# PAYMENT PLAN POLICIES AND SAMPLE CALCULATIONS v2 

Policy last updated July $15^{\text {th }} 2023$

## BY PURCHASING OR SELLING THROUGH OUR WEBSITE, YOU AGREE TO OUR TERMS OF SERVICE AND ALL THE POLICIES STATED ON OUR SITE. <br> THE MOMENT YOU TRANSFER YOUR DEPOSIT, YOU ARE AGREEING TO ALL TERMS OF THE PAYMENT PLAN AS NOTED BELOW.

## 1. PAYMENT PLAN OF ITEMS THAT SUNNY HOBBES OWNS:

a. Eligibility:

Only existing items valued over 500CAD are eligible for a payment plan.
Pre-ordered, backlogged, and reserved items are excluded from the payment plan option.
b. Deposit:

A minimum deposit of $15 \%$ of the total order value is required to initiate the payment plan. By default, a $25 \%$ deposit will be collected upon purchase.
The deposit is non-refundable, even if the buyer decides to cancel the item.

## c. Interest Calculation:

Interest is applied to the entire order total at a monthly rate of $1.5 \%$. The minimum interest charged per month is 10CAD.
Sunny Hobbies reserves the right to adjust the duration of interest fees at their discretion, including not charging any interest for initial months.

## d. Monthly Payments:

Monthly payments must be made within the first week of each month.
The minimum monthly payment amount is 100CAD.
Missing a monthly interest payment and/or monthly payment will result in twice the interest amount being charged for the following month.
e. Payment Default and Cancellation:

Two consecutive missed payments within the payment plan will lead to automatic cancellation of the plan.
In case of cancellation, any amounts of interest due that are unpaid will not be refunded.
The buyer will be responsible for any costs associated with returning the remaining balance.
Refunds will be issued for the payments made up to that point, minus any applicable fees.

## 2. PAYMENT PLAN OF ITEMS THAT SUNNY HOBBES DOES NOT OWN (such as commission sale items):

## a. Eligibility:

Only orders consisting of multiple items from the same commission seller, with a total value over 500CAD, are eligible for a payment plan.

## b. Deposit:

A deposit of $30 \%$ of the total order value is required for commissioned seller payment plans. The buyer is responsible for any fees incurred in acquiring the item from the original seller.

## c. Interest Calculation:

Interest is applied to the entire order value at a monthly rate of $2 \%$ for commissioned seller payment plans.

## d. Terms and Conditions:

All other terms and conditions mentioned under "Payment Plan for Items Owned by Sunny Hobbies" apply to commissioned seller payment plans as well.

## 3. GENERAL TERMS AND CONDITIONS:

## a. Payment Methods:

All payment plan payments must be made through direct transfer methods such as Wise, PayPal friends and family, e-transfer, Alipay, or cash.
b. Payment Reminders:

A team member will send a payment reminder within a week of the monthly payment due date.
If a team member fails to send a reminder, the payment plan can be extended by the time duration that was not notified. For instance, if the reminder is sent two weeks late, the buyer will have an additional two weeks to make the payment. If the reminder is sent four weeks late, it will be considered skipping one month's payment and interest.

Please note that this payment plan policy is subject to change at any time without prior notice. It is the buyer's responsibility to review the most recent policy before engaging in a payment plan. For any further inquiries or clarifications, please contact our customer support team.

## SAMPLE CALCULATION of missed payment for $3^{\text {rd }}$ and $4^{\text {th }}$ months:

Your order of 1000CAD will have at least 150CAD required as deposit. We decide to collect $25 \%=$ 250CAD. You decided that each month you will pay 100CAD of the base amount + interest.

That implies each first week of the following months 100CAD $+1000 * 0.015=115 C A D$ is due.
If you miss the 3rd month payment, your 4th month payment amount is: 200CAD (from $3^{\text {rd }}$ and $4^{\text {th }}$ payment month) $+15 C A D$ (interest from 3rd month) $+15 C A D * 2$ (interest from 4th month, doubled) $=$ 245CAD.

If you miss the 4th month payment (thus missing both 3rd and 4th month payments), your payment plan will be cancelled. Any amount of interest due that is not paid will not be returned to you.

Up to that point you would have paid 250CAD (the deposit) + 200 CAD (1st and 2nd month payment) + 30CAD (1st and 2nd month interest) = 480CAD. You will be refunded: 155CAD (minus any fees that occur during your refund process such as balance transfer fees). Your deposit (250CAD) and interest [15 (1 $1^{\text {st }}$ month) +15 ( $2^{\text {nd }}$ month $)+15\left(3^{\text {rd }}\right.$ month $)+30\left(4^{\text {th }}\right.$ month $\left.)=75 C A D\right]$ will not be refunded.

If you paid your 3rd month payment late but before when your 4th month payment is due, your 4th month interest rate will still double. However, the third month you will not be marked a missed payment.

## SAMPLE CALCULATION of missed payment for $3^{\text {rd }}$ and $4^{\text {th }}$ months:

Your order of 1000CAD will have at least 300CAD required as deposit. You decided that each month you will pay 100CAD of the base amount + interest.

That implies each first week of the following months $100 C A D+1000^{*} 0.02=120 C A D$ is due.
If you miss the 3rd month payment, your 4th month payment amount is: 100CAD (from 3rd month) + 100CAD (from 4th month) + 20CAD (interest from 3rd month) + 20CAD * 2 (interest from 4th month, doubled) $=260 C A D$.

If you miss the 4th month payment (thus missing both 3 rd and 4th month payments), your payment plan will be cancelled.

Up to that point you would have paid 300CAD (the deposit) + 200 CAD (1st and 2nd month payment) + 40CAD (1st and 2nd month interest) = 540CAD. You will be refunded: 140CAD (minus any fees that occur during your refund process such as balance transfer fees). Your deposit (300CAD) and interest [20 (1 $1^{\text {st }}$ month) $+20\left(2^{\text {nd }}\right.$ month $)+20\left(3^{\text {rd }}\right.$ month $)+40\left(4^{\text {th }}\right.$ month $\left.)=100 C A D\right]$ will not be refunded.

If you paid your 3rd month payment late but before when your 4th month payment is due, your 4th month interest rate will still double. However, that month you will not be marked a missed payment.

