



# RETURN / EXCHANGE FORM

At MagicLinen, we create things that are close to our hearts so it is really important you'd be delighted with them as well. If you are not 100% certain about your purchase, we will gladly take it back or exchange for another item.

Please fill out the form below to initiate a return or exchange.  
Full terms and conditions are listed on the back of this slip.

NAME, LAST NAME: \_\_\_\_\_

ORDER NUMBER: \_\_\_\_\_

ITEM	RETURN/EXCHANGE	REASON (#)

Reason for return:

1. I changed my mind: (a) I did not use the product (b) I used the product (Sleep trial);
2. I received an incorrect or defective item;
3. The item size did not fit: (a) too big (b) too small;
4. Ordered more than one size;
5. The model/design of the item did not fit;
6. Other (please state)

## TERMS & CONDITIONS

All items can be returned or exchanged **within 30 business days** of delivery (60 business days during holiday season). Please make sure the items are complete, in perfect state – **unworn, unused, unwashed** – with attached labels and in the original packaging.

Once we receive the items back, we will refund you to the original payment method within 10 business days or contact you about the exchange.

## OUR MAGIC SLEEP TRIAL

We offer a **30 day trial** on all our bedding items, including linen duvet covers, sheets, bedding sets, bed skirts, and pillow cases. If you are unhappy with your purchase, you can return it for a full refund. Please make sure the items are in good condition, even when used or washed.

## HOW TO SEND BACK AN ITEM

When sending back an item, use a carrier of your choice. Shipping costs for returned or exchanged items must be covered by the customer. We strongly recommend obtaining a tracking number because items lost in transit are not eligible for a refund.

Please mail the package to the following address:

### USA

UAB MAGIC CRAFTS  
8801 S. 78TH AVE.  
SUITE A118607  
BRIDGEVIEW, IL 60455  
UNITED STATES  
(708) 907-3001

### REST OF THE WORLD:

UAB MAGIC CRAFTS  
EIŠIŠKIŲ PL. 8A  
VILNIUS LT-02184  
LITHUANIA

### NOTE:

We do not exchange or accept returns on **final sale items, gift cards, fabric samples, face masks and custom orders**. If you believe the items you received may be defective, please contact our customer support at [team@magiclinen.com](mailto:team@magiclinen.com)

The logo for Magic Linen, featuring the brand name in a stylized, handwritten-style script font.