

CS#009 How to Turn Off Ozone Guide

We have an important update to share with you that will significantly enhance your cold plunge unit and only takes **10 seconds to complete**. We kindly request your attention to the following instructions, and [here's a walkthrough video](#).

Initial Checks: Check the following before completing the steps below:

1. **The chiller is on** and pumping water into the tub
2. **The leaf symbol is not displayed** on the control pannel ie. when the ozone is not running (it runs intermittently).



Complete when the display has no leaf, wait until leaf symbol is gone if displayed beforew completing the steps below.

Steps: Once the above is confirmed, complete these steps in the [walkthrough video](#):

1. Click on the 'S' button
2. Press and hold the 'W' button until the display shows '03'.
3. Click the 'DOWN' button to set the value to '0'.
4. Press the 'S' button to save the changes.



Ozone Off Screen

By following these instructions, you will successfully disable the ozone feature. This will enhance your cold plunge experience by **improving water flow** (FL code shouldn't appear as often as the filter gets dirty), **reducing noise levels**, and **promoting unit longevity**. It's a simple adjustment that will have a significant impact.

The ozone helps marginally but the filtration and sanitation/oxidation solutions are the main sanitizing methods to keep the water clean for months. The frequency of the solution will remain the same.

Once you have followed the steps and disabled the ozone feature, we kindly request that you **respond to this message to confirm the completion** of the process. This will help us ensure that all our valued customers have successfully made the necessary adjustments.