

RETURN POLICY v1.1

Policy last updated: January 13th, 2024

BY PURCHASING OR SELLING THROUGH OUR WEBSITE, YOU AGREE TO OUR TERMS OF SERVICE AND ALL THE POLICIES STATED ON OUR SITE. CONTACTING US REGARDING SITE PRODUCTS FOR CUSTOM SHIPPING QUOTES / SHIPPING OUTSIDE OF USA AND CANADA WILL STILL BE SUBJECT TO THE TERMS AND CONDITIONS ON OUR SITE.

1. Eligibility for returns/exchange

We accept returns for items purchased within our supplies category **within 7 days of purchase**. You must show proof of your payment and the item(s) returned must be sealed (if applicable) and unused condition.

However, if your supply is a custom-made one, no returns or exchanges are accepted. We do not accept any returns or exchanges on other products sold by Sunny Hobbies. All sales are final.

WE DO NOT PROVIDE RETURNS OR REFUNDS FOR ANY ITEMS THAT ARE RECEIVED WITH SMALL TEARS AND DENTS ON THE EXTERIOR WRAPPING/BOX. For example, we will not refund or return your booster box purchase if the plastic wrapper has a small hole at the seal. Exceptions can be made for products >5 years old due to their collectibility nature.

WE DO NOT PROVIDE RETURNS OR REFUNDS FOR ANY GRADED CARDS THAT YOU DISAGREE WITH HOW THE GRADING COMPANY GRADED THE CARD. We are re-sellers of these products certified by the grading company. We did not make the grading valuation or decision.

To initiate a return, please contact sunny.hobbies@outlook.com. (If applicable) Shipping costs are non-refundable unless the return is due to an error on our part. You will be responsible for any return shipping charges if your returned item is not an error on our part.

2. Damaged or defective item (shipping only)

We may accept a damaged or defective item for return. If you have received a damaged item, please contact us for assistance. **For more details, please visit our Shipping Policies.**

3. Changes to Policies

We reserve the right to update or modify our policies at any time without prior notice. It is your responsibility to review these policies periodically to stay informed of any changes. We will, however, update our email subscription with any major changes in the policies. Please consider subscribing to our mailing list. The date of the last update will be indicated at the top of each policy.