Contixo Kids

V10 USER MANUAL

Index

Important Tips

1. Please fully discharge and recharge the first cycle of the battery.
2. Always use the tablet at room temperature, if used in freezing temperatures, the battery may only last 1 hour, you need to power on at room temperature.
3. Always use the original charger included with the package.
4. If the tablet hasn't been used in a long time and the battery is completely exhausted, it will enter sleep mode and you will need to recharge it for over 30 minutes to re-activate the tablet.
5. Tips: In order to protect the battery life, always power off the device when it is not being used.

Make sure to fully charge the battery before operating. It is best to charge for about 6 hours during the first three charging cycles to ensure best battery life.

- Do not store the device in places with high temperature, humidity, or dust.
- Do not drop the product. Avoid any type of strong impact. The protective cover is designed to help protect against scratches, not impact.
- Do not expose to liquid or water.
- Do not clean with alcohol based products in order to protect the screen.
- Always use an appropriate volume setting. Ensure headphone or other peripheral devices are set properly.
- Do not disassemble the product or accessories. Doing so will void the warranty.
- Do not drive while using this product.
- Obey all laws and regulations when using the device.

Technical Specifications

CPU (Processor)	ARMimer CoreTMA7CPU 4100
Operating System	Android 11 OS
Browser	Google Browser
Internal Storage	16 GB
Memory (RAM)	2 GB DDR3
Expansion Slot	Micro SD Card Slot, Support up to 128 GB Flash
Screen	7" IPS Touch Panel
Camera	Front Panel 0.3 megapixel, Rear Panel 2.0 megapixel
Screen Resolution	1024x600
Input Method	Touch Screen
Built-in speakers	1W 8 ohm built in speaker
Earphone Jack	3.5 mm
Cable	Type C Cable
Battery	3000 mAh
Size	7.48 in x 4.37 in x 0.39 in
Weight	9.17 ounce / 260 g
Voltage	AC 110-240V 50/60Hz DC 5v/2A
Voltage	45C /9F to 40C / 104F
Operating Temp	-10C /14F to 40C / 104F
Network Access	Wi-Fi (802.11 b/g/n)

Hardware Overview
V10

1. Power button 2. Volume Buttons 3. Reset Button 4. Front Camera 5. Microphone 6. 3.5mm Headphone Port 7. Micro SD Card Slot (Need to take off the case) 8. Type-C USB Port 9. Rear Camera 10. Speaker 11. Kickstand
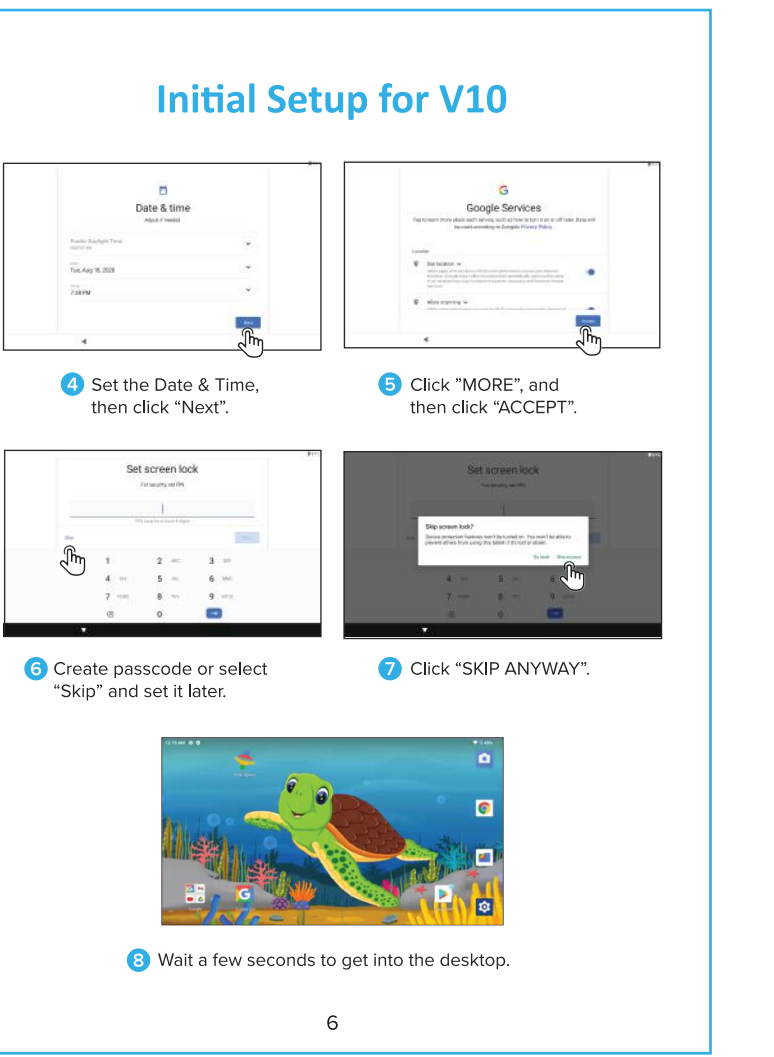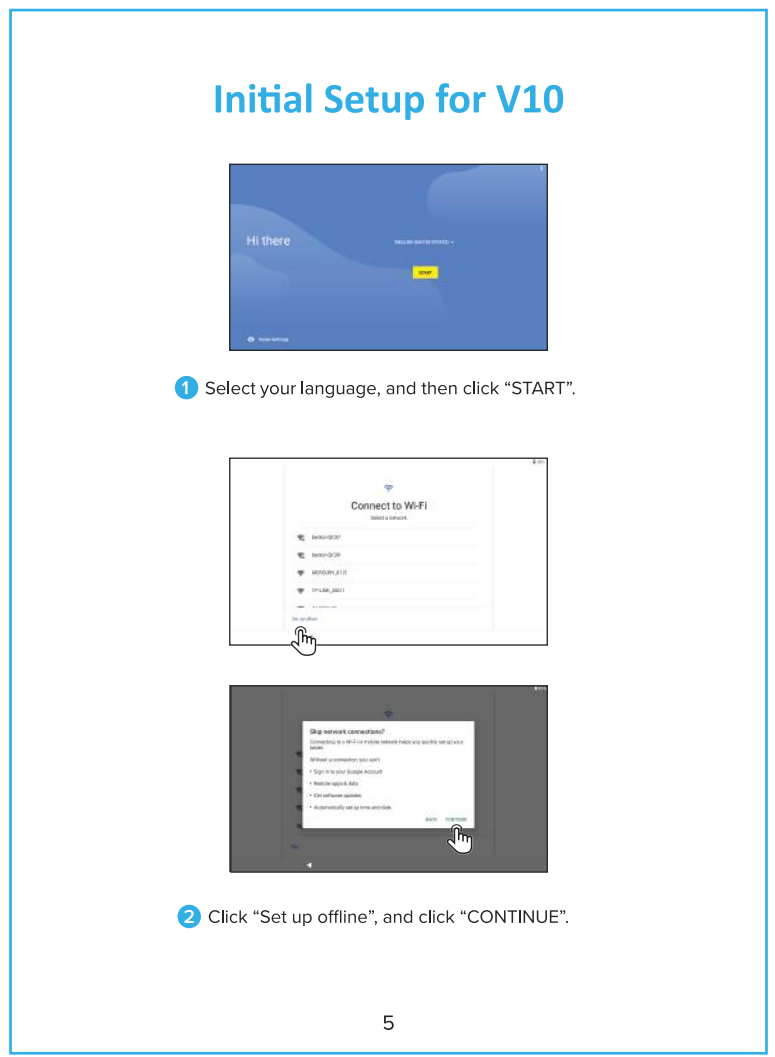

Product Care

Charging

Use the included USB cable and AC Adaptor to charge the tablet. If the cable becomes damaged or is lost, you can order a replacement cable or charger from the manufacturer. It is not recommended to leave the battery charging for more than 8 hours. Do not use the charger in a wet or humid environment. Only charge the tablet in a safe environment.

Initial Setup

After the tablet has been fully charged, press and hold the power button for a few seconds until you see the Contixo logo appear. The tablet will power on and begin The initial start up sequence. Rest assured that after all the initial steps are completed, the start up process will become much faster.
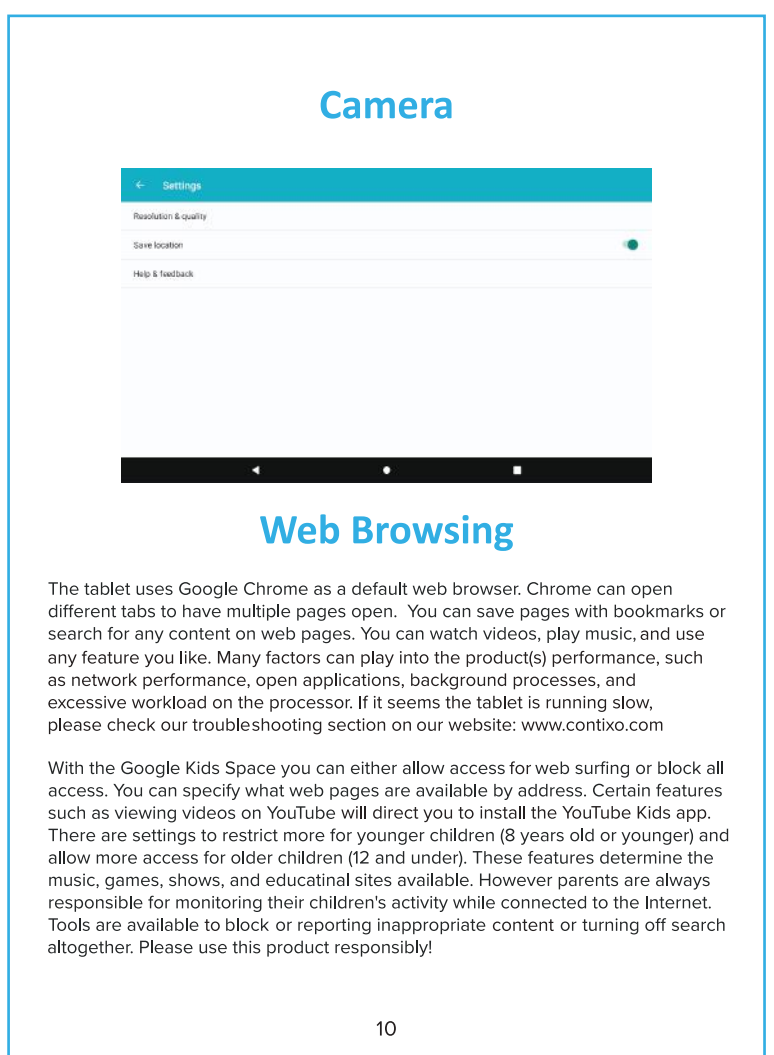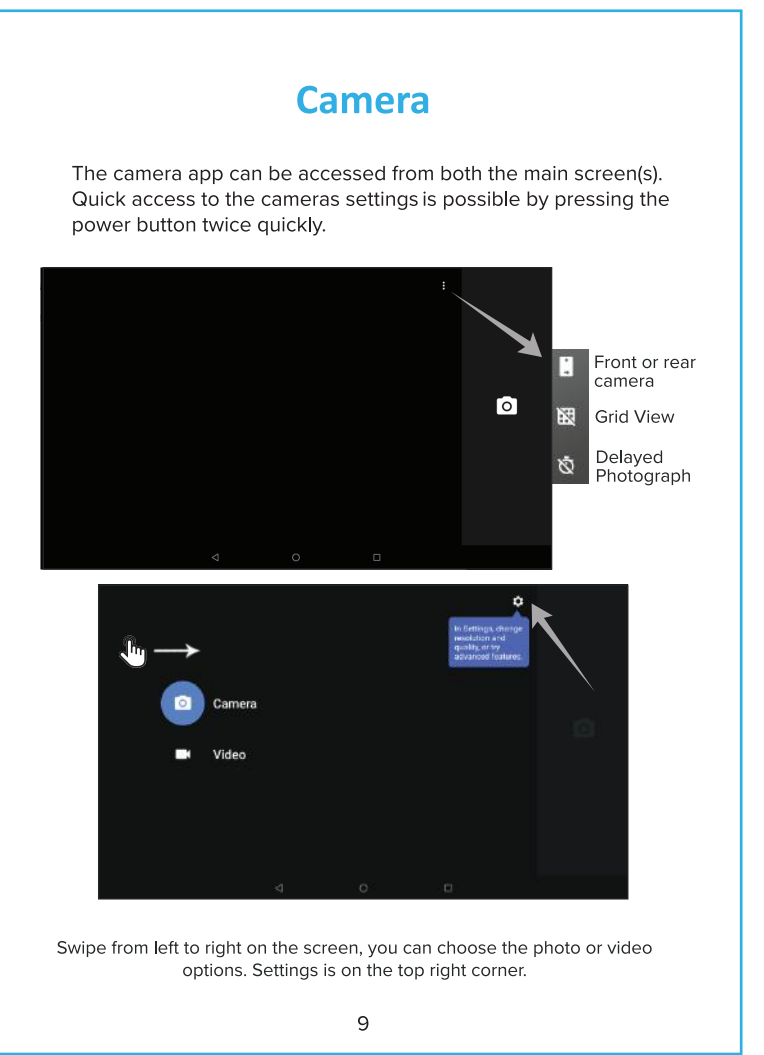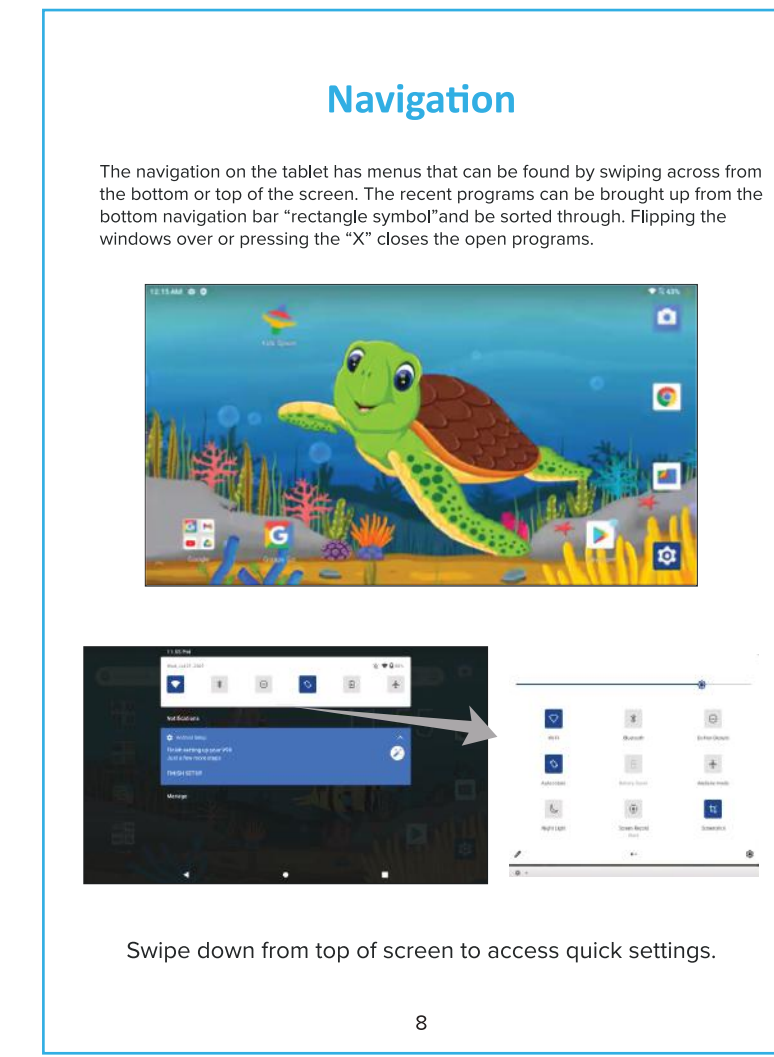

Initial Setup for V10

1. Select your language, and then click "START".

2. Click "Set up offline", and click "CONTINUE".

Initial Setup for V10

3. Set the Date & Time, then click "Next".

4. Click "MORE", and then click "ACCEPT".

5. Create passcode or select "Skip" and set it later.

6. Click "SKIP ANYWAY".

7. Wait a few seconds to get the desktop.

Software Overview

The tablet has been designed to meet the software requirements of all preinstalled software. After the initial setup, the tablet will run all apps smoothly. Running certain apps not associated with Google Kids Space can cause slowness. (See pages 23 for hardware features and specs). Contixo tablets utilize an Android operating system that specializes in Google services. Just refer to common guidelines regarding Google services to stay up to date. There are many preinstalled apps, some may require additional services to work properly.

Power On/Off

Holding the power button will turn the tablet on. To put the tablet in sleep mode, press and release the power button. Sleep mode is best if you will turn the device on again soon. To power off the tablet, you must hold the power button for several seconds, then respond to the power menu screen by selecting Power off. This is the best option if the tablet will not be in use for more than few days.

Application process: When activating any of the application for the first time (such as Google Kids Space or others) applications may freeze up for up to 10 seconds. This is normal for the first time running the application. Once this process has been completed it will run at its normal speed.
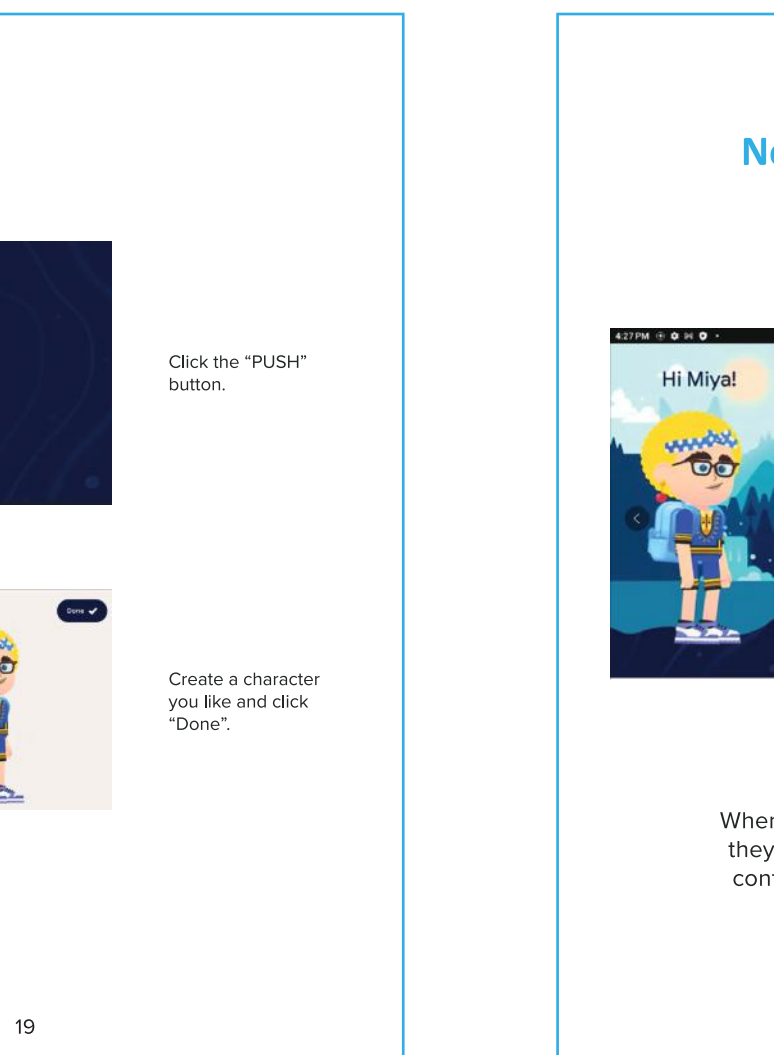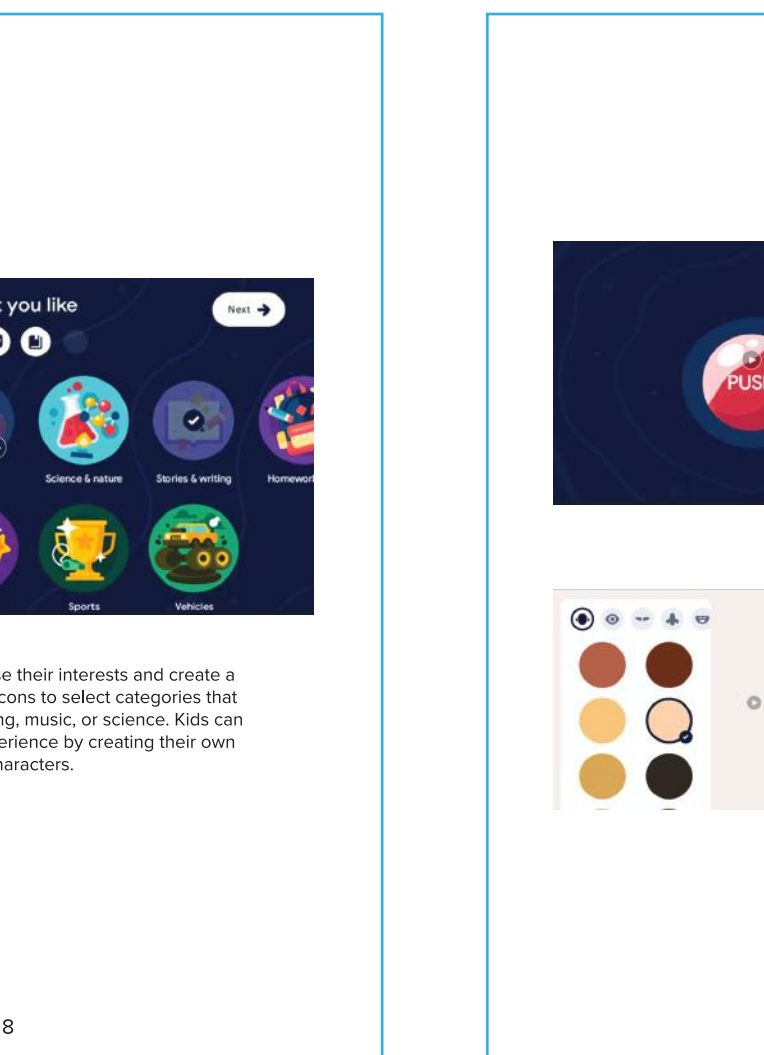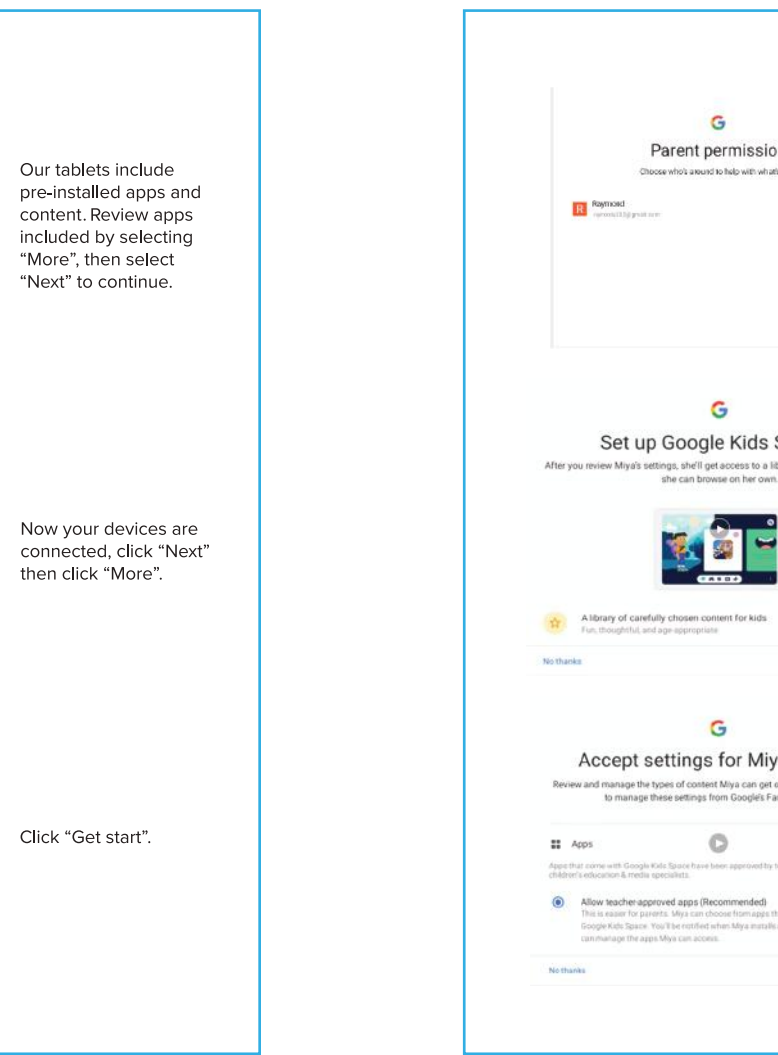

Navigation

The navigation on the tablet has menus that can be found by swiping across from the bottom or top of the screen. The recent programs can be brought up from the bottom navigation bar "rectangle symbol" and be sorted through. Flipping the windows over or pressing the "X" closes the open programs.

Swipe down from top of screen to access quick settings.

Camera

The camera app can be accessed from both the main screen(s). Quick access to the camera settings is possible by pressing the power button twice quickly.

- Front or rear camera
- Grid View
- Delayed Photograph

Swipe from left to right on the screen, you can choose the photo or video options. Settings is on the top right corner.

Camera

Web Browsing

The tablet uses Google Chrome as a default web browser. Chrome can open different tabs to have multiple pages open. You can save pages with bookmarks or search for any content on web pages. You can watch videos, play music, and use any feature you like. Many factors can play into the product(s) performance, such as network performance, open tabs, and background processes. Many excessive workload on the processor. If it seems the tablet is running slow, please check our troubleshooting section on our website: www.contixo.com

With the Google Kids Space you can see either allow access for web surfing or block all access. You can specify what web pages are available by address. Certain features such as viewing videos on YouTube will direct you to install the YouTube Kids app. There are settings to restrict more for younger children (8 years old or younger) and allow for children (9 years and up or older). The tablet utilizes determine the music, games, shows, and educational sites available. However parents are always responsible for monitoring their children's activity while connected to the Internet. Tools are available to block or reporting inappropriate content or turning off search altogether. Please use this product responsibly!
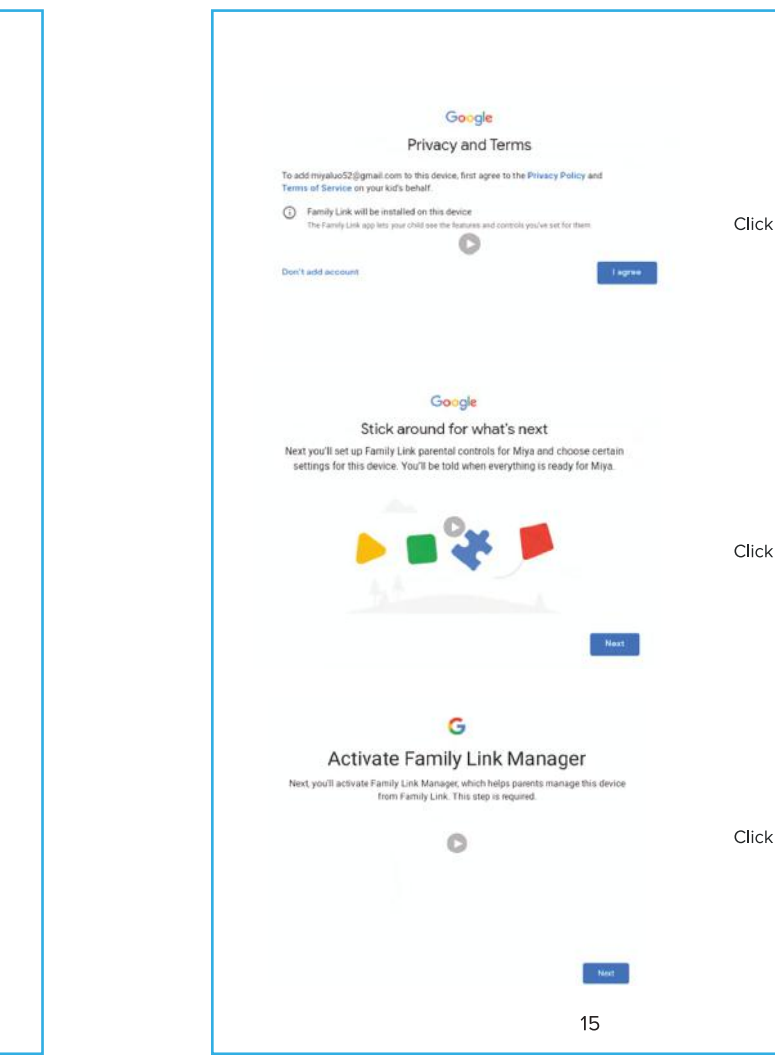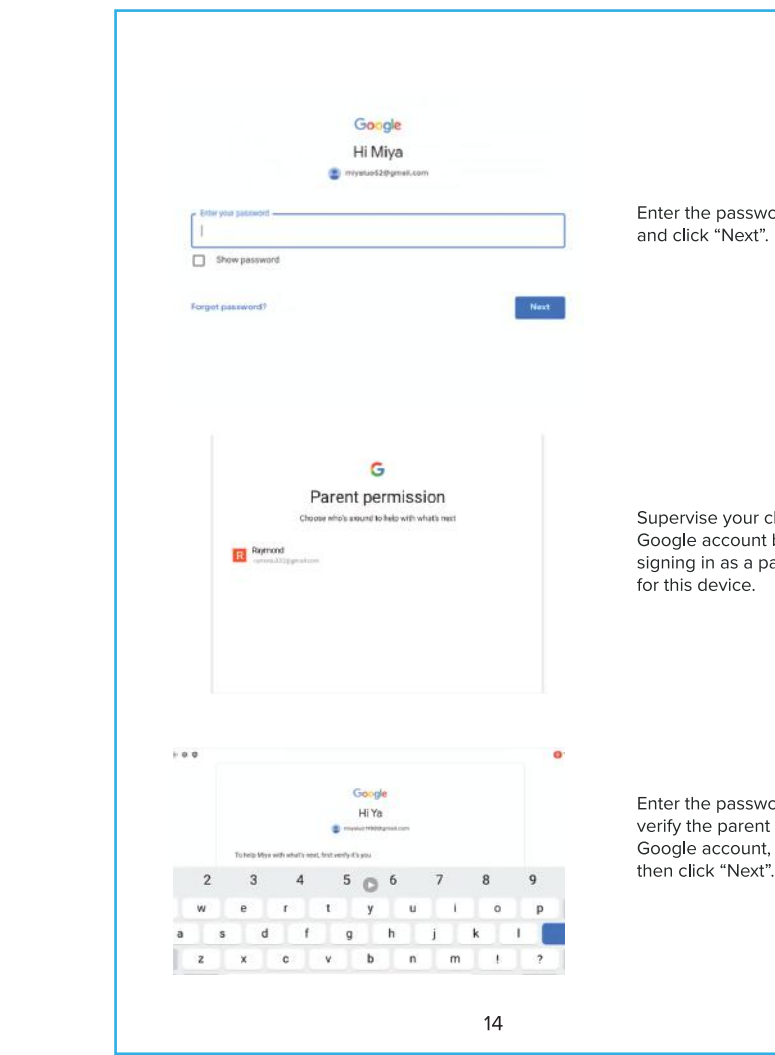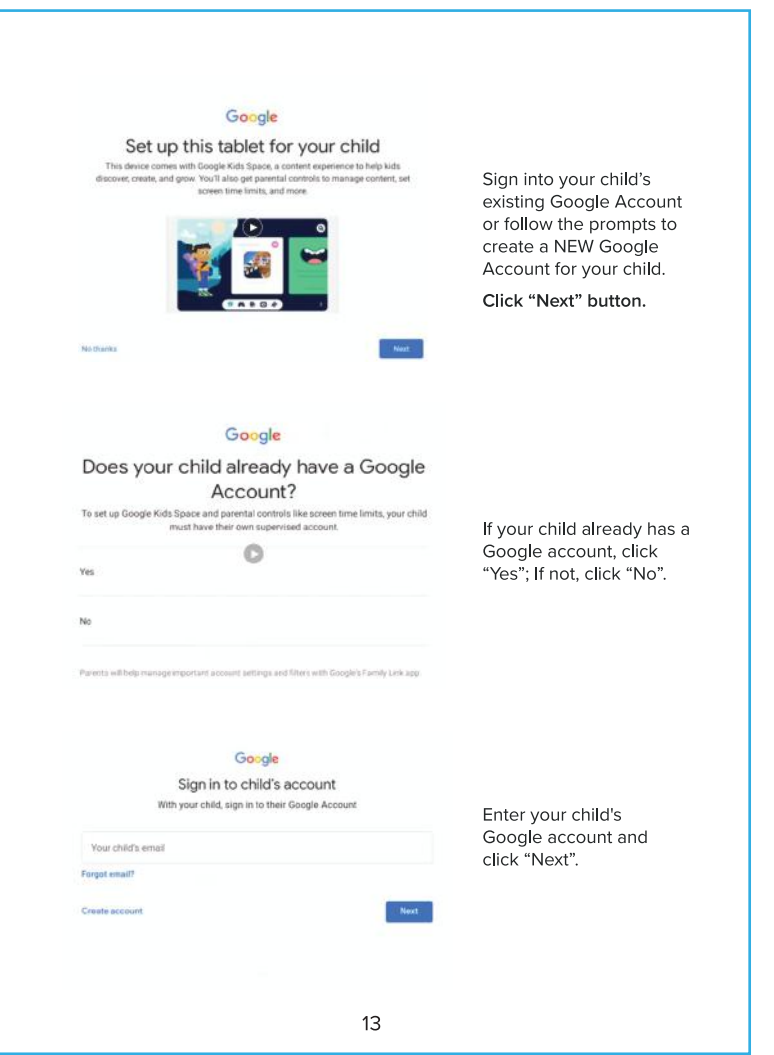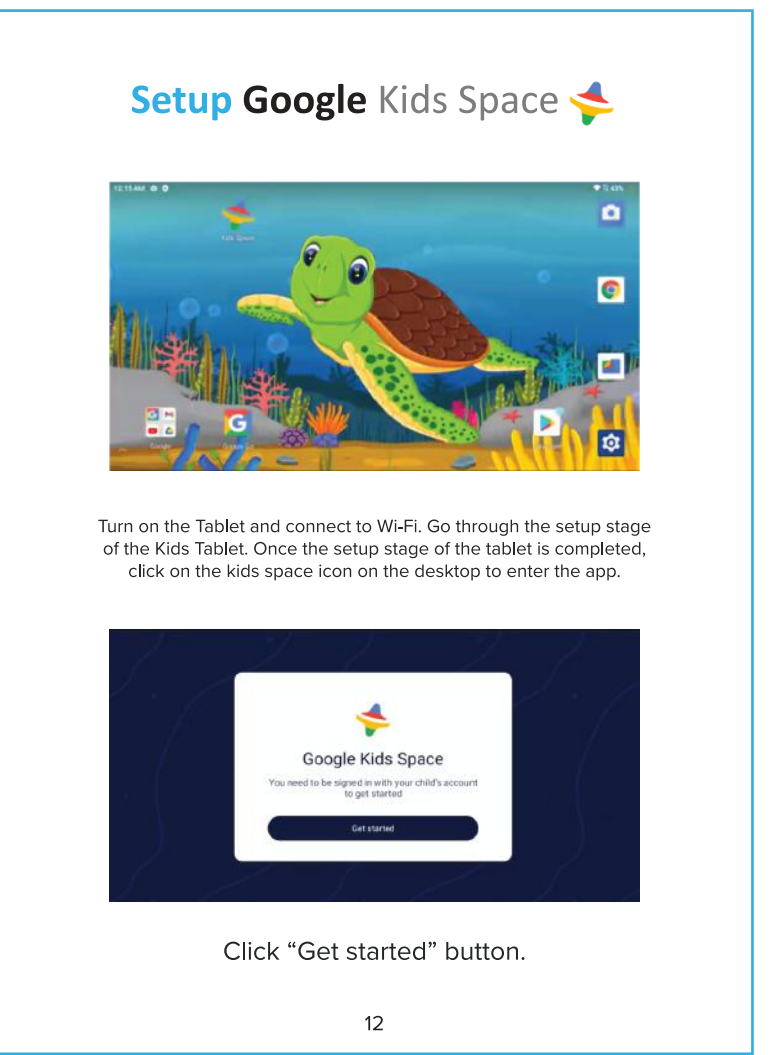

Google Service Quick Setup

1. WiFi connection required to access Google Services. First connect to a network.
2. Sign in with an existing account or create one. You can create a new account for the child that is linked to an existing adult account, this allows the parent to be notified when changes occur or a new device is logged into.
3. The Account Added screen provides confirmation that the account has been added.
4. Additional services such as "Backup to Google Drive" can be accepted to save and preserve data such as pictures and files.
5. Sign in to Google Play Store to update existing apps or download new apps.

Google Kids Space software and Google Services may change or update without any advance notice. Parents are responsible for additional installed apps or websites allowed on this product. Always backup any important data before resetting the tablet.

Control Panel Setting

The control panel settings allow the following features:

1. **Network & Internet —** Change WiFi settings, check your network configuration, airplane mode, or VPN (virtual private network).
2. **Connected Devices —** USB (Charge phone, transfer files, etc.), Pair new device, turn on Bluetooth.
3. **Apps & Notifications —** Set permissions & default apps.
4. **Battery —** Set power mode, battery levels.
5. **Display —** Set brightness, wallpaper, sleep timer, autorotate screen, font size, display size.
6. **Sound —** Set volume level or do not disturb.
7. **Storage —** Hard drive information.
8. **Security & Location —** Google features to help protect or find the device.
9. **Users & accounts —** Adding and modifying accounts.
10. **Accessibility —** Set screen readers, display, interaction & controls.
11. **Google —** Set services & preferences.
12. **System —** Set languages, time, backup, updates.

Setup Google Kids Space

Turn on the Tablet and connect to WiFi. Go through the setup stage of the Kids Tablet. Once the setup stage of the tablet is completed, click on the kids space icon on the desktop to enter the app.

Click "Get started" button.

Google
Set up this tablet for your child

Sign into your child's Google Account or follow the prompts to create a NEW Google Account for your child.

Click "Next" button.

Google
Does your child already have a Google Account?

If your child already has a Google account, click "Yes". If not, click "No".

Enter your child's Google account and click "Next".

Google
in Miya

Enter the password and click "Next".

Google
Parent permission

Supervise your child's Google account by signing in as a parent for this device.

Enter the password to verify the parent Google account, and then click "Next".

Activate Family Link Manager

Google
Privacy and Terms

Click "I agree".

Click "Next".

Click "Next".

Review apps

Our tablets include pre-installed apps and content. Review apps included by selecting "More", then select "Next" to continue.

Supervision ready!

Now your devices are connected, click "Next" then click "More".

Parent permission

Choose a parent account and sign in again.

Set up Google Kids Space?

Click "Set up".

Accept settings for Miya's library

Click "More" and then click "accept".

Congratulations
Now You are all done!

Click the "PUSH" button.

Create a character you like and click "Done".

Manage Google Kids Space settings & apps

You can manage your child's Google Kids Space apps on your child's device and through Family Link.

1. In the bottom right corner, press and hold the Parent menu ⊕
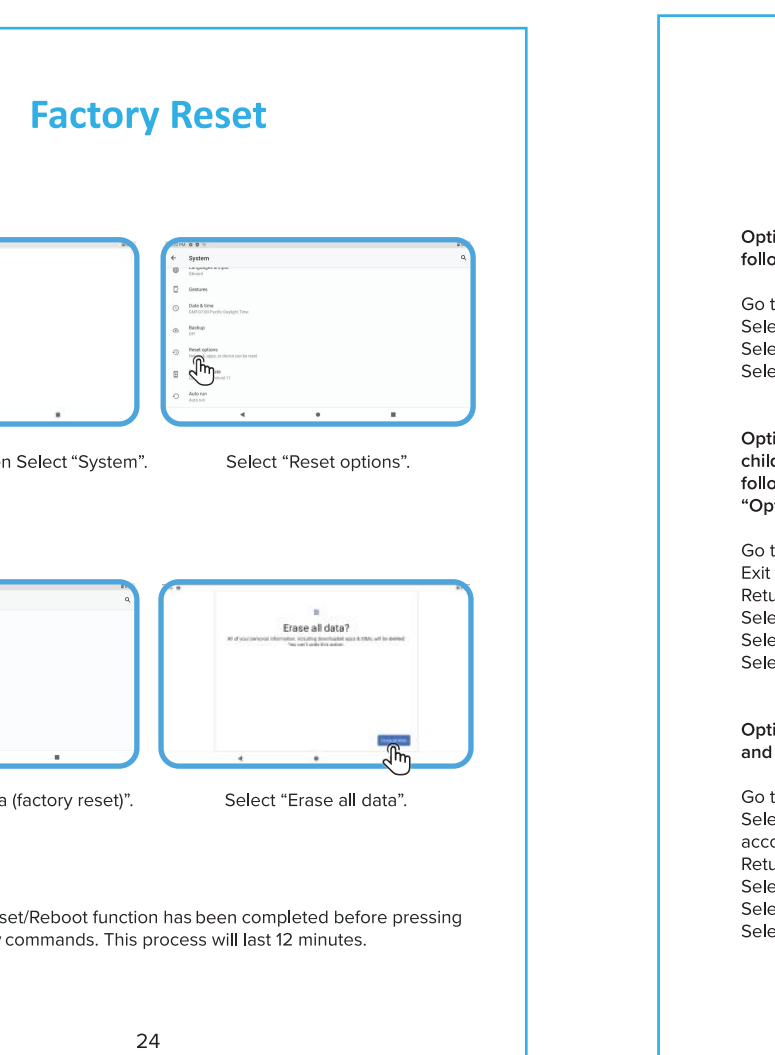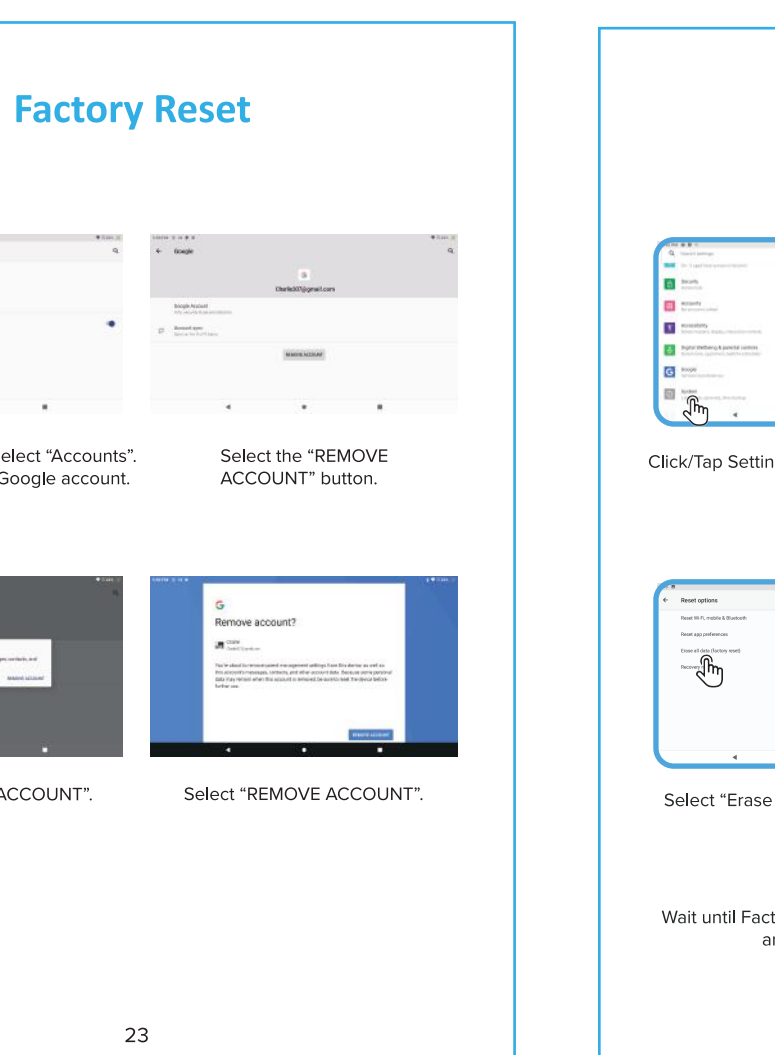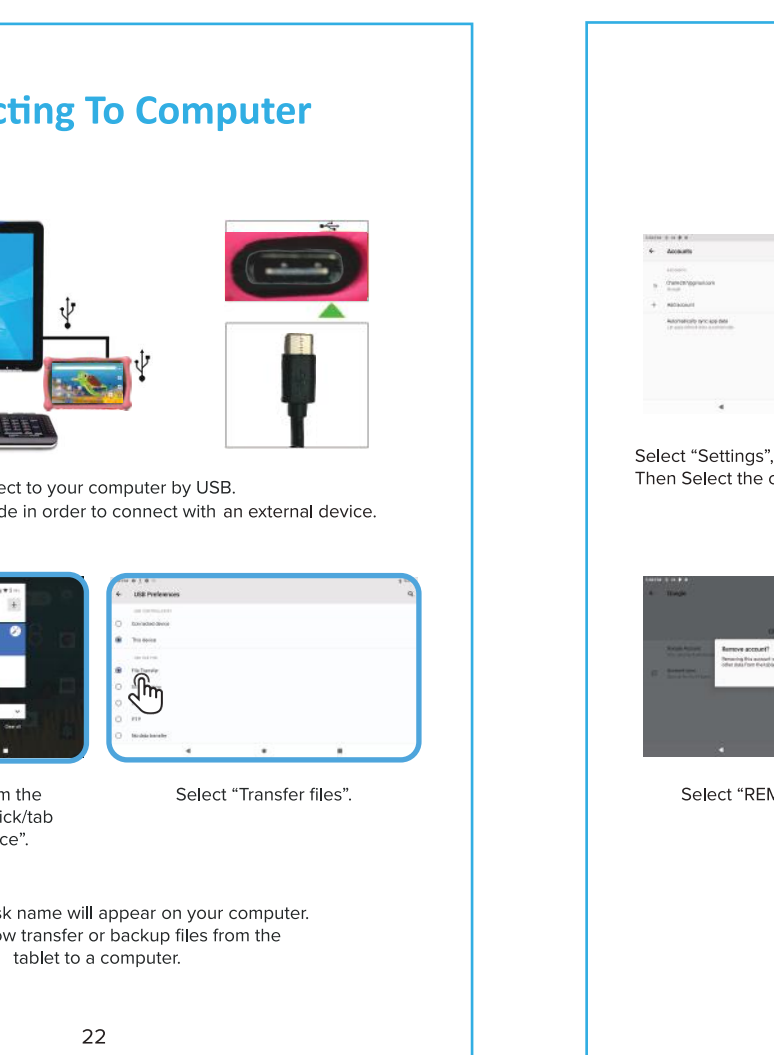2. Tap "Device Settings"

To Access from Family Link

1. Open the Family Link App
2. Select your Child
3. Go to Manage Settings
4. Select Google Kids Space Settings

In Family Link, you control settings like whether parental approval is required before your child installs apps recommended by Google Kids Space and if your child gets recommended apps with ads.

Turn off the Google Kids Space App

1. In the bottom right corner, press and hold the Parent menu ⊕
2. Select "Parental controls".
3. Select "Google Kids Space". Then "Turn off Google Kids Space".

You can use the Family Link App on your Android or iOS device to manage Google Kids Space settings. More details about Kids Space go to g.co/KidsSpace.

When children open Google Kids Space, they will find a custom library of quality contents such as recommended apps, games, books, and videos.

Connecting To Computer

Connect to your computer by USB. You MUST be in Parent Mode in order to connect with an external device.

Pull down the menu from the left top of the screen, click/tab "USB charging this device".

Select "Transfer files".

Your device/disk name will appear on your computer. You can now transfer or backup files from the tablet to a computer.

Factory Reset

Select "Settings", then select "Accounts". Then Select the child's Google account.

Select the "REMOVE ACCOUNT" button.

Select "REMOVE ACCOUNT".

Factory Reset

Click/Tap Settings, then Select "System".

Select "Reset options".

Select "Erase all data (factory reset)".

Select "Erase all data".

Wait until Factory Reset/Reboot function has been completed before pressing any two commands. This process will last 12 minutes.

Factory Reset

Option 1: If the tablet has never used the Google Kids Space App, then follow the user manuals factory reset guide below:

Go to Settings, then select "System".
Select "Reset options".
Select "Erase all data (factory reset)".
Select "Erase all data".

Option 2: If the tablet has been logged into Google Kids Space with the child's Google account, you must first log out of the child's account, by following the steps below, then continue by following the steps in "Option 1" above.

Go to Settings, select "Account".
Exit child's Google account.
Return to settings and select "System".
Select "Reset options".
Select "Erase all data (factory reset)".
Select "Erase all data".

Option 3: If tablet was logged in with the parents Google account and also has been used with Kids Space, follow the steps below:
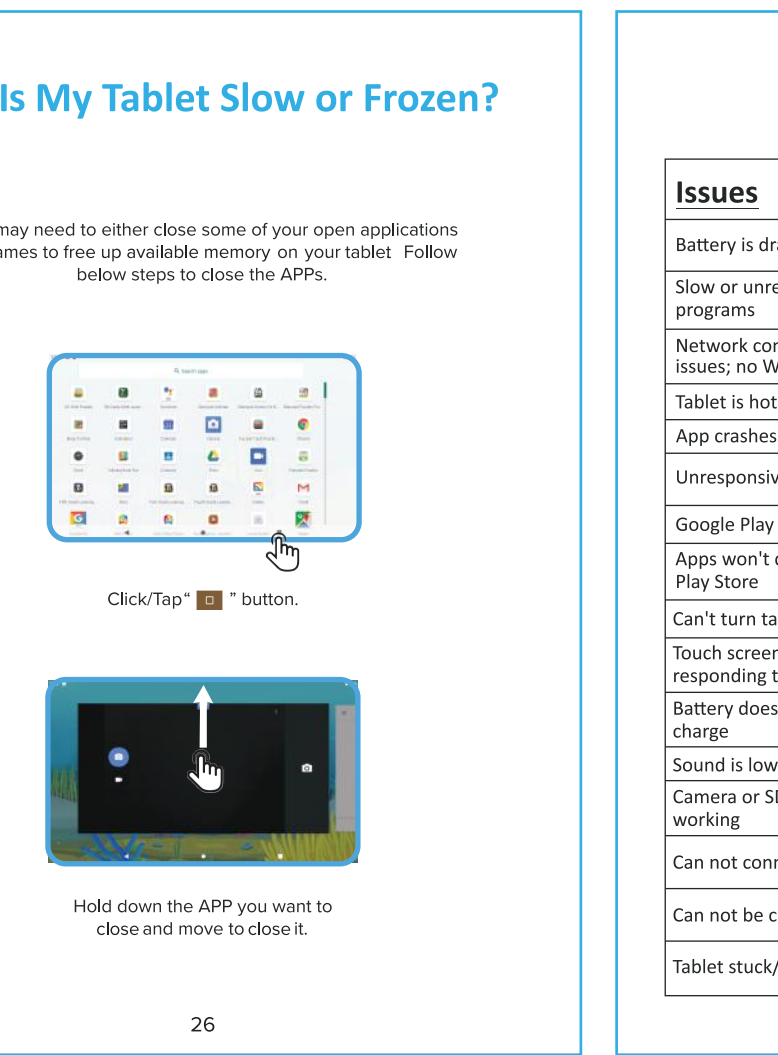
Go to Settings, select "System".
Select "Multiple users" and select the parent account, select switch account in the popup dialog box.
Return to settings and select "System".
Select "Reset options".
Select "Erase all data (factory reset)".
Select "Erase all data".

Why Is My Tablet Slow or Frozen?

You may need to either close some of your open applications or games to free up available memory on your tablet. Follow below steps to close the APPs.

Click/Tap 🔲 button.

Hold down the APP you want to close and move to close it.

Trouble Shooting

Issues	Solutions
Battery is draining too fast	Adjust screen brightness to a lower setting, close unused app
Slow or unresponsive programs	Close unused apps, clear app cache and do a factory reset in Setting menu
Network connectivity issues, no WiFi connection	Reset network connection, toggle airplane mode on/off
Tablet is hot or overheating	Close unused apps, clear app cache
App crashes	Reopen app, update app through Play Store
Unresponsive screen	Restart tablet by holding power button for 8 seconds
Google Play Store crashes	Clear app cache and restart
Apps won't download from Play Store	Clear Play Store cache, open app settings and clear local search
Can't turn tablet on/off	Hold power button for Power Menu options
Touch screen issues not responding touch	Low battery power, check for physical damage
Battery does not hold a charge	Check power cable; inspect power button if stuck
Sound is low	Check speaker port for blockage
Camera or SD Card not working	Corrupt Software / Reset to factory default
Can not connect to WiFi	The tablet does not support 5G WiFi, it can only connect to 2.4G WiFi
Can not be charged	Check if the USB damaged / Replace the charger
Tablet stuck/frozen	Insert a pin to press the reset button and restart the tablet

Issues	Solutions
Cannot enter the system	1. Press and hold the volume "+" and don't release it when the power is off, then press and hold the power button for 5-8 seconds. 2. After entering the next interface, use the volume keys to move the cursor to select "Wipe data/factory reset", and then click the power button to confirm. 3. After entering the next interface, select the "Yes" option, and then click the power button to confirm. 4. After entering the next interface, click the power button to confirm, and the tablet will automatically restore the factory settings.
Kids Space delays or white screen when reboot.	Everytime Google Kids Space reboots, you may experience delays or white screen, which is normal because the Kids Space is more like an independent OS system rather than an APP, it needs time to preload.
Shows "ERROR" Message when you initial setup the Google Kids Space	Please don't click on any buttons before the setup stage is fully completed, otherwise you may receive an "ERROR" notice, and you may need to restart the setup process.
Other issues related to Google Kids Space	Please visit g.co/KidsSpace

---

Contixo Kids