

FATfreq RMA Form



To start your RMA process, send an email to hello@fatfreq.com starting with the title:

[RMA] Order Number #

Describe the problem to the best of your ability. Upon receiving your email, we may advise on additional steps to diagnose and potentially solve your problem without the need for a return shipment.

If a return shipment is deemed necessary by us, please complete the RMA form below and include it in your return parcel to :

Attn: FATfreq – RMA

29A Mosque Street, Singapore 059507

Looking forward to having your IEMs up and running the soonest! (:

FATfreq RMA Form



IEM MODEL: _____

Order Number: _____

Name: _____

Email: _____

Contact No: _____

Return Address:

Notes for Return:

Please complete this form, place it in the parcel with your IEM package, and mail them to:

**Fatfreq - RMA
29A Mosque Street,
Singapore 059507**