FAQs
Q Why can't the device connect with Wi-Fi?
A This camera supports 2.4GHz Wi-Fi network only. Please make sure the Wi-Fi signal of the router the camera is connected to is within the coverage area.
Q Can I watch the video on the phone and control the camera?
A If you have subscribed to Quick Cloud Service, you can watch the playback through cloud storage with a PC.
Q Can I view videos recording from App using the SD card without playback?
A This app supports it. You need to first unmount the SD card and then insert the SD card into the camera and remove the video files contained in the SD card. After the operation, you can view videos recording from the SD card without playback.
Q How can I watch the video of SD card and local card?
A This camera supports the UHS-I (Ultra High Speed) format SD card (Class 10 or higher). You can view videos recording from the SD card using the App. You can also view videos recording from the local Card using the App and SD card reader.
Q Can I watch the video of product information, product installation and use, please email us at: support@cpнная.com.

Notification of Compliance
FCC Statement
This device complies with Part 15 of FCC rules. Operation is subject to the condition that this device may not cause harmful interference.
This equipment has been tested and complies with the limits for a class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
CE Declaration
Qeu declares that this device in compliance with essential requirements and other relevant provisions of EMC directive 2014/30/EU.
RoHS Compliance declaration
Qeu provides all products delivered to the customers and the condition of RoHS Directive, in which the lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyls, and polybrominated diphenyl ethers are not used in our products.

Warranty
This product comes with 2-year warranty under certain conditions. Learn more: https://www._quicksee.com/legal/warranty
If you are not satisfied with our product purchase, we suggest you to return this camera and return to your country-specific conditions.