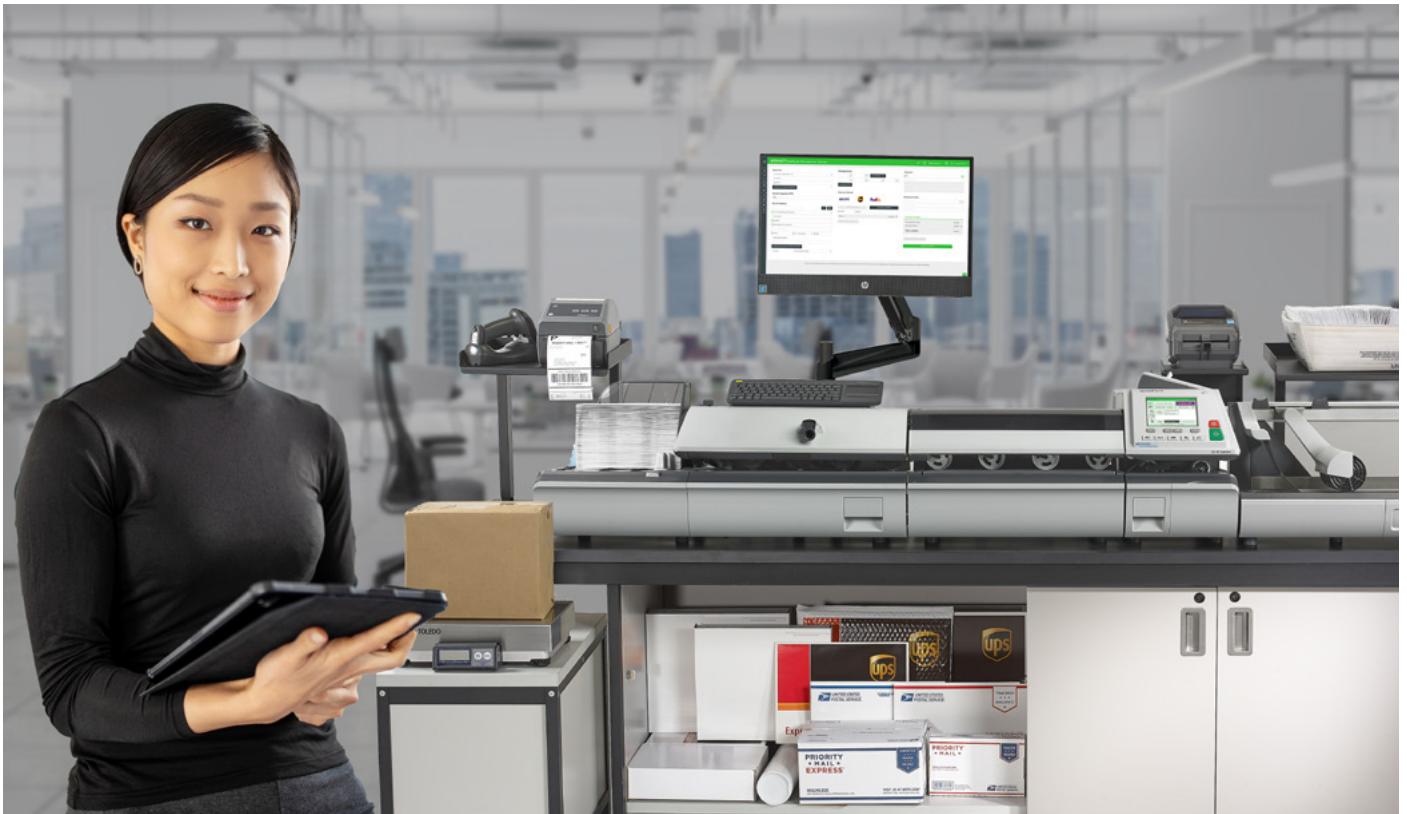


# TRANSFORMING MAIL CENTRE OPERATIONS

High Output. User-Focused. Smart.



## iX-9 Series

The iX-9 sets a new standard for mailing system productivity, operability, and efficiency. Designed with the operator in mind, this mailing system delivers simple ergonomic operations, investment protection, cost savings, reliable production and maximum uptime. Ideal for high mail volume, the iX-9 automatically seals, weighs, measures, meters, and stacks large mail runs in minutes. With high speed batch processing speeds, the iX-9 is the workhorse of mailing systems.

When powered by S.M.A.R.T.® mail centre software, the iX-9 transforms into your powerful partner, creating a consolidated and organised centre that streamlines workflows and reduces equipment footprint. S.M.A.R.T. combines essential mail centre operations into a powerful, user-friendly, all-in-one solution. The complete system drives maximum output in terms of both productivity and savings to the bottom line.



**EXPERIENCE**  
Proven history of delivering world-class solutions



**PROVEN RESULTS**  
98% post-call customer satisfaction rate



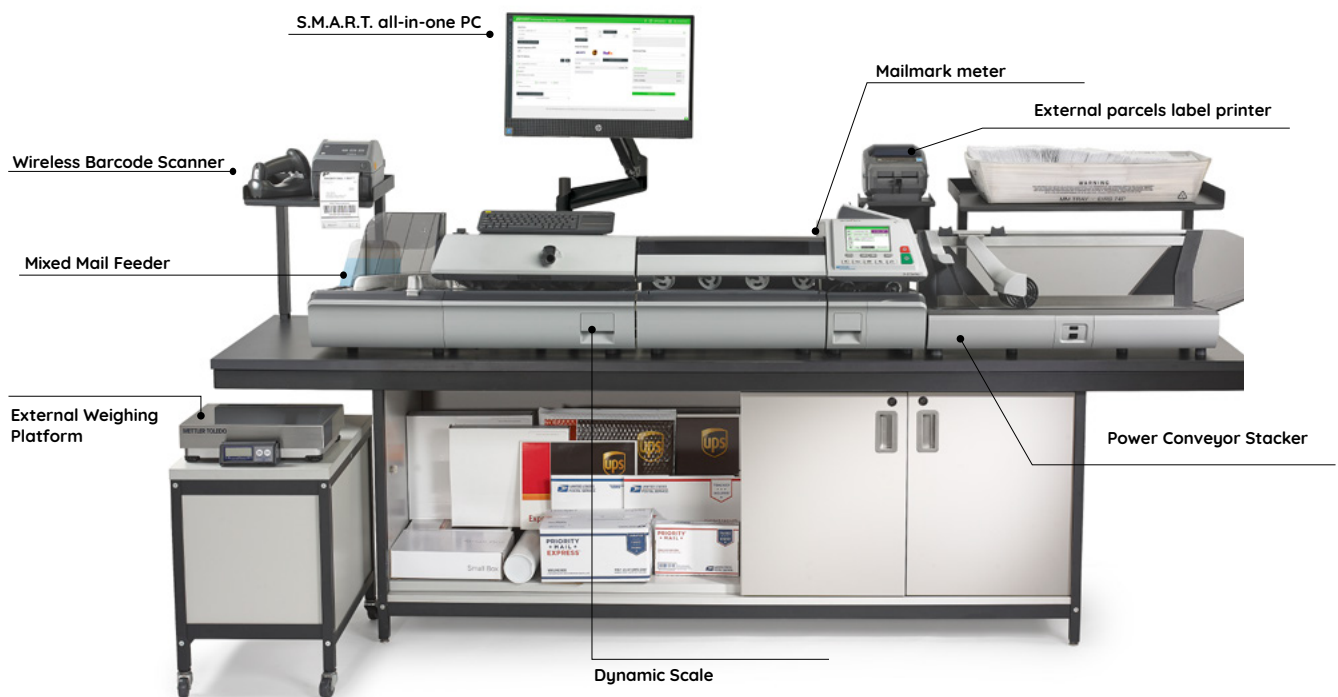
**EXPERTISE**  
Over 2 trillion personalised experiences delivered annually



**BACKED BY THE EXPERTS**  
Gartner, Omdia, Forrester, IDC, Aspire, and Quadrant Knowledge Solutions

# Revolutionise Mail Centre Management with S.M.A.R.T.

S.M.A.R.T. provides the ultimate Shipping, Mailing, Accounting, Reporting and Tracking experience – all from a single dashboard! This solution combines leading edge technologies to improve customer interactions and business processes. A consistent look and feel across each element provides familiarity to users, making navigation simple and intuitive. S.M.A.R.T. fuels stronger business communications with your internal and external customers by providing detailed shipping and tracking notifications, chargeback accounting with postage meter reconciliation, and extensive reporting options to name a few.



## SHIPPING

With S.M.A.R.T. you can:



- View rates and services available from Royal Mail from one screen. S.M.A.R.T. will automatically rate shop to identify the lowest cost or fastest delivery method of processing parcels, saving time and money.
- Externally prepare shipments from any desktop, removing complex jobs from tying up the iX-9 and increase productivity. **Desktop RTS** increases efficiency in the mail centre by decreasing the number of work steps it takes to process a shipment.
- Assign service selection and printing permissions to users outside of the mail centre with **Desktop Print**. Desktop printing provides flexibility within an organisation while decreasing mail centre workload.
- Establish potential cost saving opportunities, decrease the number of work steps to process items, and better organise shipments when using **multi-package shipments**.
- Increase efficiency, minimize errors associated with manual entry, and decrease key strokes when using **Simple Integration**. Provide tracking details to your sender and recipient via email with the inbuilt notification option.

## MAILING



Take full control of your iX-9 and create an unparalleled user experience. S.M.A.R.T. takes all the features from a traditional mailing system control panel and applies them to an all-in-one interactive PC.

- Print discounted postage and seal envelopes at **up to 300 letters per minute**.
- Large descriptive buttons and prompts make navigation a breeze.
- The **Rate Wizard** simplifies the process of selecting the correct postal rate and class. With clear step-by-step instructions, the selection process has never been easier.

## ACCOUNTING



S.M.A.R.T. provides up to five levels of accounting for total postage reconciliation. This level of granularity supports even the most demanding business requirements.

- Postal account reporting provides the visibility and tools you need to stay on top of expenses.
- **Account spend allocation** lets you bill vendors, customers or departments for mailing/shipping costs and allows you to recoup postage that would otherwise slip through the cracks.
- Supports: **Unlimited** number of **accounts** or **departments**.

## REPORTING



Easily produce informative reports and colour graphs that give you the details you need.

- Generate postage expense reports by: mail class, weight break, value, account/department, operator, pre-defined or custom time periods – and more!

## TRACKING



Always know when and where your items are with S.M.A.R.T. Tracking.

- Ensure delivery of every parcel and retain tracking history for up to **13 months**.
- Keep your customers informed by providing delivery **email alerts** each step of the way.

## SPECIFICATIONS

Royal Mail based Mailmark meter	Standard
S.M.A.R.T MailCentre Software	Standard
Processing speed iX-9	Up to 210, 260 or 300 letters per minute
Dynamic weighing speed	Up to 160 lpm / 180 lpm (postcards)
Accounts/departments	500
Envelope minimum	3.5" X 5"
Envelope maximum	13" X 15"
Envelope thickness	Up to 0.8"
Envelope orientation	Landscape or portrait
Connectivity LAN	Standard
Dual pump jet spray sealing system	Standard
NeoSlogan	50
Adjustable water flow for sealer	Standard 5 levels
Incoming date stamp	Standard
Postage meter tapes	Yes, integrated automatic label dispenser
Low-ink email alerts	Standard

## OPTIONS

Differential weighing	Available
External weighing platform	3, 5, 10, 35kg options
Accounts/departments upgrade	500, 1,000, 2,000, 3,000 or unlimited with S.M.A.R.T.
Wireless barcode scanner	Available
Additional S.M.A.R.T. Desktop RTS	Available

## SYSTEM DIMENSIONS

Mailing system with catch tray	58" x 25" x 14"
Mailing system with dynamic scale and catch tray	78" x 25" x 14"
Power conveyor stacker	40" x 14" x 12"

## S.M.A.R.T REQUIREMENTS

PC required - not supported on Mac
Operating system: Microsoft Windows 10 Professional and Enterprise - 64 bit (desktop)
Browsers: Microsoft Edge, Mozilla Firefox, or Google Chrome
Device Manager
Compatible external label printers: QL-1100 (parcels)
Quadient Postage Funding

In accordance with Quadient's Sustainable Design and Responsible Manufacturing Policy, the iX-Series Mailing Systems may contain reused parts and components. For more information, visit <https://mail.quadient.com/en-gb/package-shipping-solutions/smart>



## About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadient helps hundreds of thousands of customers worldwide simplify the connection between people and what matters.

For more information about Quadient, visit [www.quadient.com](http://www.quadient.com)