

# CARTE BLANCHE

## Return form

### Return conditions

Not satisfied with the product? Within 14 days of receipt, you have the option to return the product. Please follow the steps below.

### Register

- Mail to [Info@carteblanche-store.nl](mailto:Info@carteblanche-store.nl) and register your return and also mention your order number so we can immediately start the processing of your refund. Then you also get the return address.

### Packaging

- Pack the products in original condition and packaging in a box
- Place the completed return form in the box
- Affix the provided return label prominently on the box

### Shipping

- Deliver the package to the post office
- Please include your full name on the address label.
- Send the package with Track and Trace and mail it to [Info@carteblanche-store.com](mailto:Info@carteblanche-store.com)

## Refund

### When do we refund?

We will transfer the purchase amount to you within 5 days of receiving the return.

### What do you get back?

You will receive a full refund of the purchase price.

### Where will I receive the refund?

We will refund you in the same way you paid for your order. Is this not possible? Then we will contact you.

### Where should I return the item to?

Goods can be shipped to and returned from various international countries, including China. When you register your return we will respond with additional address details if needed.

### Return costs

The costs for the return shipment are for your own account. Are you returning a product because it is damaged or wrongly delivered? Then we will reimburse these costs afterwards.

# CARTE BLANCHE

## Return form

Please send this form completed with the return shipment.

### Details

Name:	Ordernumber:
Adress:	Customer number:
Zipcode:	IBAN:
City:	Name of account holder:
Phone:	Date of return:
E-mail:	

### Reason for return:

<input type="radio"/> Defective	<input type="radio"/> Supplied twice
<input type="radio"/> Wrong article	<input type="radio"/> Does not meet expectations
<input type="radio"/> Transport damage	<input type="radio"/> Wrong order
<input type="radio"/> Other, namely:	

### Return items

Amount	Item number	Description

### Explanation

--

# CARTE BLANCHE

## Return instructions

### Returning

Please ensure that:

- Items are complete
- Items are in original, undamaged packaging
- That the return form is enclosed

### Helpful tips

We try to process your return as quickly as possible. Here are some handy tips.

- Make sure you pack the items well so they are not damaged during transport.
- To save waste, you can use the box in which we sent the product to you.
- Make sure the address label is legible.

### Shipping

Take the package to the post office of your choice. Here you will receive a shipping note.

Keep this until the return is completely processed. This is your proof that the package was actually sent and can be requested in case of loss during transport.

### Handling

As soon as we have processed your return you will be notified automatically. Of course we try to do this as soon as possible. Have you heard nothing from us after 14 days? Please contact our customer service.

# CARTE BLANCHE

Cut out the address label below and stick it visibly on the box

---

**Afzender (Sender)**

.....

.....

.....

**Receiving**