

CONTIXO[®]

Kids



User Manual

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Important Tips

1. During the FIRST use of the tablet after unboxing allow for the battery to completely discharge (0%) before recharging again.
2. Do not use this tablet in extreme temperatures; high heat will cause damage and freezing temperatures will discharge the battery quickly.
3. For best performance use the original charger that arrived with the tablet.
4. A tablet that is not in use will use up battery power until completely drained. Recharge for 30 mins in order to reactivate.
5. **The tablet will automatically shut down after one and a half hours in sleep mode.**

Safety Precautions

Make sure to charge the battery fully before operating. It is best to charge for about 6 hours during the first three charging cycles to ensure best battery life.

- Do not store the device in places with high room temperature, humidity, or dust.
- Do not drop the product. Avoid any type of strong impact. The protective cover is designed to help protect against scratches, not impact.
- Do not expose to liquid or water.
- Do not clean with alcohol based products in order to protect the screen.
- Always use an appropriate volume setting. Ensure headphone or other peripheral devices are set properly.
- Do not disassemble the product or accessories. Doing so will void the warranty.
- Do not drive while using this product.
- Obey all laws and regulations when using the device.

Technical Specifications

v8

CPU (Processor)	Quad-Core Cortex-A100 Processor
Operating System	Android 11 OS
Browser	Google Browser
Internal Storage	16 GB
Memory (RAM)	2 GB DDR3
Expansion Slot	Micro SD Card Slot, Support up to 128GB Flash
Screen	7" TFT Touch Panel
Camera	Front Panel 0.3 megapixel, Rear Panel 2.0 megapixel
Screen Resolution	1024x600
Input Method	Touch Screen
Built-in speakers	1W 8 ohm built in speaker
Earphone Jack	3.5 mm
Cable	Type C Cable
Battery	3100 mAh
Size	7.17 in x 4.84 in x 0.38 in
Weight	10.93 ounce / 310 g
Voltage	AC 110-240V 50/60Hz DC 5v/2A
Operating Temp	-10C /14F to 40C / 104F
Network Access	Wi-Fi (802.11 b/g/n)

Hardware Overview

V8 Buttons and Port



- 1 Power Button
- 2 Type C Port
- 3 Reset Port
- 4 Mic

- 5 3.5 mm Headphone Port
- 6 Volume Up Button
- 7 Volume Down Button
- 8 Micro SD Card Slot

- 9 Front Camera
- 10 Rear Camera
- 11 Speaker

Product Care

Charging

Use the included USB cable and AC Adaptor to charge the tablet.

If the cable becomes damaged or lost, you can order a replacement cable or charger from the manufacturer.

Using a third party cable may void the warranty.

It is not recommended to leave the battery charging for more than 8 hours.

Do not use the charger in a wet or humid environment.

Only charge the tablet in a safe environment.

Initial Setup

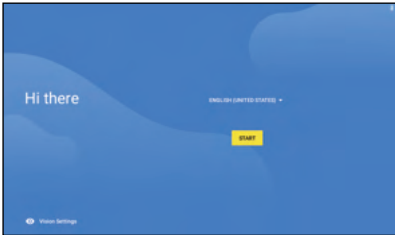
After the tablet has been fully charged, press and hold the power button for a few seconds until you see the Contixo logo appear.

The tablet will power on and begin an initial start up sequence.

Rest assured, after all the initial steps are completed setup, the start up process will become much faster.

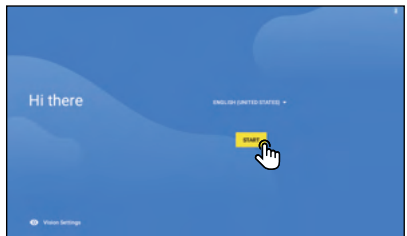
Initial Setup for V8

Step 1:



Click the "Vision Setting" button in the lower left corner. You can customize this device according to your needs. These accessibility features can be changed later in settings. These accessibility features can be changed at any time. After the setup is completed, click the "◀" at the bottom.

Step 2:



Select the language, and then click "START".

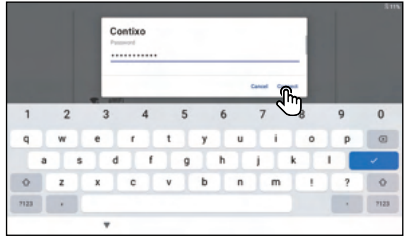
Initial Setup for V8

Step 3:



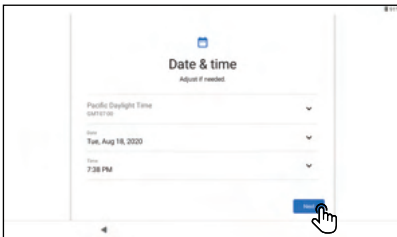
Select your WiFi network

Step 4:



Enter your password then click "Connect".

Step 5:



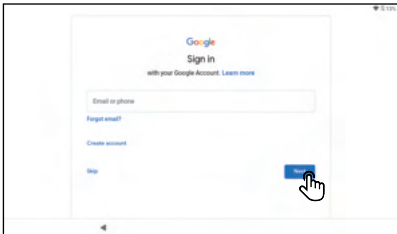
Set the Date & Time, then click "Next".

Step 6:



Click "Don't copy."

Step 7:



Enter your Google account and click "Next".

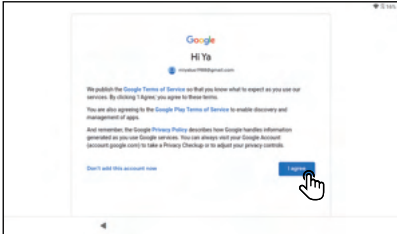
Step 8:



Enter the password and click "Next".

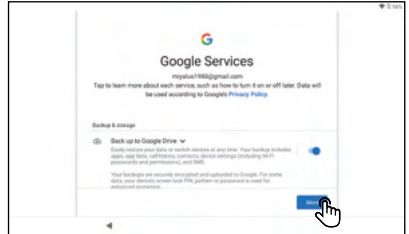
Initial Setup for V8

Step 9:



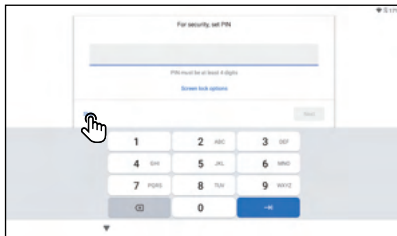
Click "I agree".

Step 10:



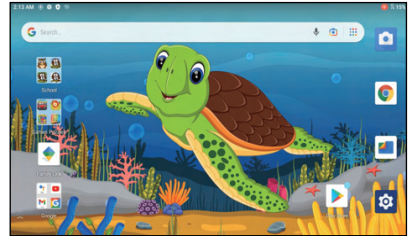
Click "MORE", and then click "ACCEPT".

Step 11:



Create password or select "Skip" and set it later.

Step 12:



Wait few seconds to get into the desktop.

Software Overview

The tablet hardware has been designed to meet the software requirements of all preinstalled software. After the initial setup, the tablet will run all apps smoothly. Running certain apps not associated with Family Link can cause the delay. (See pages 2-3 for hardware features and specs). Contixo tablets utilize an Android operating system that specializes in Google services. No experience is required for Google Services, previous experience with Android OS via smartphone or tablet may be helpful. Just refer to the common guidelines of the Google services to stay up to date. There are many preinstalled apps, some may require additional services to work properly.

Power On/Off

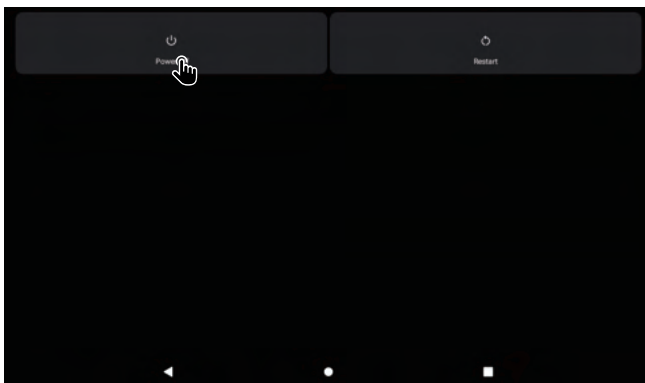
Holding the power button will turn the tablet on.

To put the tablet in sleep mode, press and release the power button.

Sleep mode is best if you will on turn the device again soon.

To power off the tablet, you must hold the power button for several seconds, then respond to the power menu screen by selecting Power off.

This is the best option if the tablet will not be in use for more than few days.



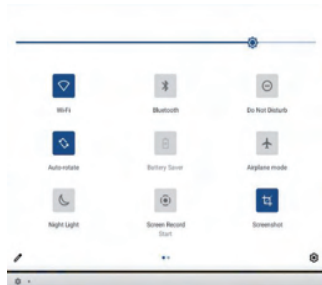
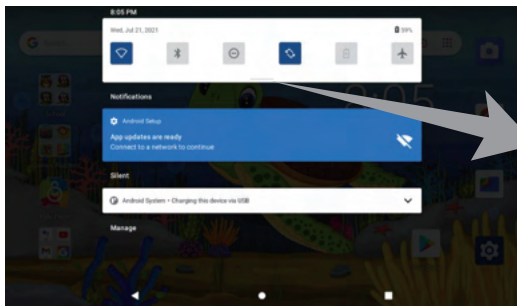
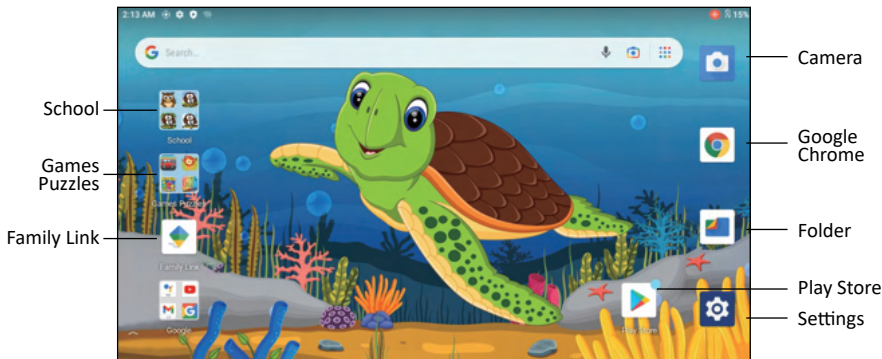
When activating any of the application for the first time (such as Family Link or any other applications) may freeze up for up to 10 seconds.

This is normal for first time application to activate.

Once this process has been completed it will run at its normal speed next time around.

Navigation

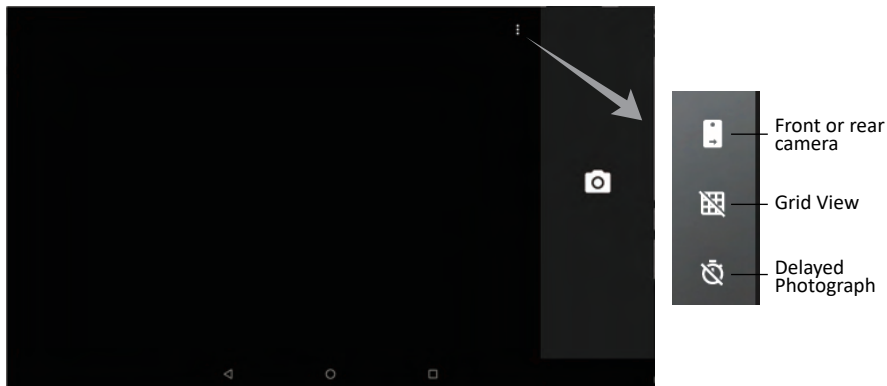
The navigation on the tablet has menus that can be found by swiping across from the bottom or top of the screen. The recent programs can be brought up from the bottom navigation bar "rectangle symbol" and be sorted through. Flipping the windows over or pressing the "X" closes the open programs.



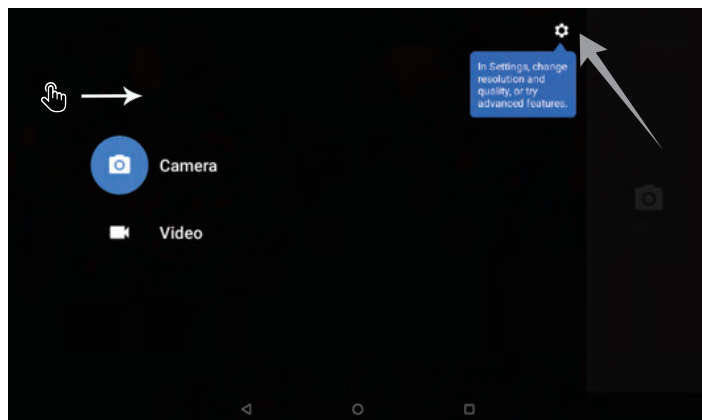
Swipe down from top of screen to access quick settings.

Camera

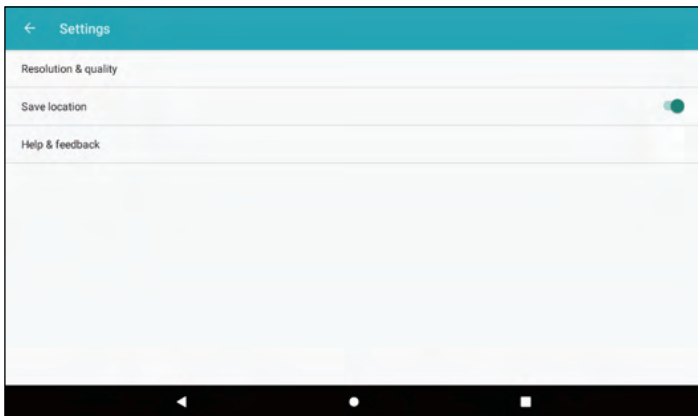
The camera app can be accessed from both the main screen or Family Link. A quick camera setting is possible by pressing the power button twice quickly.



Swipe from left to right on the screen, you can choose the photo or video options. Settings is on the top right corner.



Camera



Web Browsing

The tablet uses Google Chrome as a default web browser.

Chrome can open different tabs to have multiple pages open.

You can save pages with bookmarks or search for any content on web pages.

You can watch videos, play music, and just about any other feature you like to enjoy.

However many factors can play into the product performance, such as network performance, how many apps are open, how many processes are running, and loads the processor, performance can vary.

If it seems like the tablet is running slow, please check our troubleshooting section on the website.

With the Family Link you can either allow access to web surfing or block all access.

You can specify what web pages are available by address.

Certain features such as viewing videos on YouTube will be directed to install YouTube Kids app. There are settings to restrict more for younger children (8 years old or younger) and allow more access for older children (12 and under). These features determine the music, gaming, shows, and education sites available.

However, parents are always responsible for monitoring their children's activity while connected to the Internet.

Tools are available for blocking or reporting inappropriate matter, or allowing search or turning off the search feature altogether.

Please use this product responsibly!

Google Services — Quick Setup

1. Wi-Fi connection required to access Google Services. First connect to a network.
2. Sign in with an existing account or create one. You can create a new account for the child that is linked to an existing adult account; this allows the parent to be notified when changes occur or a new device is logged on.
3. The Account Added screen provides the confirmation on the availability of accounts added.
4. Additional services such as "Backup to Google Drive" can be accepted to save and preserve data (pictures and files).
5. Sign in to Google Play Store to update existing apps or download new apps.

Family Link software and Google Services may change or update without any advance notice. Parents are responsible for additional installed apps or websites allowed on this product. Always backup any important data before resetting the tablet.

Control Panel Settings

The control panel settings allow the following features:

1. **Network & Internet** — Change Wi-Fi settings, check your network configuration, airplane mode, or VPN (virtual private network).
2. **Connected Devices** — USB (Charge phone, transfer files, etc.), Pair new device, turn on Bluetooth.
3. **Apps & Notifications** — Set permissions & default apps.
4. **Battery** — Set power saving modes.
5. **Display** — Set brightness, wall paper, sleep timer, auto-rotate screen, font size, display size.
6. **Sound** — Set volume level or do not disturb.
7. **Storage** — Hard drive information.
8. **Security & Location** — Google features Google features to help protect or find the device.
9. **Users & accounts** — Adding and modifying accounts.
10. **Accessibility** — Set screen readers, display, interaction, controls.
11. **Google** — Set services & preferences.
12. **System** — Set languages, time, backup, updates.

Setting Up Family Link

Here we will walk you through the steps to help setup your Contixo Kids Tablet before your child's first use.

We recommend Family Link to be enabled and if the parent's need to make adjustments they will need to enter a PIN to make changes to tablet's settings.

The tablet should be updated as the child learns & grows, installing apps that are age appropriate.

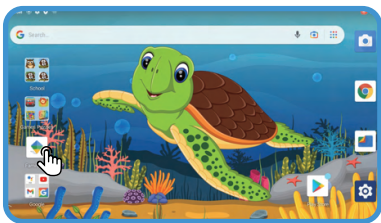
Also note, Google Play Store may make changes to the app while the tablet is connected to the Internet.

Tips 1: When setting up your Parental control (tap Family Link app in the menu) there may be a slight delay on the tablet due to the settings of the Family Link App.

Tips 2: When you are using YouTube Kids app, you may have to update Google Play services by following the instruction.

Bring up the All Apps screen by swiping from the bottom of the screen upward, and the menu will drag up from the bottom.

Step 1:



Tap Family Link app in the desktop.

Step 2:

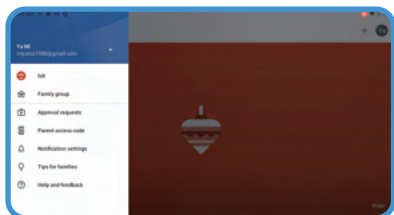
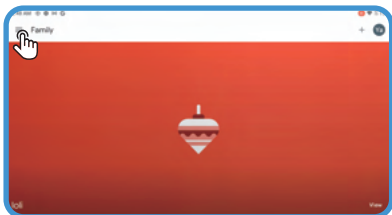


Click the “√” then click “Get started”.

With the Family Link Parental Control, you can hand-pick content, control screen time, block from unsafe internet contents and set educational goals.

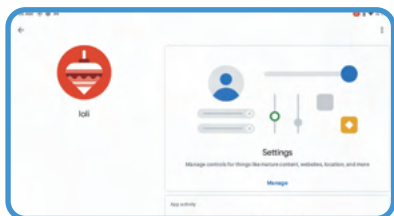
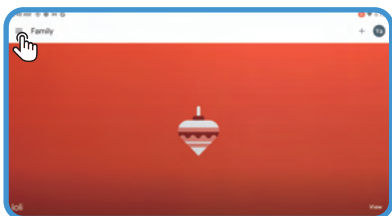
Setting Up Family Link

Step 3:



Click the “≡” on the top left, you can find the account information.

Step 4:



Click the “View” button on the lower right corner, you can set the apps that children are allowed to use and the time spent on each app.

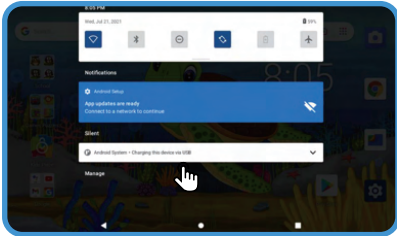
Connecting to a Computer

Step 1: Connect to your computer by USB.



You **MUST** be in Parent mode in order to connect with your computer devices.

Step 2:



Pull down the menu from the left top of the screen, click/tab "USB charging this device".

Step 3:



Select "Transfer files".

Your device/disk name will appear as V8X on your computer. You can now transfer or backup files from the tablet to a computer.

Factory Reset

Step 1:



Click/Tap Settings, Select "System".

Step 2:



Select "Reset options".

Factory Reset

Step 3:



Select "Erase all data (factory reset)".

Step 4:



Select "Erase all data".

Step 5:



Select "Erase all data".

Wait until Factory Reset/Reboot function has completed before pressing any new commands. This process will last 12 minutes.

Why is your tablet slow or frozen?

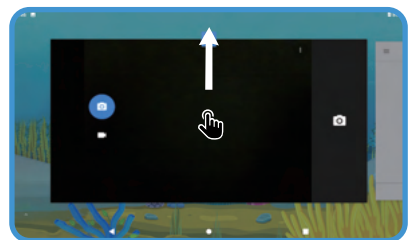
You may need to either close some of your open applications or games to allow more memory to become available on your tablet. Follow below steps to close the APPs.

Step 1:



Click/Tab "□" button.

Step 2:



Hold down the APP you want to end and move to end it.

Troubleshooting the Tablet

<u>Issues</u>	<u>Solutions</u>
Battery is draining too fast	Adjust screen brightness to a lower setting; close unused apps
Slow or unresponsive programs	Close unused apps; clear app cache and do a factory reset in Setting menu
Network connectivity issues; no WiFi connection	Reset network connection; toggle airplane mode on/off
Tablet is hot or overheating	Close unused apps; clear app cache;
App crashes	Reopen app; update app through Play Store
Unresponsive screen	Restart tablet by holding power button for 8 seconds
Google Play Store crashes	Clear app cache and restart
Apps won't download from Play Store	Clear Play Store cache; open app settings and clear local search
Can't turn tablet on/off	Hold power button for Power Menu options
Touch screen issue; not responding touch	Low battery power; check for physical damage
Battery does not hold a charge	Check power cable; inspect power button if stuck
Sound is low	Check speaker port for blockage
Camera or SD Card not working	Corrupt Software / Reset to factory default
Can not connect to WiFi	The tablet does not support 5G WiFi, it can only connect to 2.4G WiFi
Can not be charged	Check if the USB is damaged/Replace the charger
Tablet stuck/frozen	Use a thimble to insert the reset port to restart the tablet

Troubleshooting the Tablet

<u>Issues</u>	<u>Solutions</u>
Cannot enter the system	<ol style="list-style-type: none">1. Press and hold the volume "+" and don't release it when the power is off, then press and hold the power button for 5-6 seconds.2. After entering the next interface, use the volume keys to move the cursor to select "Wipe data/factory reset", and then click the power button to confirm.3. After entering the next interface, select the "Yes" option, and then click the power button to confirm.4. After entering the next interface, click the power button to confirm, and the tablet will automatically restore the factory settings .



Find additional help and resources go to our website or contact us.

Contact Us

Customer Service Email: support@contixo.com

Or visit our website: www.contixo.com

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