

Dear : Mr and Mrs Magnus

How are You?

Hello My name is Seprianus Jawu Duka, You can call me Sepri, I am 19 Years old. I am from Front Office department. I am so happy to meet guests from other countries as I can talk with them directly, make them comfortable, be friendly but Professional and make the hotel like their home.

I have so many challenges when I was on duty for the first time, I was nervous, not confident and confused. Day by day I try to keep calm, be confident, be a professional Front Office staff, keep smiling, enjoy my job and more focused. When I make mistakes I must keep going and learn from the mistakes.

I have got many experience when I learn at SHF, now I can speak English and know how to do the check-in process, campus tour and also room orientation. I am very happy to meet new people from other countries.

Thank you very much for supporting us, I hope you stay healthy and I am blessed and grateful.

Sincerely



Sepri