

**LAT T INK** Link everything for cat's life.

# **User Manual**

# **CATLINK AI Feeder - One**

Young(Only Pet)

\*Please read this manual carefully before using the product and keep this manual properly for future use. \*In order to provide better products, we will be improving our products on a regular basis. Therefore, the product picture might be slightly different than the actual product. Please refer to the actual product if so.

#### Note: Please handle with care.

To protect the weighing sensor placed at the bottom of the bowl tray; To extend the service life of the weighing sensor to ensure data accuracy.

V1\_20210805

#### Contents

| Packing List & Product Structure              | 03 |
|---|----|
| LED Light Indicators                          | 04 |
| Unpacking Instructions                        | 05 |
| Wi-Fi Connection                              | 06 |
| Scale Reset Instructions                      | 07 |
| Button operation & Desiccant Use Instructions | 08 |
| Cleaning and Precautions                      | 09 |
| Product Specifications & CATLINK Features     | 10 |
| After-sale Service                            | 15 |
| Service Card                                  | 16 |

# **Packing List & Product Structure**

#### **Packing List**









Feeder

Ceramic Bowl

USB cable

Manual

#### **Product Structure**



# **LED Light Indicators**

| 1 2 3                                      |  |  |
|--|--|--|
|  |  |  |
| LED Light                                  | Meaning                                |  |
| All three lights flashing slowly in blue   | Standby                                |  |
| All three lights flashing slowly in white  | Standby (Manual Feeding button locked) |  |
| All three lights flashing quickly in green | Configuring network                    |  |
| All three lights flashing slowly in red    | Insufficient Food                      |  |
| All three lights are in solid red          | Offline                                |  |
| No. 1 light flashing quickly in red        | Scale Error                            |  |
| No. 2 light flashing quickly in red        | Food Dispenser Error                   |  |
| No. 3 light flashing quickly in red        | Food Dispensing Outlet Error           |  |

# **Unpacking Instructions**

- 1. Check whether the items are complete according to the [Packing List] (Page 3).
- 2. Assemble the product properly according to the [Product Structure] (Page 3).
- 3. Make sure to use the power adapter that comes with the product; The feeder will be automatically turned on when power is on.
- 4. Refer to the [Wi-Fi Connection] (Page 6) to connect the feeder to your Wi-Fi and pair the feeder with your cell phone on the Catlink App.
- 5. Make sure to reset the scale while there is nothing in the ceramic bowl.
- 6. Add enough food to the food container, below the Max mark.
- 7. After completing the steps above, the feeder can be used functionally.

# **Wi-Fi Connection**

1. Search for CATLINK in your mobile Application store, download and install the CATLINK App, or scan the QR code on the right to download.



2. Connect your mobile phone to 2.4GHz Wi-Fi Currently, the fountain doesn't support 5GHz Wi-Fi or Wi-Fi that requires special certification such as hotels and airports Wi-Fi.

\*Please note that the Wi-Fi name cannot contain Chinese, spaces, or other special characters, so as not to affect the network configuration.

3. Please open the CATLINK App to register and log in. Then click "add equipment", choose "CATLINK Feeder", and follow the instructions to finish the rest of the setup.

\*Please authorize location information on your phone. (GPS needs to be turned on for Android phones.)

4. Long press the network configuration button on the back of the feeder until you hear a beep sound and the LED light indicator flashes in green, then release the button.

\*Please keep the feeder as close as possible to the router and make sure that the feeder is powered on.



5. Check and complete all the steps on the CATLINK App and click next; Enter the Wi-Fi password and click next, and then wait for the network configuration to be completed.

\*If there is a network configuration failure, please be patient and perform the network configuration again, and check whether the Wi-Fi password entered is correct. There may be network configuration problems for some Android phones. If possible, you can use another phone for network configuration. After success, share the device with your own phone.

\*Please contact our customer service staff for assistance in time if you have followed the network configuration instructions correctly yet still failed at configuring multiple times.

6. After completing the above steps, all functions related to the feeder can be used on the CATLINK.

### **Scale Reset Instructions**

- 1. Empty the ceramic bowl to ensure there's nothing in the bowl.
- 2. Place the ceramic bowl properly.

\*Handle with care, to protect the weighing sensor placed at the bottom of the bowl tray, and to extend the service life of the weighing sensor to ensure data accuracy.

3. Long press the scale reset button until there is a beep sound and the LED light indicator flashes in blue; then release the button.

\*Please refer to the weight data on the Catlink App. When the weight data on the App shows 0, the scale has been reset.



4. After completing the steps above, the ceramic bowl has been weighed and reset to zero.

#### **Button operation**



- **Dispensing one portion of the food:** short press the feed button once and then release;
- **Continuous dispensing:** long-press the feed button to dispense the food continuously; release the button to stop dispensing;
- Lock the feed button: Press the feed button three times to lock it; press the feed button three times again to unlock it.

#### **Desiccant Use Instructions**



Desiccant storage box

- 1. There is a desiccant storage box attached to the food container lid.
- 2. It is recommended to replace the desiccant regularly.

\*It is recommended to replace the desiccant according to the reminders on the CATLINK App

# **Cleaning and Precautions**

- 1. Shut down the feeder (both main power and backup power if in use).
- Parts that can be washed directly: safety doors, food container lid (desiccant needs to be removed beforehand), desiccant storage box, food container liner, ceramic bowl.
  \*Make sure to wipe the parts with dry paper towels after washing
- 3. Parts can only be cleaned with wet wipes: exterior and interior of the feeder base (including food dispensing channels, etc.)

\*Contains electronic components; can not be washed directly



#### **Product Specifications**

| Product Name      | CATLINK AI Feeder - One<br>Young(Only Pet) |
|-------------------|--|
| Product Model     | CL-F-02                                    |
| Primary Materials | HIPS                                       |
| Size              | 226x397x390mm                              |
| Rated Voltage     | 5V===1A                                    |
| Rated Power       | 1.5W                                       |
| General Scope     | Cat or Small Dog Breed                     |
| Weight            | 6KG  |
| Carried Standard  | GB 4706.1-2005                             |

\*There may be differences in product specifications for different product models or batches.

#### **CATLINK Features**

1 【Health Ecosystem】

The device has function of multi-cat recognition, and the health report of each cat can be viewed in the Catlink App.

Version: Catlink AI Litter Box-Scooper(Luxury/ Standard/ Luxury Pro/ Standard Pro);

Catlink AI Feeder for Multiple Pets-One

Catlink AI Water Fountain-PURE

Note: The Catlink AI Litter Box-Young does not have this function (It is not connected to the Internet)

- [2] 【CATLINK equipment sharing】 The main account can share unlimited permissions to family members and friends, and they can control the device or view health reports through the APP.
- 3 [CATLINK unlimited numbers of cat]

A single device can be associated with multiple cats without limitation.

The cat's customized health report will summarize the related data received on all of the cat's devices.





#### 【CATLINK protection function】

CATLINK AI Litter Box-Scooper

(Standard Version)

4

In order to guarantee the rights and interests of overseas users and overseas exclusive agents, products that have not been purchased through official certification may not be connected overseas. Please be sure to purchase our products through formal form.

#### CatinGlobal Catin

#### Health report on excretion





Health report on diet

#### CATLINK AI Feeder for Multiple Pets-One



CATLINK AI Water

#### Health report on drinking

The CATLINK APP page will be updated from time to time. The actual report page may be different from the above picture. The above picture is for reference only.

#### **After-sale Service**

According to China's national regulations, we will provide customers with a one-year free warranty service.

After-sales service contact information in Mainland China

# Customer service of your CATLINK Tel Number of after-sale:(+0086)18117545826、(+0086)18121136180 mailbox of after-sale:customer@catlink.cn、support@catlink.cn

\*For after-sales service in other regions, please contact your local dealer.

### **Service Card**

Dear CATLINK user, thanks for using CATLINK series products, please read the following warranty clauses carefully before using this product.

- 1. The warranty period of this product is: within one year from the date shown on the valid purchase certificate.
- 2. During the one-year warranty period, our company will provide free warranty service for failures caused by the quality of the product when the user uses the product normally.
- 3.The following conditions are not covered by the warranty service:
  - (1) Wrong installation, use and malicious destruction;
  - (2) Unauthorized disassembly and repair;
  - (3) Failure caused by the use of other accessories;
  - (4) Use in a hostile environment;
  - (5) Exceeding the promised warranty period;
  - (6) No valid certificate of purchase;
  - (7) Equipment failure caused by irresistible external events.
- 4. You can communicate with the after-sales specialist to confirm whether you are entitled to free warranty service.
- 5. When you send the product back, please complete the form on this page and send this form together with the product.

| [Service Card] |  |  |
|----------------|--|--|
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |
|                |  |  |

ERT TINK Link everything for cat's life.

Shanghai Catlink Intelligent Technology Co., Ltd Company address: No.800 Naxian road, Pudong new district, Shanghai, China Company number:(+0086)021-50686520 Company mailbox:business@catlink.cn Company website:www.catlink.cn