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Overview

Behavioral Competencies

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Communications

Conflict resolution

Education and training

Ethics

Leadership

Problem solving

Professionalism

Teamwork and collaboration

Time management and adaptability

Technical Competencies

Activities of daily living

Admission, transfer, and discharge

Detecting resident change in condition

Documentation

Infection control and prevention

Medication administration

Pain evaluation and management

Person-centered care

Quality Assurance Performance Improvement (QAPI)

Resident evaluation

Resident-Based Competencies

Managing chronic obstructive pulmonary disease

Managing congestive heart failure

Managing dementia/cognitive impairment

Managing diabetes mellitus

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