Complete Guide to Shipping your ECM to Rawtek for Malone Tuning

Important! Follow the steps for the specific shipping method that you chose.

The two shipping methods are:

- Parts and ECM Together (we will wait for your ECM so we can ship everything together at regular speed. This will take longer but save you money on shipping)

or

- Express ECM (We will ship your parts ASAP, and you will send us your ECM later with a prepaid return shipping label. This will result in less downtime but cost more for round trip shipping)

Creating a FedEx.com account:

1) Go to www.fedex.com
2) On the left, click **Create a Shipment**
3) Click **Sign Up Now!**
4) Fill in the required info. On the lower left select **Open a FedEx Account**. Click **Continue**.
5) Fill in your credit card information. Click **Complete**.
6) That's it. You're done! You will get a confirmation by email.

Parts and ECM Together From the United States:

If you chose this option, you can ship your ECM to us however you like, however we strongly suggest using FedEx for their reliability. If you follow our instructions for shipping with FedEx, you can rest assured that your ECM will get here on time.

A) Create a FedEx.com account.
B) On the upper left click **Ship**.
C) On the left side click **Prepare Shipments Online**.
D) If you are not already logged in, you will be prompted to do so. Login with your username and password that you just created.
E) Fill in the areas as such:
   1. **From**
      The address you are shipping from. This should already be filled in.
   2. **To**
      Rawtek Performance Fabrication Inc.
      Nick Landriault
      7710 Transcanada Hwy
      Ville St Laurent, Quebec, H4T 1A5
      Canada
      514-733-7773

3. **Package & Shipment Details**
   - Put a declared value of $100 CAD.
   - Select your Service type. You can get [rates and transit times here](#).
   - Package contents: select **Products/Commodities**
   - Shipment purpose: select **Return and Repair**
   - Total customs value: use $100 CAD
4. **Billing Details**
   Bill all transport and fees to your account.
5. **Pickup/Drop-off**:
   Chose the option that you prefer.
   Click on **E-Mail Notifications.** Fill ion your email and our email (info@rawtekinc.com) and select all notification types.
6. **Complete your Shipment**
   Click **Continue**
7. **Commodity Information**
   Click **Select or create** and **Add new commodity**
   - Commodity description: VW Engine Control Module
   - Unit of Measure: each
   - Quantity: The number of ECU's you are shipping
   - Commodity weight: 2 lbs per unit
   - Customs value: $100 per unit
   - Country of manufacture: United States
   Click **Add this commodity**
8. **Customs Documentation**
   Check box **Commercial Invoice**
9. **Electronic Export Information**
   Skip this
10. **Pickup/Drop-off**
    Skip this
11. **Complete you Shipment**
    Click **Ship**
F) Make sure **Label** and **Commercial Invoice** are selected.
   Click **Print.**
G) Be sure to sign all of the commercial invoices, and include them with the outbound shipping label when you drop off the package or have it picked up.
H) That's it! You're done!

ECM Express from United States:

A) Create a FedEx.com account.
B) On the upper left click **Ship**.
C) On the left side click **Prepare Shipments Online**.
D) If you are not already logged in, you will be prompted to do so. Login with your username and password that you just created.

E) Fill in the areas as such:
1. **From**
    The address you are shipping from. This should already be filled in.
2. **To**
    Rawtek Performance Fabrication Inc.
    Nick Landriault
    7710 Transcanada Hwy
    Ville St Laurent, Quebec, H4T 1A5
    Canada
    514-733-7773
3. **Package & Shipment Details**
    • Put a declared value of $100 CAD
    • Service type: select **International Priority**
    • Package contents: select **Products/Commodities**
    • Shipment purpose: select **Return and Repair**
    • Total customs value: use $100 CAD
    • Check box **Create a return shipment**
    • Reason for return: select **For repair/processing**
4. **Billing Details**
    Bill all transport and fees to your account.
5. **Pickup/Drop-off**:
    Chose the option that you prefer.
    Click on **E-Mail Notifications.** Fill ion your email and our email
    (info@rawtekinc.com) and select all notification types.
6. **Complete your Shipment**
    Click **Continue**
7. **Commodity Information**
    Click **Select or create** and **Add new commodity**
        • Commodity description: VW Engine Control Module
        • Unit of Measure: each
        • Quantity: The number of ECU's you are shipping
        • Commodity weight: 2 lbs per unit
        • Customs value: $100 per unit
        • Country of manufacture: United States
        • Check box **Save/update commodity profile** and save it as **VW ECM**
    Click **Add this commodity**
8. **Customs Documentation**
    Check box **Commercial Invoice**
9. **Electronic Export Information**
    Skip this
10. **Pickup/Drop-off**
    Skip this
11. **Complete your Shipment**
    Click **Ship**
12. **Return Package To**
    This is your address. It should already be filled out.

13. **Return Package From**
    This is Rawtek's address. It should already be filled out.
14. **Package & Shipment Details**
    Same as the original shipment.
15. **Billing Details**:
    Bill all transport and fees to your account.
    Click on **E-Mail Notifications.** Fill ion your email and our email (info@rawtekinc.com) and select all notification types.
16. **Complete your Shipment**:
    Click **Ship**
17. **Commodity Information**:
    The commodity should already be added. If not then click on **Select or create** and select **VW ECM** from the drop down menu.
18. **Customs Documentation**
    Check box **Commercial Invoice**
19. **Canada Export Information**
    Skip this
20. **Complete your Shipment**:
    Click **Ship**

F) Make sure **All Label, Instructions, Commercial Invoice** and **Return Shipment Commercial Invoice** are selected.
   Click **Print.** If you get the following error:
   The 'Print all labels' command is not supported by your browser. Please print each label individually.
   Follow these steps:
   - Deselect **All Labels**
   - Click **Print**
   - Now select only **Displayed Label**
   - Click **Print**
   - Now on the right side, just above the displayed shipping label, select label **2 of 2**
   - Click **Print**

G) Now you should have 1 instruction sheet, 8 commercial invoices and 2 shipping labels. Put the return shipping label and 4 return shipping commercial invoices in the box with your ECM.

H) Be sure to sign the 4 other commercial invoices, and include them with the outbound shipping label when you drop off the package or have it picked up.

I) That's it! You're done!

Parts and ECM Together From the Canada:

If you chose this option, you can ship your ECM to us however you like, however we strongly suggest using FedEx for their reliability. If you follow our instructions for shipping with FedEx, you can rest assured that your ECM will get here on time.

A) Create a FedEx.com account.
B) On the upper left click **Ship**.
C) On the left side click **Prepare Shipments Online**.
D) If you are not already logged in, you will be prompted to do so. Login with your username and password that you just created.
E) Fill in the areas as such:
    1. **From**
        The address you are shipping from. This should already be filled in.
    2. **To**
        Rawtek Performance Fabrication Inc.
        Nick Landriault
        7710 Transcanada Hwy
        Ville St Laurent, Quebec, H4T 1A5
        Canada
        514-733-7773
    3. **Package & Shipment Details**
        • Put a declared value of $100 CAD.
        • Select your Service type. You can get [rates and transit times here](#).
    4. **Billing Details**
        Bill all transport to your account.
    5. **Pickup/Drop-off**:
        Chose the option that you prefer.
        Click on **E-Mail Notifications.** Fill ion your email and our email (info@rawtekinc.com) and select all notification types.
    6. **Complete your Shipment**
        Click **Ship**
F) Make sure **Label** is selected.
Click **Print.**
G) Include the outbound shipping label with the package when it is picked up or dropped off.
H) That's it! You're done!

ECM Express From the Canada:

If you chose this option, you can ship your ECM to us however you like, however we strongly suggest using FedEx for their reliability. If you follow our instructions for shipping with FedEx, you can rest assured that your ECM will get here on time.

A) Create a FedEx.com account.
B) On the upper left click **Ship**.
C) On the left side click **Prepare Shipments Online**.
D) If you are not already logged in, you will be prompted to do so. Login with your username and password that you just created.
E) Fill in the areas as such:
    1. **From**

The address you are shipping from. This should already be filled in.

2. **To**

   Rawtek Performance Fabrication Inc.
   Nick Landriault
   7710 Transcanada Hwy
   Ville St Laurent, Quebec, H4T 1A5
   Canada
   514-733-7773

3. **Package & Shipment Details**
   - Put a declared value of $100 CAD.
   - Select **Priority Overnight**
   - Check box **Create a return shipment**

4. **Billing Details**

   Bill all transport to your account.

5. **Pickup/Drop-off**:

   Chose the option that you prefer.
   Click on **E-Mail Notifications.** Fill ion your email and our email (info@rawtekinc.com) and select all notification types.

6. **Complete your Shipment**

   Click **Ship**

7. **Return Package To**

   This is your address. It should already be filled out.

8. **Return Package From**

   This is Rawtek's address. It should already be filled out.

9. **Package & Shipment Details**

   Same as the original shipment.
   Return label type: select **Print**

10. **Billing Details**

    Bill all transport and fees to your account.
    Click on **E-Mail Notifications.** Fill ion your email and our email (info@rawtekinc.com) and select all notification types.

11. **Complete your Shipment**

    Click **Ship**

F) Make sure **All Labels** is selected.

Click **Print.** If you get the following error:

   The 'Print all labels' command is not supported by your browser. Please print each label individually.

Follow these steps:
   - Deselect **All Labels**
   - Select only **Displayed Label**
   - Click **Print**
   - Now on the right side, just above the displayed shipping label, select label **2 of 2**
   - Click **Print**

G) Now you should have 1 outbound shipping label and 1 return shipping label. Put the return shipping label in the box with your ECM.

H) Include the outbound shipping label with the package when it is picked up or dropped off.
I) That's it! You're done!