

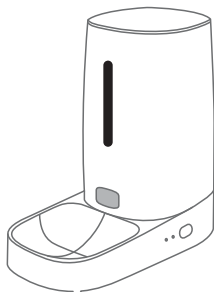


Automate **Freshcare**

Product Manual

WHAT'S INCLUDED?

Please read this manual carefully before use to ensure safe use of the intelligent automatic feeder.



Feeder



Stainless Steel Bowl x1



Desiccant x1



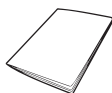
Sticker x2



DC Adapter x1



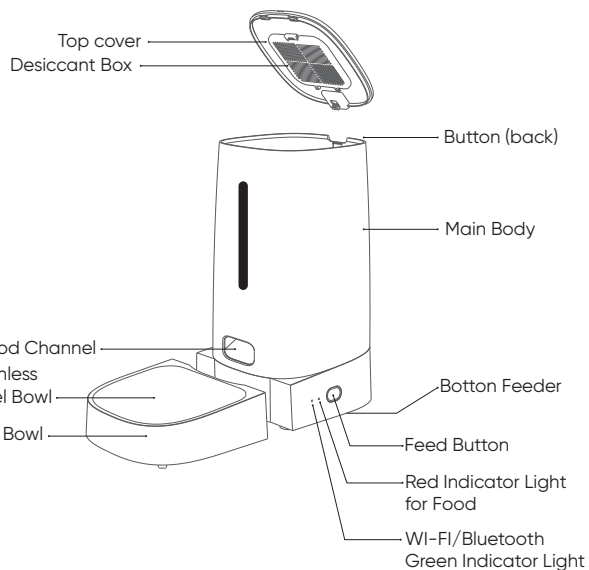
USB-C Power Cable x1



Manual x1

Product Specifications

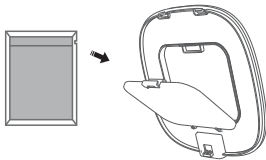
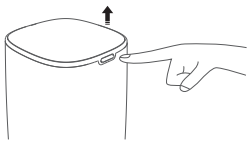
Product name	FAS PF1
Size	13.2"L x 6.9"W x 13.0H
Capacity	4 Liters (dry kibble 0.15" - 0.50" diameter)
Weight	2.88lb
Material	ABS /SUS 304/PC
Input parameters	5V/1A DC
Batteries	AA x4



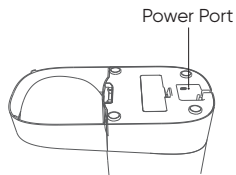
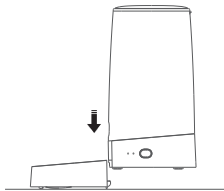
Battery use instructions: When the external power fails, the device will automatically enable the installed battery to power the device. (Note: the device cannot charge the battery)

1 The first use

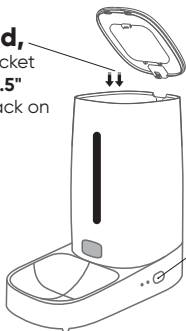
- 1 To load Kibble, press the back button and open the cover upward.
- 2 Simply open the cover and place the desiccant inside. Be sure to cover it securely when you're done.



- 3 Place the bowl on a flat surface, ensuring that the hopper is securely attached, as shown.
- 4 Insert the charging cable into the Type-C charging port at the bottom of the mainframe.



Add dry pet food, fill the food storage bucket with dry food of **0.15-0.5"** diameter, and put it back on the top cover.



Manually Feed

your pet, press the side button **twice** in a row to give one portion. You can also add an instant portion manually on the app.

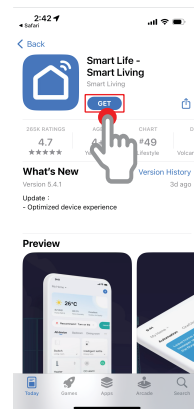
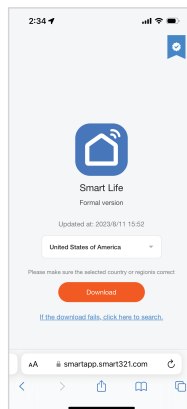
3. Smart Life APP

3.1. APP download and installation
Scan the QR code below to download the Smart Life app and complete the installation.



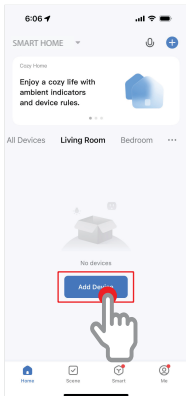
IOS/Android

3.2. Registered APP
Open the installed smart life App

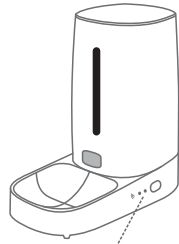


3.3. Auto Configuration

1 Select add device



2 Turn on wifi

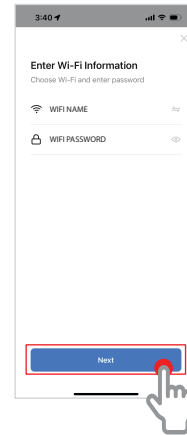


Long press until light fast flash

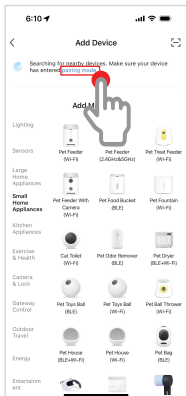


Slow flash: Equipment offline
Fast Flash: Waiting for the connection
On: Device connected

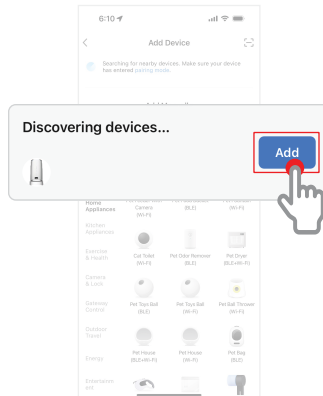
5 Select wifi and your wifi password



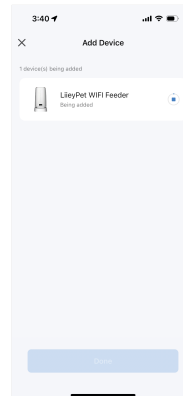
3 Select pairing mode



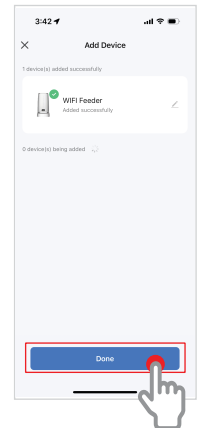
4 Add device



6 Adding device it might take up to 5 minutes

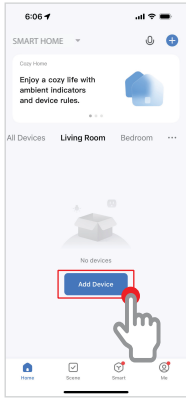


7 Added successfully

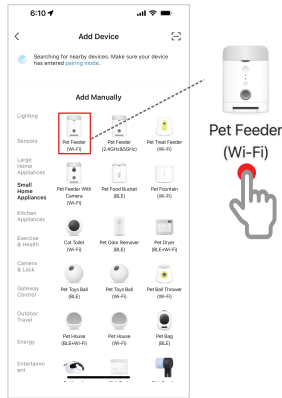


3.4. Manual Configuration

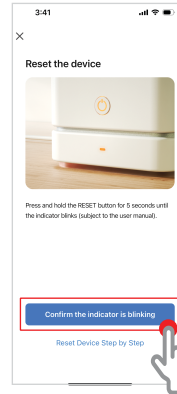
1 Select "add device"



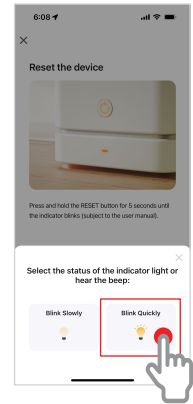
2 Select "pet feeder(Wi-Fi)" under small home appliances



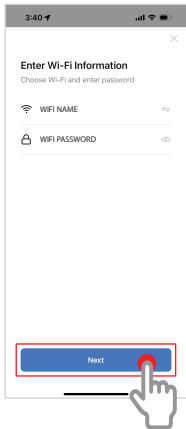
3 Select confirm the "indicator is blinking"



4 Select "blink quickly" and ensure that the green light flashes accordingly.



5 Select wifi and your wifi password

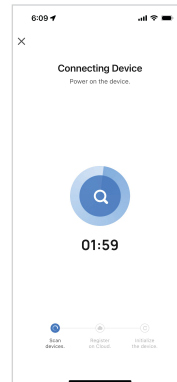


6 Turn on wifi

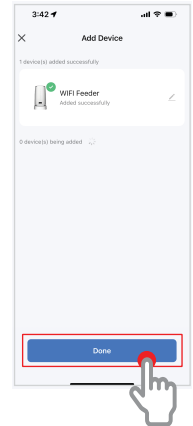


Long press until light fast flash
Slow flash: Equipment offline
Fast Flash: Waiting for the connection
On: Device connected

7 Wait for connecting device



8 Added successfully



4. WiFi Feeder APP Interface Introduction



APP The food plan

After the APP is connected, it can be set in the APP Grain plan, daily automatic grain, and can receive grain status push message.

Configuration





- **Tap-to-Run and Automation:** You need to create automation within the main page of the Smart Life app.
- **Offline Notification:** You will receive a notification if the device has been offline for more than 30 minutes. When using backup battery power, the notification will be sent after 8 hours.
- **Share Device:** Share this device with another account.
- **Create Group:** You need to create Group within the main page of the Smart Life app.

Settings

- **Slow Feed:** 10 seconds per portion
- **Indicator:** Turn on/off indicator light
- **Factory Reset:** Reset all settings

24H Daily feeding

recommendation for adult cats indoor

Weight of cat/lb	Cups	Portions	Grams
			
6.6	3/8 to 5/8	6 to 10	36 to 54
8.8	1/2 to 3/4	8 to 13	45 to 67
11	5/8 to 7/8	10 to 15	52 to 78
13.2	5/8 to 1	11 to 17	59 to 89

Data based on the Royal Canin Adult Cat Dry Food Indoor.

The kibble size: **0.15-0.47 in** (4mm-12mm)

Based on our lab test, **1 Portion = 6 Grams** when you use **0.24 inch** kibbles.

Please test the portions first before setting a meal.

 Pet food shortages

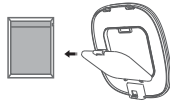
Lack of food

 Pet food stuck

Equipment abnormal

Cleaning/maintenance

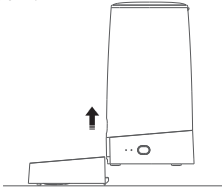
Periodically clean the bowl and feed hopper with mild soap and water to avoid the growth of bacteria that may affect the health of your pet.



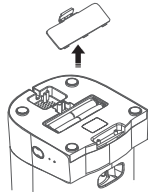
Desiccant X1
inside Top cover

To clean the main body located in the upper section, simply remove it from the bottom feeder and use cleaning agents and water.

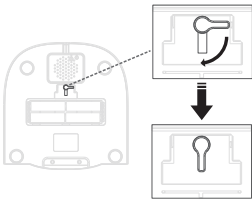
- ❶ Detach the main body and bowl.



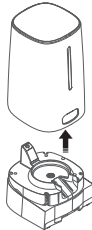
- ❷ Remove battery cover.



- ❸ To unlock the bottom feeder, turn the lock underneath clockwise.



- ❹ Detach the main body and bottom feeder and wash it.



After cleaning, completely dry all parts before reassembly.

FAQ

Q: The feeder is not connected, what is the problem, what to do?

A: 1. Check if the machine is normal: Check the status of the device indicator. After the power is turned on, the green indicator light flashes. When the network is connected, it will be on.

A: 2. Check if the Wi-Fi username and password are normal: Wi-Fi user name and password cannot have special characters. It is recommended to use English letters + number signs.

A: 3. Uninstall the software and reinstall the software, Please authorize the APP to obtain the location information and access the network permissions during the installation process. Follow the above steps, and enter the correct wifi password. If you still have difficulties, please contact customer service.

Q: When connecting the feeder, sometimes it can be connected normally, sometimes not, how to deal with it?

A: Check if the machine's food outlet is blocked. At this time, the blue indicator is always on.

Q: Why does the feeding time differ by tens of seconds from the current time?

A: The parameters set on the APP will have an error of about 30 seconds depending on the timing of the network environment.

Q: How to quickly reconnect after the machine is disconnected?

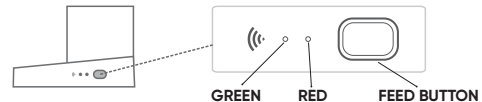
A: Exit the APP and re-enter, wait for the data update.

Q: Feeder requirements for network type?

A: The feeder must use a wifi signal that satisfies the wifi 802.11bgn protocol.

Reset connection

Long press feed button 5 second until green light blinks quickly



Indicator light

Ⓛ Ⓛ • • ○ GREEN

Slow flash: Equipment offline
Fast Flash: Waiting for the connection
On: Device connected

Ⓛ Ⓛ • • ○ RED

Flash: Lack of food

Ⓛ Ⓛ • • ○ Both

Flash: Equipment abnormal

Attentions

- Please place the device properly to prevent pets from tipping it over. This device is only suitable for small and medium pets weighing 45lb or less.
- Product is not recommended for pets under three months old.
- Please replace the desiccant in the storage cover regularly. Desiccant is not required.
- Do not get the desiccant wet. If wet or damaged, discard it immediately.
- Please keep the feed hopper dry and sealed, and check it regularly to ensure there is no food residue.
- Do not pour anything other than dry pet food into the feed hopper. Otherwise, the device may malfunction or even cause safety issues for pets.
- To prevent pets from tipping over the product, it is recommended to place it in a corner or against a wall.
- The USB-C power should be installed as inconspicuously as possible to prevent pets from biting the wire and damaging the device.
- If children use this device, please make sure to use it under the guidance of an adult.
- Regularly clean the feed hopper and food bowl with soap and water.
- Back-up Battery: When the device loses power, it will start using the battery and enter low-power mode. In low-power mode, WIFI will be disconnected, but previously scheduled feeding will continue. The battery life is about 3 months.
- This feeder is suitable for dry food with a diameter of less than 0.5 inches. Freeze-dried food is not recommended. Please keep the feeder dry.
- It is recommended to use this product indoors, away from direct sunlight and heat sources.
- Please use the original power adapter. Otherwise, the device may be damaged or unable to operate.
- Do not immerse this product in water.
- For moving and/or storage, please unplug the power cord and remove the backup battery.
- Do not disassemble or repair the product except per these instructions

1 Year Limited Warranty

FAS alliance Inc. provides a limited warranty to the original purchaser for the following period from the purchasing date against deficiencies in material and workmanship under normal use. Should this unit fail to operate in a satisfactory manner within the warranty period, FAS alliance Inc. will, at its discretion, exchange or refund the product.

Automatic Pet Feeders: 1 Year
All Accessories: 1 Year

Original purchase receipt is required when claiming warranty.

If this feeder fails to operate in a satisfactory manner, it is best to contact the store where it was originally purchased. If the store fails to resolve the issue(s) and if you believe your Feeders meets the criteria for a warranty exchange or refund, please contact us by email at info@fasalliance.com

This limited warranty does not cover the following conditions:

- If the device was not purchased from an authorized FAS alliance Inc. Retailer
- Device malfunction or damages caused by improper usage
- FAS alliance Inc. is not liable for any damages (properties, business, and/or indirect damages), loss or corruption of data for any reason, and product damage or personal injuries that occur due to accidents or natural disasters.

FAS ALLIANCE



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