



RETURN FORM

Emerald Duv will be glad to exchange any unused non-discontinued item. Items must be returned in the original packaging, with tags (if any) in new, unused condition in order to receive a refund. There are no returns on any sale, discounted, or clearance items. We cannot accept returned merchandise 14 days after you have received your order. Shipping fees are non-refundable unless an item was shipped or invoiced in correctly by our company. Reshipping fees may apply on exchanges.

SHIP RETURNS TO:

EMERALD DUV
ATTN: RETURNS
PO BOX 4255
MALIBU, CA 90264

Form with fields: Name, Order Number, Address, Phone, Item Description, Reason for Return, Credit Given (Exchange/Refund)

Enclose this form along with the merchandise in a secure package. Please allow 10 business days for your return to be received and processed. If you have any questions please contact us at info@emeraldduv.vom