

Return Order Form

STEP 1

PROVIDE PURCHASE AND PURCHASE INFO

Name		ORDER NO.
BUS. NAME If applicable		
ADDRESS		ORDER DATE If known
CITY/STATE	POST CODE	
EMAIL		DELIVERY DATE If known
PHONE		

STEP 2

RETURN ITEM AND REASON

ITEM NO.	REASON FOR RETURN	QTY	PRICE

STEP 3

Optional: PROVIDE ADDITIONAL COMMENTS

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STEP 4

ENCLOSE RETURN FORM WITH MERCHANDISE IN A WELL-SEALED BOX THEN SEND TO ADDRESS BELOW

Greener Solutions Ltd
Unit 9 Adam's Wharf
Branbridges Rd
East Peckham
Tonbridge
TN12 5EJ

Return Policy

Thank you for your business.

Not satisfied with your purchase? We're here to help.

Following are the terms and conditions that constitute our Return Policy.

RETURNS

- Returns must be initiated within **14** days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow **7** business days for the processing of returned items.

REFUNDS

- Customers will be notified via email upon receipt of returned item.
- It may take up to **7** days for a refund to post to the account utilized for purchase.

SHIPPING AND HANDLING CHARGES

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

EXCHANGES

- Exchanges may be processed for items of the same price. Additional fees may apply.