

# Showroom Manager – Tunbridge Wells

## Job Description

- **Bike technician/mechanic with commercial skills.**
- **Subsidised accommodation available on site.**

Energise Ebikes are one the UK's leading E-Bike specialist retailers. Due to the continual growth within the E-Bike sector, we have seen strong sales increase year on year and are looking for a mechanic who has appropriate skills and the desire to grow with us.

We are looking for a Full Time mechanic to join our busy workshop. The ideal candidate will preferably have previous experience of working in a busy bicycle workshop. An ability to learn quickly and cope under pressure is important. A Cytech Level 2 qualification would be preferred.

You will be responsible for:

- Building new electric bicycles for our display and showroom and for customers
- Identify servicing requirements and servicing bicycles of all types to the highest standards.
- Prioritising your time and organising your daily work schedule.
- Assisting the sales team when required with the ability to easily relate to customers and identify their requirements.
- Advising and communicating fully with our customers both internal and external.
- Riding out
- Maintaining your workspace in a clean and tidy manner.

## Skills/Experience Required

The ideal key qualities you will possess are as follows:

- Experience of working in a bicycle workshop.
- Able to work to a schedule and complete task within timely manner.
- Be presentable, articulate and friendly to both customers and colleagues
- Be flexible, open-minded and have a willingness to learn.
- Possess good technical knowledge.
- Have a passion and interest in bicycles, especially e-bikes.
- Have exceptional customer service and diplomacy skills .
- Be self-motivated and a team player.
- Be willing to work occasional weekends and flexi hours for shows and special events.

*Benefits include 28 days holiday inclusive of bank holidays, a company pension scheme and an industry leading staff purchase scheme and cycle-to-work scheme.*

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Applications ends 31<sup>st</sup> October. Please send a CV and a cover letter to [enquiry@energiseebikes.co.uk](mailto:enquiry@energiseebikes.co.uk) and quote "Showroom Manager" in the email subject heading.

