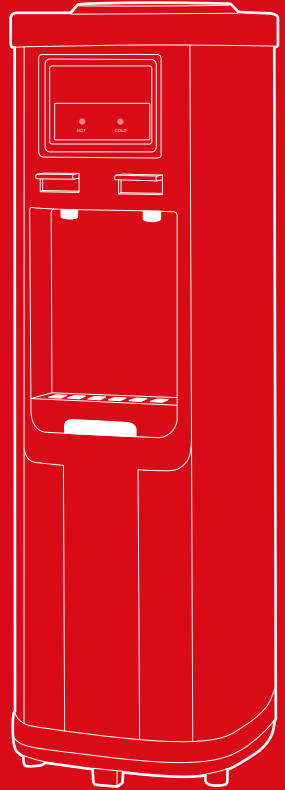




bestchoiceproducts



INSTRUCTION MANUAL

Hot & Cold Water Dispenser



bestchoiceproducts

Thank you for choosing us! Since 2002, Best Choice Products has been bringing customers high-quality products at the absolute lowest price. With everything ranging from instruments and toys to furniture and outdoor, we've got your everyday living essentials covered. We're centered around a customer-first philosophy - with free shipping, exceptional customer service, and a catalog sourced with you in mind.

NOTICE

Please retain these instructions for future reference.

- Compatible with 3-5 gallon jugs.
- This product is intended for household use only.
- If unused for an extended period, remove the plug and drain completely.

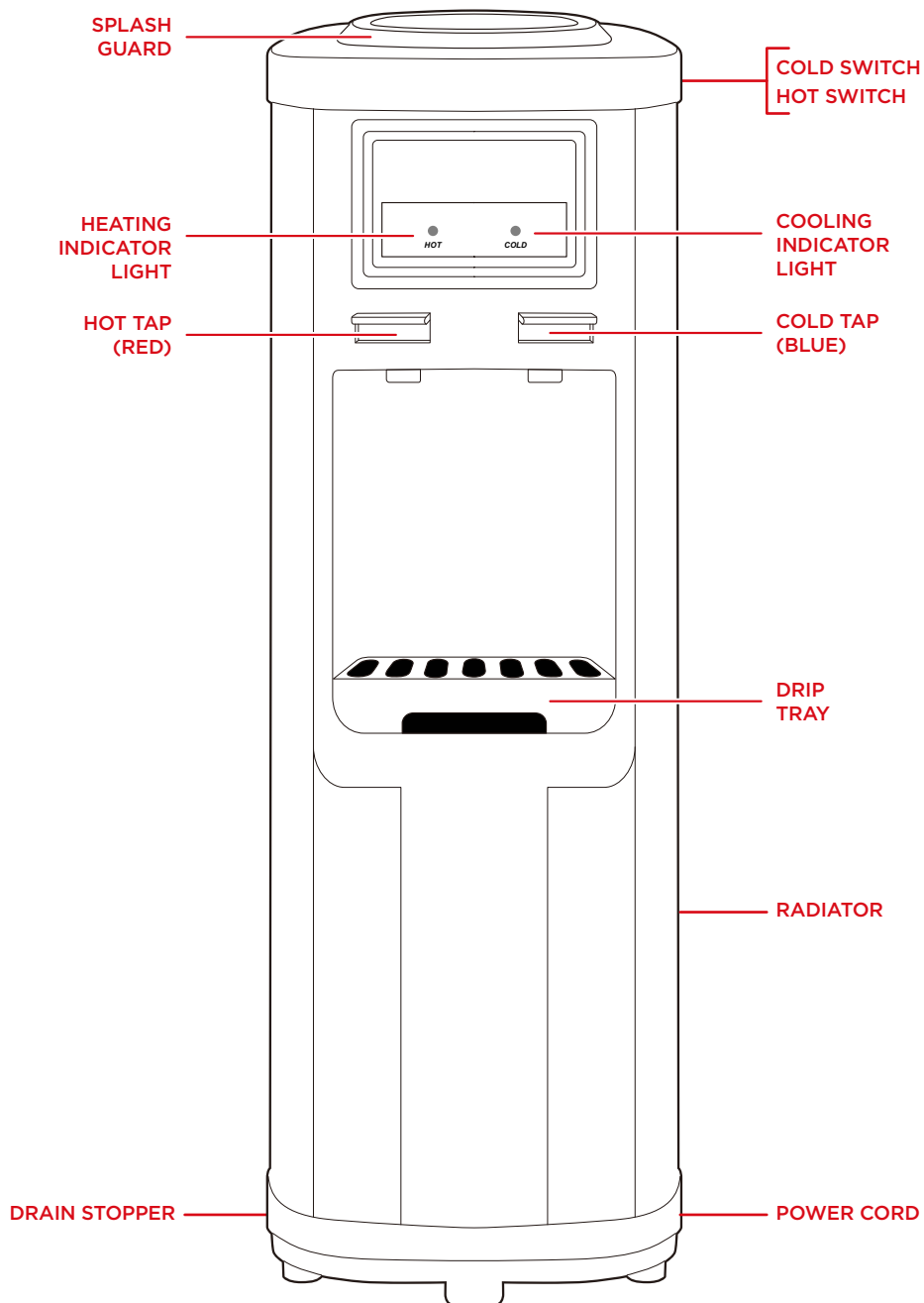
WARNINGS

- Do not plug in before preparing and testing tap.
- Only use with a grounded 3-prong outlet.
- Do not plug into an external switching device (ie. a timer or circuit that is regularly switched on/off by the utility).
- Do not plug-in/unplug to turn the machine on/off.
- Do not pull the plug by the cord.
- Be careful when moving the appliance.
- Do not tilt the appliance over 45°.
- Setup and store in a dry, clean, and shaded area.
- Keep away from furniture and other appliances that could be damaged by spills.
- Keep all vents clear of obstruction.
- Do not clean the appliance with water.
- Repairs to the power cord and dispenser must be completed by a qualified technician; do not attempt to make repairs yourself.
- Unattended children and individuals with impairments that may prevent them from safely operating this device should not use this appliance.

SPECIFICATIONS

Voltage:	115V AC 60Hz
Dimensions:	14.6"(L) x 14.4"(W) x 40.4"(H)

DIAGRAM



SETTING UP

1. Stand the dispenser upright on a flat stable surface away from direct sunlight.
2. Keep at least a 6 in. buffer zone between the dispenser and wall.
3. Ensure that the unit is switched off before plugging in.
4. Attach the fixing sheet (located in the back of the dispenser) to the wall to prevent the unit from falling.

OPERATION

1. Remove the label on the jug cap
2. Insert the jug vertically into the water guard and turn on the hot (red) tap until water flows from it.
3. Then, plug in the dispenser into the socket and turn on the switches one at a time.
4. The dispenser is ready to use once the heating and cooling indicators light up.

NOTE: The dispenser will not operate until it has reached the proper temperatures.

CLEANING & MAINTENANCE

Before first use: run for 30 minutes, then turn off the appliance and remove the jug. Drain all water from the drain stopper and hot & cold taps (Be cautious of hot water). Then, replace the bottle and run the hot tap until water comes out.

NOTE: If you use mineral water, you must clean the heating coil and tank with a mixture of 2% cooking-grade citric acid and clean water at least once a month to prevent mineral build-up. After cleaning with the citric acid solution, clean once more with clean water only to remove the solution from the dispenser.

TROUBLESHOOTING

Problem	Reason	Solution
Water is not being dispensed from the faucets	The air vents have been blocked	Remove the water jug and readjust
Water from the hot tap is not hot OR	Too much water has been used in a short amount of time	Wait a while for the water to adjust to the proper temperature and try again
Water from the cold tap is not cold	The electrical connection is loose	Make sure the switch is in the ON position and the unit is plugged in
Electrical leakage	The connection is not good	Make sure you are using a grounded outlet and leakage protector
Appliance is making a loud noise	Improper placement/setup	Unplug and setup away from other objects/appliances
Leakage	The water jug is damaged	Remove the jug and replace with an undamaged one

CORRECT DISPOSAL



This product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

PRODUCT WARRANTY INFORMATION

All items can be returned for any reason within 60 days of the receipt and will receive a full refund as long as the item is returned in its original product packaging and all accessories from its original shipment are included. All returned items will receive a full refund back to the original payment method. All returned items will not be charged a re-stocking fee.

All returned items require an RA (Return Authorization) number, which can only be provided by a Best Choice Products Customer Service Representative when the return request is submitted. Items received without an RA may not be accepted or may increase your return processing time. Once an item has been received by Best Choice Products, refunds or replacements will be processed within 5 business days.

All returns must be shipped back to the Best Choice Products Return Center at the customer's expense. If the reason for return is a result of an error by Best Choice Products then Best Choice Products will provide a pre-paid shipping label via email. Boxes for return shipping will not be provided by Best Choice Products, and is the customer's responsibility to either use the original shipping boxes or purchase new boxes.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by Best Choice Products and verified as such. All damages to items are the customer's responsibility until the item has been received by and acknowledge by Best Choice Products as undamaged.

CONTACT US; WE'RE HERE 7 DAYS A WEEK TO HELP YOU!



[bestchoiceproducts.com](https://www.bestchoiceproducts.com)



customerservice@bestchoiceproducts.com



844.948.8400



[LEARN MORE!](#)

WARNING

Manufacturer and seller expressly disclaim any and all liability for personal injury, property damage or loss, whether direct, indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.