

Why use Rug Underlay?

Underlay helps to prolong the life of your rug, it acts as a cushion against feet, furniture and everyday wear.

- It stops rugs from creeping and helps them to stay in position - even on carpets!
- It helps to protect fitted carpets from spills and colour migration from loose dyes by acting as a barrier.

Ask your rug retailer to recommend the best underlay for your rug.

How often should you clean your Rugs?

Experts recommend cleaning at a professional rug facility every 2-4 years to keep rugs at their best.

Vacuum your rugs regularly. Most rugs can be vacuumed with an upright vacuum cleaner, as long as you are careful and AVOID the fringes.

For delicate items like silks, needlepoints and flatweaves only use the hose attachment on your vacuum.

Keep your Rugs Moth Free

Being vigilant is the key to success! We recommend regular and thorough cleaning. Where possible move furniture and vacuum under it frequently. If you suspect moths... **ACT FAST**

- Vacuum all areas and dispose of any dust outside.
- Place moth traps nearby.
- Have your rugs cleaned and treated immediately, to remove any infestation and limit possible damage.
- Regularly treat your rugs with a moth repellent.

Be Moth Aware!

Classic Rug Care cannot be held responsible for the success of results obtained by using any of the suggested methods or products

Call us on: 0800 69 50 777

You can Trust us because...

At Classic Rug Care we take great pride in our work and believe that our exclusive Rug Spa (a bespoke cleaning and repair facility) is the perfect environment to properly care for your rugs and carpets.

Highly skilled and qualified, we continually strive to deliver a high quality and efficient service to our clients.

Restoration work is possible for many textiles, depending on the damage and any previous repair work already done. We offer restoration services that are both wash and repair related.

100% Risk Free Guarantee

You and your rugs are VERY important to us. If you are not delighted by your Classic Rug Spa experience, we will do everything possible to achieve your complete satisfaction.

Free Expert Advice...

It always fills you with confidence when you receive a recommendation from a Company that you know and trust. Since 1925 we've built our reputation cleaning and repairing hand made rugs and carpets and giving **FREE EXPERT ADVICE.**

But that's not all, Classic Rug Care can help you find the best person to care for your other home furnishings too! When you need Cleaning, Protecting or Repairs, call us and you will soon be speaking to a specialist. For Carpets, Curtains, Soft Furnishings, Stone or Marble floors. **WE KNOW THE EXPERTS!**

CLASSIC RUG CARE

0800 69 50 777

www.rugcare.co.uk

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CLASSIC RUG CARE

Cleaning, Repair and Restoration Specialists



Oriental Rugs & Carpets

TRUSTED BY LEADING RETAILERS, IMPORTERS AND RUG LOVERS THROUGHOUT THE WORLD!

CLASSIC RUG CARE

Emergency Spot & Stain Treatment Guide for Oriental Rugs & Carpets

STAIN REMOVAL FIRST AID KIT

Surgical Spirit, White Vinegar, Soda Water, White Terry Towels or White Kitchen Roll, Blunt Knife, Metal Spoon and Rubber Gloves



First Aid Procedure & Tips

DON'T PANIC! Spoon up solids or if dry, vacuum first. Apply the spotting solution using a terry towel to the remaining stain; continue blotting stain until nothing more transfers to the towel. **ALWAYS** work from the outside of the stain towards the centre to avoid spreading. Brushing and scrubbing can cause pile damage and should **ALWAYS** be avoided. *If colours have run, only use Final Rinse detailed below.*

Final Rinse (and colour stabiliser)

Mix 50:50 solution of white vinegar and cool water. Blot the affected area with a damp towel (soaked in Rinse Solution). Reset the pile with a clean dry towel and follow the drying procedure detailed below.

Drying Procedure

Where possible, create a sandwich: Towel-Rug-Towel. Cover with a weight (Heavy Book) for 10 minutes. Use a hairdryer on a **COOL** setting, front and back to dry and allow air to circulate around the affected area for at least 24 hours (if possible, lift the rug off the floor).

Long Life Tips & Advice for Rug Owners

- Place rugs on good quality rug underlay.
- Place protective cups under furniture legs.
- Rotate rugs 180 degrees every 6-12 months.
- Beware, storing rugs in plastic may cause condensation, mould and colour run damage.
- Rugs placed under potted plants may become wet and brittle and the foundation of the rug will eventually rot.

For the following spillages, apply the appropriate solution and blot until no more stain transfers onto the towel, before giving a final rinse and drying, as advised.

<i>Soda Water:</i>	<i>Surgical Spirit:</i>
Alcohol	Ball Point Pen Ink
Blood	Butter
Chocolate	Chewing Gum
Curry or Liquid Foods	Egg
Dye (Inc. Hair Dye)	Fats
Emulsion Paint	Felt Tip Pen
Excrement	French Polish
Fountain Pen Ink	Glue
Fruit Juice	Grass
Jam	Grease or Oil
Ketchup	Ice Cream
Milk	Lipstick
Mud	Lotions or Creams
Soft Drinks	Nail Varnish
Sweets	Shoe Polish
Tea or Coffee	Tar
Urine	Vomit

For difficult stains or those not listed above please call or visit our website

0800 69 50 777
www.rugcare.co.uk
E-mail: help@rugcare.co.uk

Candle Wax

Place a piece of clean brown paper over the wax. Rub the point of a warm iron (NOT set to steam) over the paper, to melt the wax. Move the paper frequently so that it can absorb the liquid wax. Use surgical spirit to remove any remaining oily residue and follow the treatment guide.

Red Wine

Despite popular belief, it is unwise to pour white wine onto spilt red wine; also adding salt can make the stain almost impossible to remove as it may set the stain (salt is used to set dyes).

It is much safer to use Soda Water to treat this type of spillage and follow the treatment guide, while you drink the white wine!

Soot

"Float" a vacuum attachment just above the soot to suck up the smuts. To help prevent smudging try not to touch the tips. If you are careful, sticky tape can also be used to remove dry smuts from the tips of the fibres.

What to AVOID when spotting Rugs

Household bleach can cause permanent damage to rugs; it can dissolve the fibres altogether. Some carpet spotters may lighten colours or cause them to "bleed". Even products marked "safe on wool" should **ALWAYS** be carefully tested first.

Washing-up liquid can be too harsh and some of the dyes used can cause permanent staining themselves. It is important to ensure that the entire residue is completely flushed out, otherwise it will attract dirt.

