



# RETURNS FORM

Order Date:

Order No: \_\_\_\_\_

| Product/SKU | QTY | Return Code | Return Code Reasons   |
|-------------|-----|-------------|---|
|             |     |             | 1 Late arrival of parcel<br>2 Looks different to image on site<br>3 Ordered more than one size<br>4 Fit – Too tight<br>5 Fit – Too loose<br>6 Fit – I am in-between sizes<br>7 Length – Too long<br>8 Length – Too short<br>9 Doesn't suit me – Colour<br>10 Doesn't suit me – Style<br>11 Poor quality – Material is scratchy<br>12 Poor quality – Workmanship |
|             |     |             |   |
|             |     |             |   |
|             |     |             |   |
|             |     |             |   |
|             |     |             |   |

Multiple reasons may be selected.

### Returning something?

- 1 Items must be in their original condition with their tags intact.
- 2 Sale items, accessories, lifestyle and gifts are not returnable.
- 3 Returns should reach us within 30 days from date of delivery or store collection.

### Follow these steps:

- 1 Indicate the quantity and return reason code for item(s) you would like to return.
- 2 Enclose this form in your return parcel.
- 3 Choose your preferred method of return. ( **GDex pick up / Return to stores** )
- 4 Store Credit will be added into your account within 14 business days from when we receive your parcel.

See full list of return methods:  
<https://whattowear.ai/pages/faqs>

### Need assistance?

For more details, visit us at  
<http://whattowear.ai>  
or write to us at [hello@whattowear.ai](mailto:hello@whattowear.ai)

### Drop off at our stores (It's free!):

**Kuala Lumpur :** Mon – Sun : 10.00am – 9:30pm

What To Wear @ ISETAN, Lot 10  
Isetan @ Lot 10, L1-H, Lot 10, 50, Jalan Sultan Ismail, 55100 K.L.

What To Wear @ ISETAN, The Gardens Mall  
Isetan @ The Gardens Mall, Lot 233, The Gardens Mall, Mid Valley City, 58000 K.L.

**IPOH :** Mon – Sun : 9:30am – 6:00pm

What To Wear @ Ipoh Old Town  
60, Jalan Bandar Timah, 30000 Ipoh, Perak, Malaysia.

What To Wear @ Ipoh Old Town  
31, Jalan Pasar, 30000 Ipoh, Perak, Malaysia.

What To Wear @ Ipoh Old Town  
64, Jalan Bandar Timah, 30000 Ipoh, Perak, Malaysia.