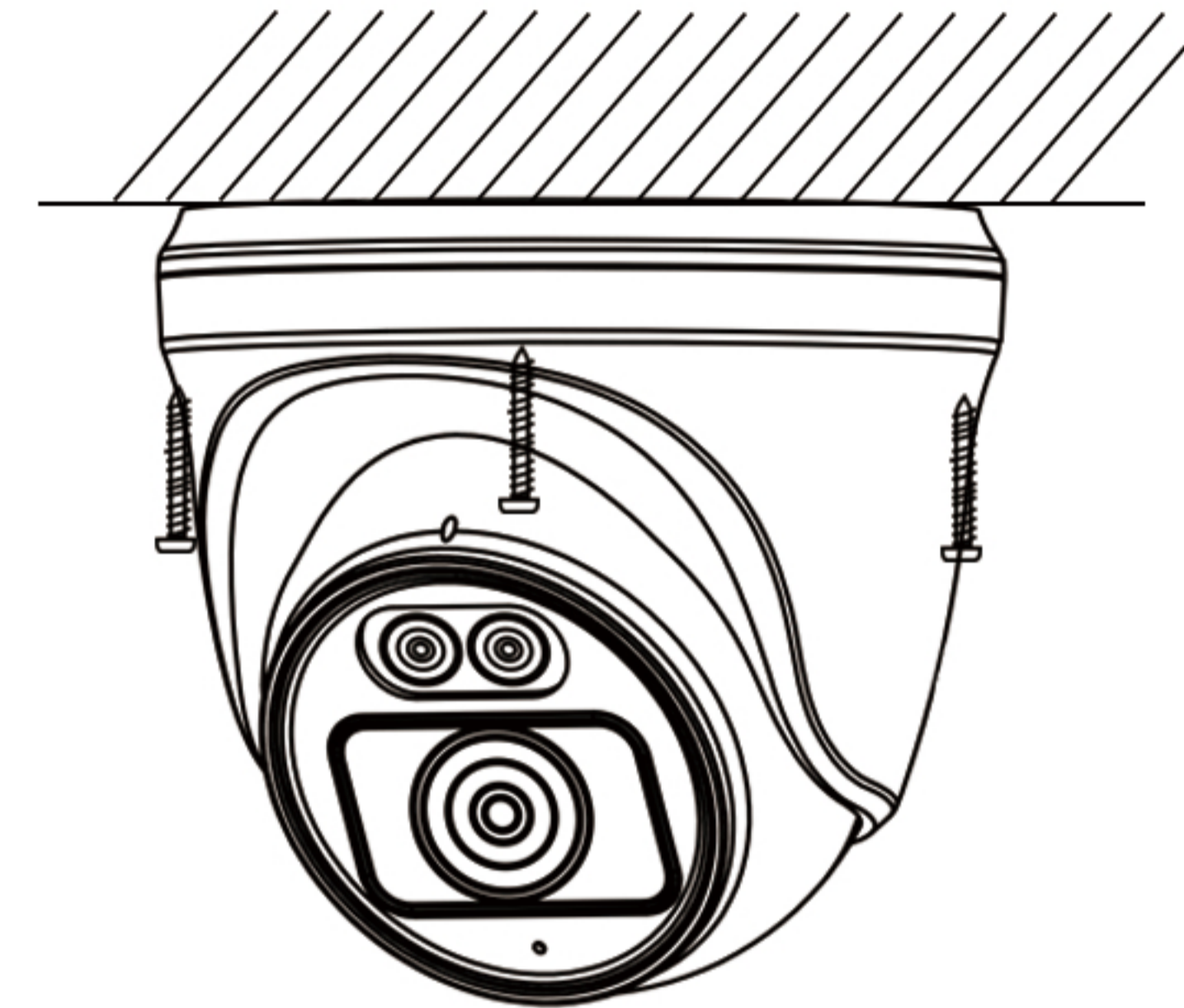
Ceiling Mount Guidelines for Camera



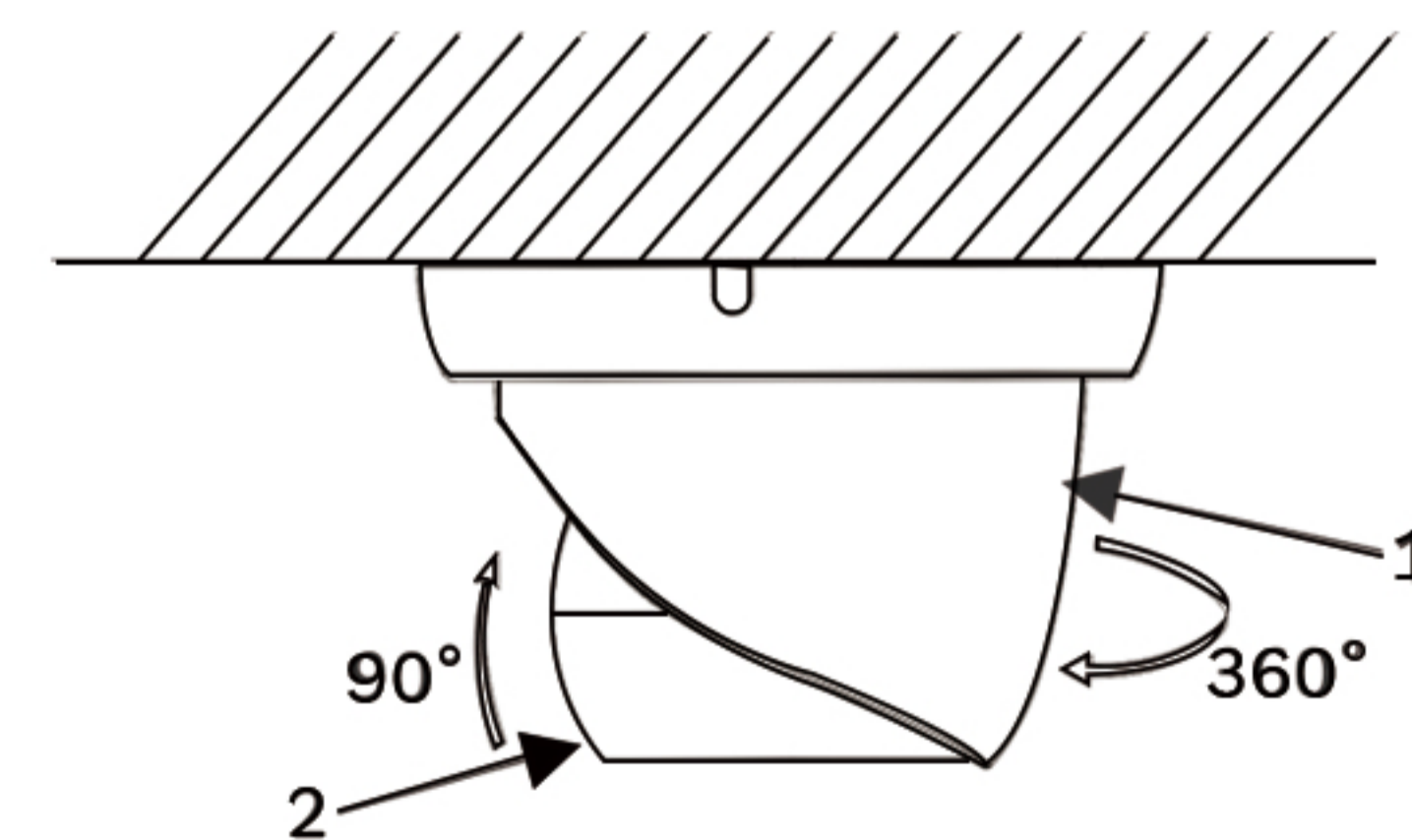
- 01/ Drill the screw holes in the ceiling according to the bracket.
- 02/ Connect the corresponding power cable and video cable.
- 03/ Fix the camera to the ceiling with the supplied screws.



- 04/ Adjust the surveillance angle
 - 1) Loosen No.3 with adjusting screw to adjust the panning position ($0^{\circ} \sim 360^{\circ}$).
 - 2) Tighten No.3 with adjusting screw.
 - 3) Loosen the No.2 with adjusting screw to adjust the tilting position ($0^{\circ} \sim 90^{\circ}$).
 - 4) Tighten No. 2 with adjusting screw.
 - 5) Loosen No.1 with adjusting screw to adjust the azimuth angle of the image ($0^{\circ} \sim 360$).
 - 6) Tighten No.1 with adjusting screw.



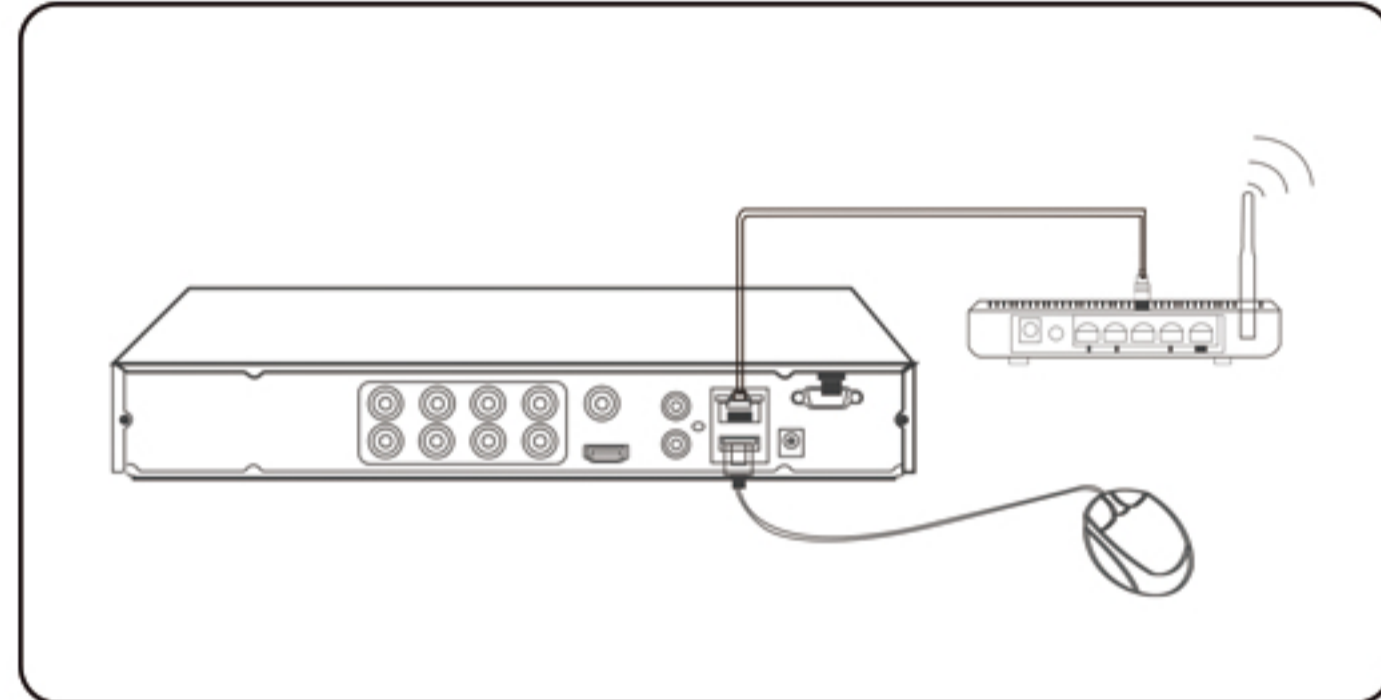
- 01/ Drill the screw holes in the ceiling according to the case.
- 02/ Connect the corresponding power cable and video cable.
- 03/ Fix the camera to the ceiling with the supplied screws.



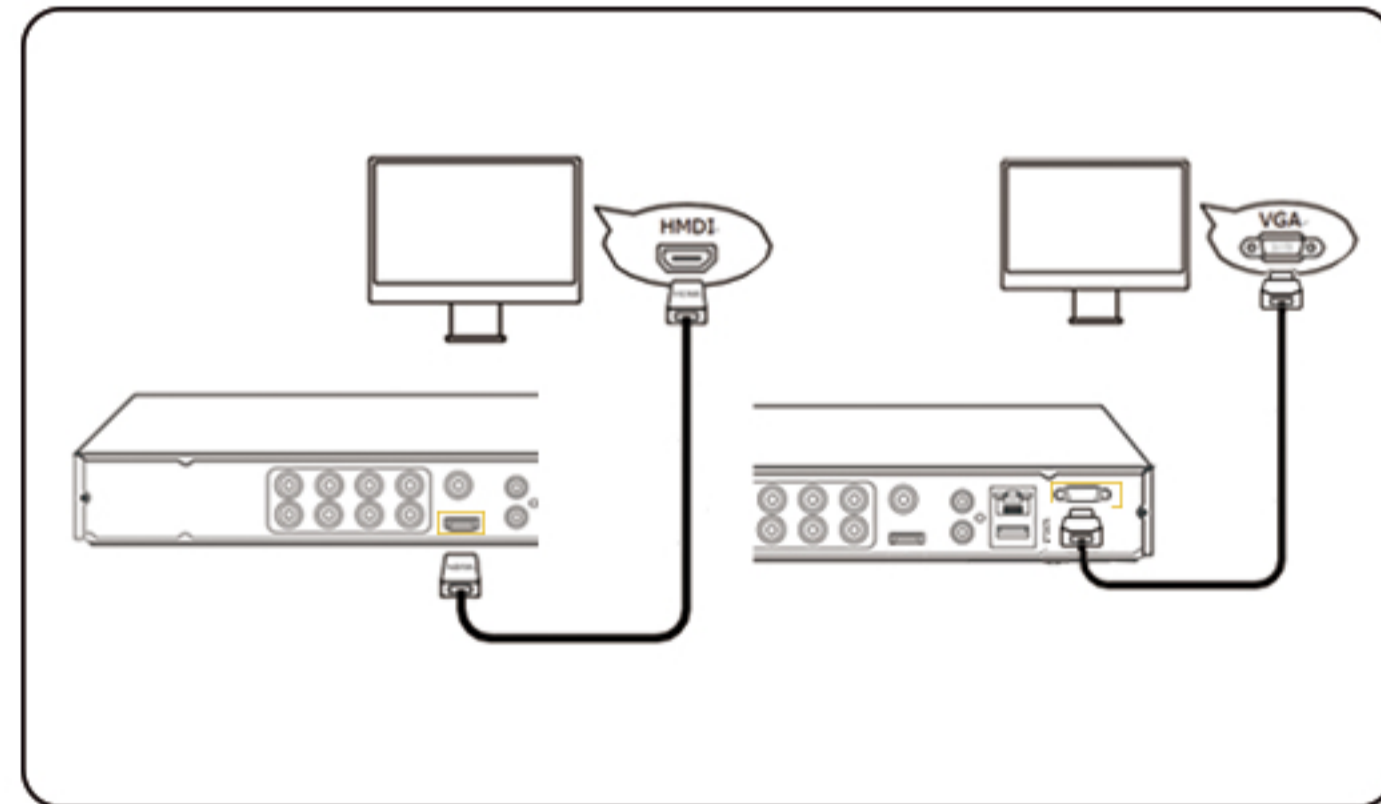
- 04/ Adjust the surveillance angle
 - 1) Adjust the panning position ($0^{\circ} \sim 360^{\circ}$).
 - 2) Adjust the tilting position ($0^{\circ} \sim 90^{\circ}$).

Set Up DVR System

Set up your device as per the quick set up guidance below

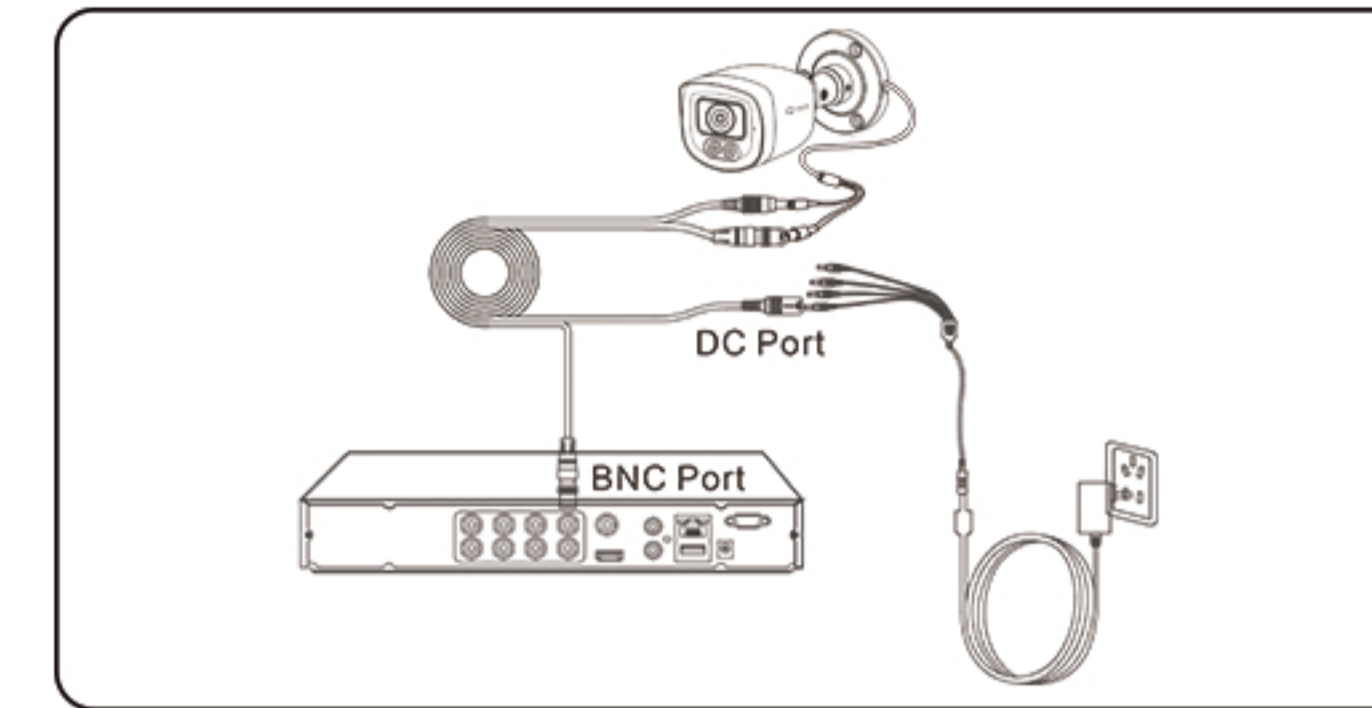


Connect the DVR (LAN port) to your router with an ethernet cable and connect the mouse to the USB port of the DVR



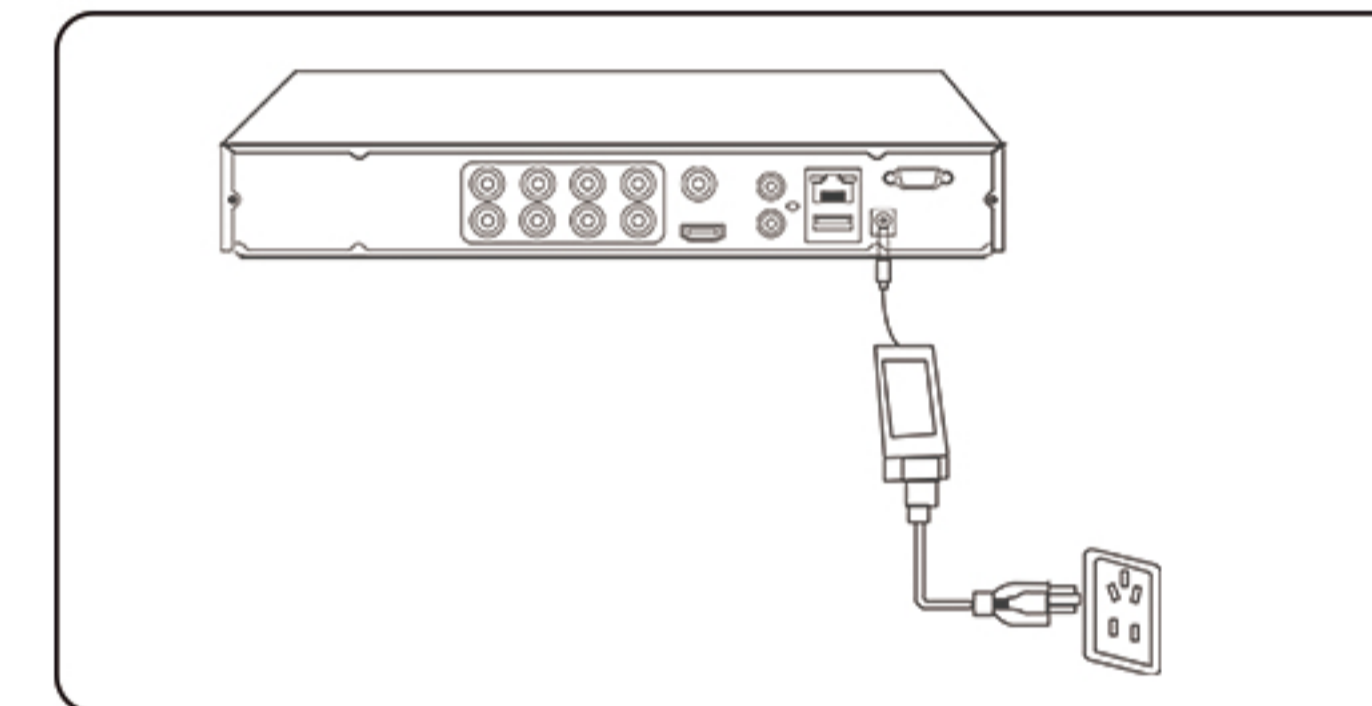
Connect the DVR to the monitor with a VGA or HDMI cable.

NOTE:-There is no VGA cable included in the package.



Connect the cameras to DVR with BNC cable.

- Power on the split power cable and connect to DC12V IN interface of BNC cable;
- Connect the BNC cable to VIDEO IN interface of DVR;
- Connect the camera to BNC cable;

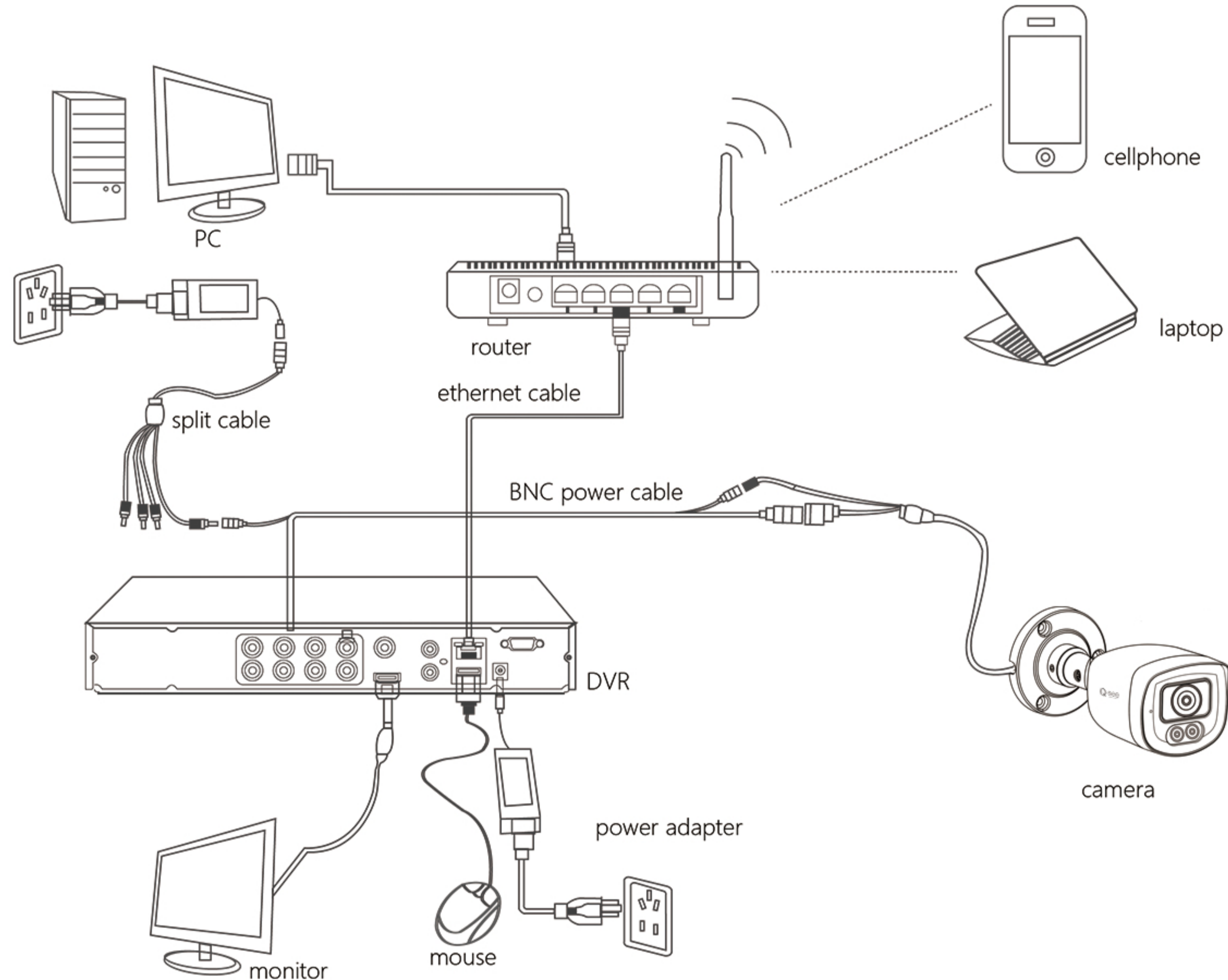


Connect the DVR to a power adapter.

NOTE:-Refer to  @QSESECURITY to check more set up details.

Connection Diagram

Do not install the camera near high voltage sources or other sources of electrical interference, otherwise the video signal may be poor.



Access DVR Via PC or Smartphone

Download and launch the Qsee App or Client software and follow the instructions to access the DVR

•On PC

1. Copy the device IP address and open it in your browser and follow the instructions to access remotely.
2. Download path: Go to www.q-see.com > Support > APP&Client download.

•On Smartphone

Scan to download the Qsee App.



NOTE:-The above diagram is only for connection guidance, part of the accessories are not included in the box.

Device Connection

A. Register and login your account

B. Click "+"

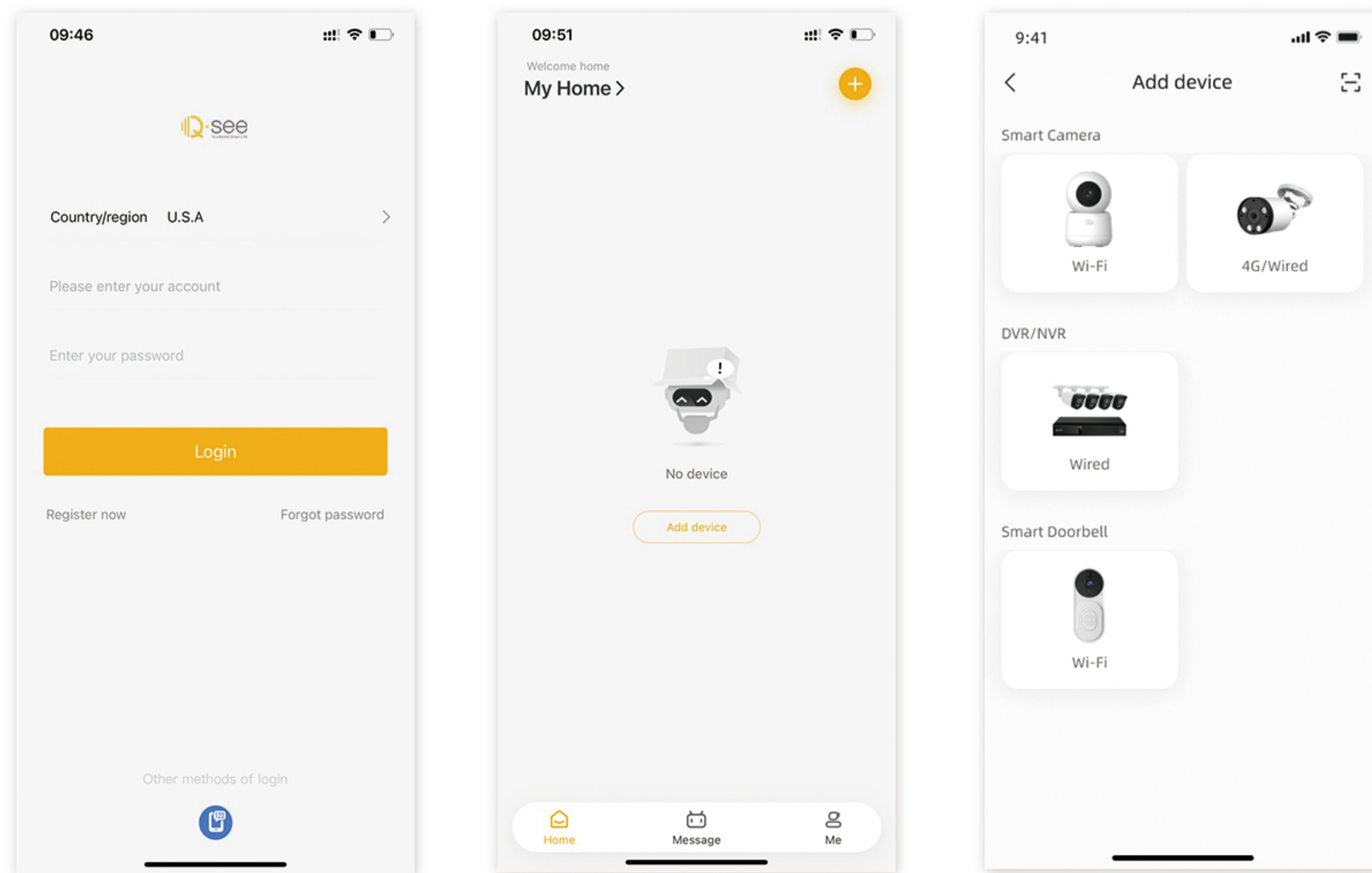
C. Select "Smart Camera" or select "DVR" and click Wired.

D. Scan the QR code on the DVR from the App and wait for the configuration.

NOTE:- If you are not able to find the QR code on DVR, click the Cloud ID number seen on the right top of the monitor screen and then scan the QR code to bind with App.

E. Live Preview

Learn more: www.q-see.com/pages/download



Specification

DVR

Decoding Resolution:	5MP/4MP/3MP/1080p/720p
Operating temperature:	-10°C ~ 55°C (14 °F ~ 131 °F)
Dimensions:	255 x 225 x 42mm
Weight:	1.8 kg

Camera

Night Vision:	20 Meters (65.6ft)
Day/Night Mode:	Auto Switchover
Operating Temperature:	-20°C ~ 50°C(-4 °F ~ 122 °F)
Operating Humidity:	10%~90%
Weather Resistance:	IP66(Plastic);IP67(Metal)

Camera Installation Tips

- Do not point the camera towards a glass window, or it may result in poor image quality which can lead to miss some important details of what you care about.
- Do not face the camera towards any light sources.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or it may result in poor image quality. To ensure best image quality, the lighting condition for both the camera and area of surveillance should be same.
- To ensure better image quality, it's recommended to clean the lens with a soft cloth from time to time.
- Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
- With IP waterproof ratings, the camera can work properly under conditions like rain and snow. (it can't use for underwater surveillance).
- Do not install the camera at places where rain and snow hit the lens directly.
- High mounting positions work best since they keep the security camera out of reach of intruders, curious children or inquisitive pets.

NOTE: -If you encounter any troubles in product information, product installation and use, please email us at support@q-see.com or refer us to our website www.q-see.com

FAQ's

Q: No video output on the monitor/TV

If there's no video output on the monitor from Qsee DVR, please try the following solutions:

- Make sure your DVR/TV is powered on.
- Double check the HDMI/VGA Connection, or swap another cable or monitor to test.

Q: Failed to access the DVR locally

If you failed to access the Qsee DVR locally via mobile phone or PC, please try the following solutions:

- Connect the DVR (LAN port) to router with a network cable.
- Swap another Ethernet cable or plug the DVR to other ports on the router.
- Go to Mainmenu>System>Restore>click Select all and ok button and restart by manual.

Q: Can I add a different camera to this system?

A: Yes. You can add any Qsee analog cameras to the system. However, we don't recommend you add third-party cameras.

Q: How long can I record with this Qsee security system?

A: Different pixel cameras in different dynamic and static monitoring environment, the storage time is different. It depends on the actual situation.

Q: Can it work without Internet?

A: Yes. All the Qsee systems can work offline. However, under such a situation, you will be unable to access the system remotely with our App.

Q: Can I connect and record to a portable USB hard drive?

A: No, your DVR will only record to the internal hard drive that is installed.

If these won't work, contact support@q-see.com or visit our website www.q-see.com.

Notification of Compliance

FCC Statement

This device complies with Part 15 of FCC rules. Operation is subject to the condition that this device may not cause harmful interference.

NOTE:- This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

CE Declaration

Qsee declares that this device in compliance with essential requirements and other relevant provisions of EMC directive 2014/30/EU.

RoHS Compliance declaration

Qsee products delivered to our customers confirm to the RoHS requirements, in which six banned substances are not detected or are under the limitation. The Restriction of Hazardous Substances Directive (EU) 2015/863 and (EU)2017/2102 amending Annex II to Directive 2011/65/EU. This declaration is based on Qsee's understanding of the RoHS directive and knowledge of the materials that go into products.

Warranty

This product comes with a 2-year warranty, under certain conditions. Learn more :www.q-see.com/policies/refund-policy

NOTE:- If you are not satisfied with the new Qsee product purchase, we suggest you to reset the camera and return it under specific conditions.

Terms and Privacy

Use of the product is subject to your agreement to the terms of service and privacy policy at www.q-see.com. Keep out of reach of children.

End User License Agreement

By using the product software that is embedded in the Qsee product, you agree to the terms of this end user license agreement between you and Qsee. Learn more: www.q-see.com/policies/terms-of-service

Technical Support

If you need any technical help, please visit our official support site and contact our support team before returning the products.

Email: support@q-see.com

Web: www.q-see.com