CATLINK

AI Water Fountain

WIRED User Manual

Toll free: +1 833 440 2772 Email: support@catlink.cn

Thank you for purchasing the CATLINK AI Water Fountain-WIRED!

CATLINK aims to develop products that keep your pets happy and make your life easier. This manual will help you get the most out of your WIRED. We will guide you through the setup process, as well as provide you with useful tips and advice.

There are many features to explore with WIRED, so keep this manual handy for future reference. If you need assistance, please email us at support@catlink.cn or call us at +1 833 440 2772.
Enjoy your WIRED, and ease your life!
CATLINK

Important Statement

Thank you for using CATLINK AI Water Fountain-WIRED. Our top priority is the safety and health of your furry friends..

- Read all instructions before using your CATLINK AI Water Fountain-WIRED. Once using this product, it means that you have carefully read and accepted the following safety precautions.
- CATLINK shall not be responsible for any loss or damage caused by negligence or wrongful acts of operation.
- CATLINK reserves the right to interpret and modify this statement.

Important Safety Instructions

Failure to follow these safety instructions could result in damage to the product or other property.

① Install and use the product in accordance with the instructions.
② For indoor use only. Direct sunlight, high heat and humidity should be avoided.
③ The 5V power supply protects pets from an electric cord bit injury. A leak may occur when the cord is chewed by your pet. Use it properly.
④ Use the genuine power adapter, otherwise, it will damage the product or cause a safety accident.
⑤ Place the WIRED on a dry, firm, level surface. Keep it placed horizontally and do not overturn it as the product may not work properly.
⑥ Do not immerse or soak the base of this product in water. If it gets wet accidentally, dry it in time to avoid damage to the product.
⑦ Keep the product clean and dry for long-term storage.
⑧ Never allow children or people with reduced physical, sensory, or mental capabilities or lack of experience and knowledge to use, clean, or maintain WIRED without supervision or instruction concerning its use in a safe way nd understanding of the hazards involved.
⑨ Perform maintenance under the guidance of professionals to prevent accidental injuries.
⑩ Always check the remaining water in the water fountain before traveling.
⑪ We will regularly upgrade and optimize the equipment. The actual equipment or related functions may be different from this manual. If you have any questions, don't hesitate to contact customer service.
⑫ If you need further assistance, feel free to contact customer service.

Table of Contents

① **Product List** 1

② **Product Structure** 2

③ **Assembly Instructions** 3

1. What's in the box 3

2. Before first use 3

3. Filter installation 3

4. Fill the tank 4

5. Water fountain installation 4

6. Place the water fountain 5

④ **WIFI Connection** 6

⑤ **Button** 7

⑥ **Indicator** 8

⑦ **Working Mode** 9

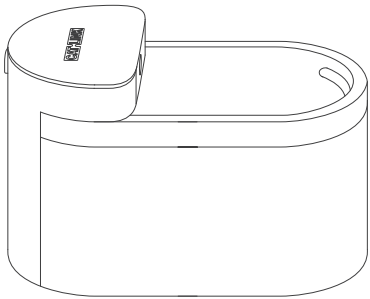
⑧ **Cleaning** 10

⑨ **Filter** 11

⑩ **Product Specifications** 12

⑪ **Customer Service** 13

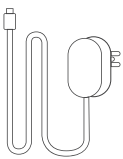
01 Product List



AI Water Fountain-WIRED x1

Filter x1

User Manual x1



Power Adapter x1

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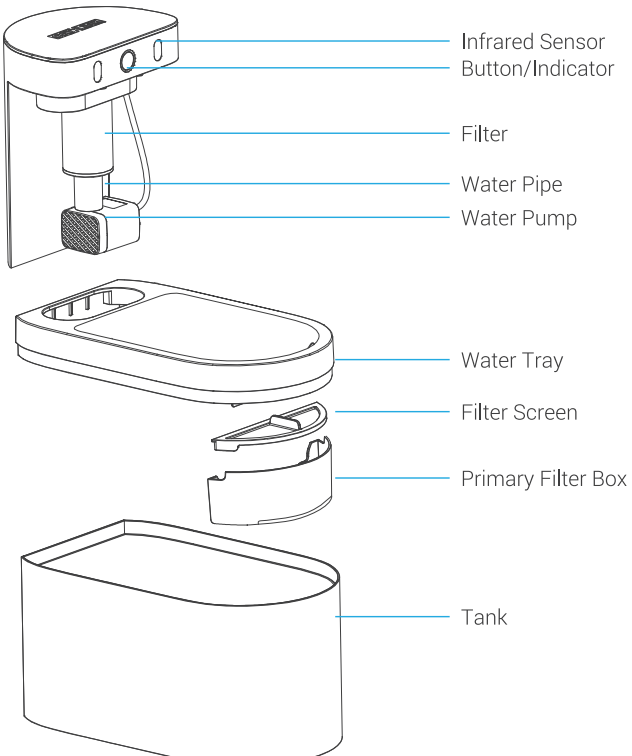
02 Product Structure

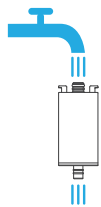


03 Assembly Instructions

❶ **What's in the box:** The package contains one AI Water Fountain, one Filter, and one User Manual.

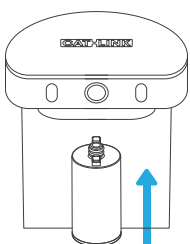
❷ **Before first use:** Wash the Filter, Water Tray, Filter Box, and Tank. (*The Faceplate and Button are prohibited from washing with water)

The Filter contains high-density activated carbon fiber materials. Before the first use, we recommend rinsing it under the tap for a minute to avoid carbon dust entering the water.

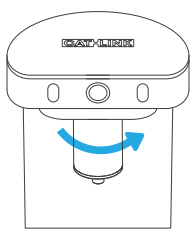


❸ **Filter installation**

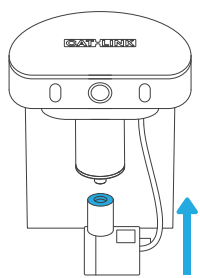
(1) Insert the Filter into the position shown in the picture, aligning it with the alignment point.



(2) Rotate the Filter to the right to make sure it is tight.



(3) Insert Water Pump and Water Pipe completely into the water inlet of the Filter.



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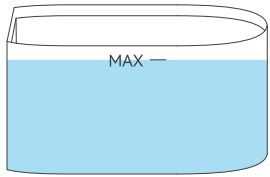
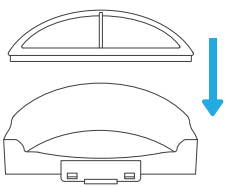
❹ **Fill the Tank**:

Add water up to the Max line.

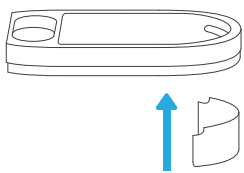


❺ **Water fountain installation:**

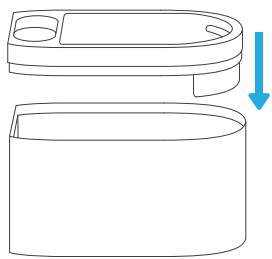
(1) Place the Filter Screen in the Primary Filter Box.



(2) Snap the Primary Filter Box under the Water Tray.

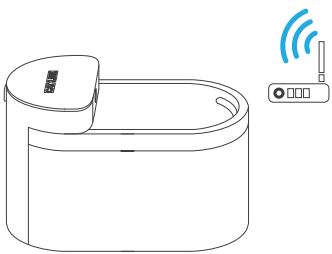


(3) Insert the Water Tray into the tank.

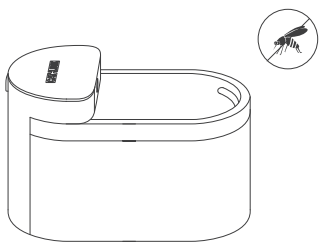


❻ Place the water fountain:

(1) Make sure that the water fountain is close to the router and away from other interfering household appliances.



(2) If there are flying bugs or moths in the home environment, it is necessary to take measures to get rid of bugs. Keep the water fountain away from humid places such as kitchens and bathrooms.



Once you have assembled the product, get connected to WIFI by following the steps below.

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04 WIFI Connection

NOTE:

- Place the water fountain as close to the router as possible, and make sure it is powered on.
- Authorize the location information, and turn on GPS on your Android phone.
- WIFI names can only contain letters and numbers to avoid connection issues.
- Use 2.4GHz WIFI, as 5GHz WIFI is not supported, and some places like hotels, airports, etc. require special certification of WIFI.

① Download the CATLINK APP from your phone's application market or scan the QR code.

CATLINK app

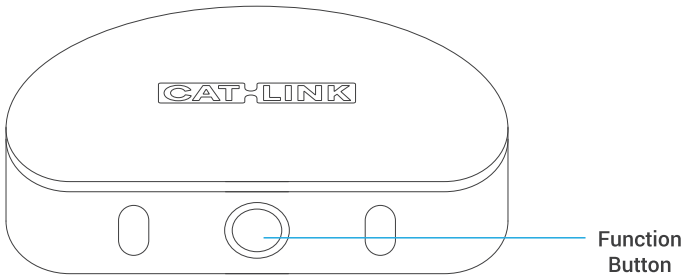
For Android & iOS

② Register your account in the app and log in.
(Turn on Location Services.)

③ 1-Make sure the customer press the keyboard turn on the witless water fountain at first. 2-And hold the same keyboard 5 seconds until the announcement ring twice. When the keyboard star flesh please relax the keyboard. And start Connecting your wifi.

Congratulation!
You have completed all the steps, and now the water fountain is working.

05 Button



Button	Operation	Status	Notification
Function Button	Press once	Switch mode	1 Beep
	Press three times	Satety lock/unlock	1 Beep
	Press and hold for 5s	WIFI connection	2 Beeps
	Press and hold for 10s	Activate Filter	2 beeps, then 2 more after 10 seconds
	Press and hold for 15s	Power off	None

We are constantly upgrading our product to improve customer experience, therefore the actual device or related functions may different from this manual. If you have any questions, don't hesitate to contact customer service.

06 Indicator

Indicator Lights	Indicator Status	Explanation	Notification
Working Status	**Red Light Flashing Slowly**	**Water shortage**	
	Orange Light Flashing Fast	Filter life expires	
WIFI Connection	White Light Flashing Slowly	Enter WIFI connection mode	2 Beeps
	White Light Flashing Fast	Failed	
	White Light On	WIFI connected	
Flowing Mode	White Light On	Flowing Mode	
	Blue Light On	Eco Mode	
	Cyan Light On	Smart Mode	

07 Working Mode

Power Supply	Mode	Status
Plug-in	Flowing Mode (Default)	The fountain is designed to provide a continuous supply of fresh and clean water to encourage pets to drink as much water as possible. (Recommended)
	Eco Mode	Flowing water for 3 minutes every 5 minutes, suitable for timid cats.
	Smart Mode	The fountain will be in Eco Mode when it is on standby, but it will switch to Flowing Mode when it detects a pet approaching. This helps stimulate the pet's curiosity and interest in drinking water.
	Night Mode	In Night Mode, the water fountain will flow for 20 seconds every two hours to refill the Water Tray. When a pet approaches, the fountain will flow for 20 seconds.

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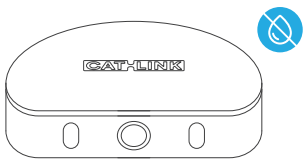
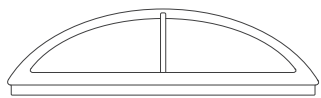
08 Cleaning

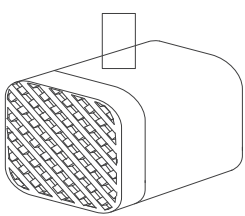
(1) Do not wash the the Sensor, Indicatorand and Button. Always keep them dry.



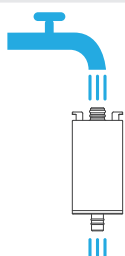
(2) It is recommended to clean the Filter once a week and replace it every six months. * If there are flying insects or moths in the home environment, wash them once every 2-3 days.



(3) It is recommended to disassemble and clean the water pump monthly.



(4) It is recommended to rinse the Filter with clean water weekly and dry it.



09 Filter

Replacement Cycle

- CATLINK recommends changing the Filter every two months.
- When the Filter's service life expires, the indicator will flash orange if there's enough water. You can also monitor Filter usage in real time through the APP.

Activate the Filter

① Install new Filter

② When there's enough water, press and hold the button for 10 seconds until the orange indicator fades out. This indicates that the Filter is now activated.

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10 Product Specifications

Name	CATLINK AI Water Fountain-WIRED
Model	CL-WB-02
Main Material	ABS
Total Capacity	2.3 L
Size	5.31*10.31*6.69 in / 135*262*170 mm
Rated Voltage	5V⎓1A
Target Audience	Cats and small dogs
Weight	2 lbs
Carried Standard	GB 4706.1-2005
Website	www.catlinkus.com
Toll Free	+1 833 440 2772

11 Customer Service

We will provide customers with a one-year free warranty service.

If you have questions or need assistance, contact us!

Phone Support

+1 833 440 2772
Mon–Fri: 10AM–6PM EST

Email Support

support@catlink.cn 24/7

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