

COMMISSION GRADING POLICY v2

Policy last updated July 15, 2023

BY PURCHASING OR SELLING THROUGH OUR WEBSITE, YOU AGREE TO OUR TERMS OF SERVICE AND ALL THE POLICIES STATED ON OUR SITE.

1. Definition

Commission grading refers to the process of sending collectible items to Sunny Hobbies for processing and shipping to various grading companies for evaluation on behalf of the owner.

2. Physical possession

- a. All items to be commission graded must arrive in Sunny Hobbies' physical possession.
- b. The owner is responsible for the shipping costs associated with sending the item to and from Sunny Hobbies.
- c. Sunny Hobbies will be responsible for any reasonable import taxes incurred for the item coming in for grading, but not import duties or processing fees.
- d. By default, Sunny Hobbies is not responsible for any loss or damage to commissioned items while in possession. If owners wish to have their items added to Sunny Hobbies' business insurance, they should consult Sunny Hobbies before submitting the items. If no such insurance is set up, in the event of the commissioned item loss or damage Sunny Hobbies will not reimburse the owner.
- e. In the event of loss or damage to the item while in Sunny Hobbies' possession, every effort will be made to reclaim costs for the owner, but success is not guaranteed.

3. How it works

a. Sending the Items:

- i. The owner must send their collectible items to Sunny Hobbies. The owner is responsible for the safe delivery of the items, and any loss or damage incurred during transit is the owner's responsibility.
- ii. Sunny Hobbies will compile different submitters' orders into one order before sending them off to grading companies. If multiple submitters send the same item(s) and it is impossible for Sunny Hobbies to differentiate between them, a first-come, first-served rule will be enacted. The package containing the identical item that arrived first will be sent for grading, while the remaining items will be held for the next batch of a similar service.

b. Payment:

- i. The owner must pay the full amount of the transaction to Sunny Hobbies, excluding any upcharges. Alternatively, Sunny Hobbies may request a deposit at its sole discretion.
- ii. All forms of payment transaction fees are the responsibility of the owner.
- iii. Only direct transfer methods are accepted (e-transfer, Wise, PayPal friends and family, Alipay, WeChat, cash, debit, crypto...).

c. Shipping:

- i. Sunny Hobbies will ship the compiled order to the grading companies as soon as possible.
- ii. Each item will be insured up to 100CAD for transportation to and from the grading companies. In the event of package loss or damage, items with a market value lower than 100CAD will be compensated based on their fair market value, while items with a value of 100CAD or more will be compensated up to the full 100CAD.
- iii. Additional insurance for items during transportation to and from grading companies is available upon request. Owners can reach out to Sunny Hobbies for insurance quotes. If no custom insurance is paid for, Sunny Hobbies will go by the default maximum 100CAD per item.

d. Grading Results and Final Payments:

- i. Once the grading company returns the items to Sunny Hobbies, a representative will initiate contact with the owner regarding final payments (if only deposits were paid, or if there are upcharges) and return shipping charges (if applicable).
- ii. Sunny Hobbies is not responsible for any damage caused to items at the grading companies. However, Sunny Hobbies will initiate and process an insurance claim for damaged items to the best of its ability.
- iii. Sunny Hobbies will always inquire the return shipping (if applicable) insurance amount. This represents the maximum compensation available in case the package is lost or damaged during the final return shipping back to the owner.

4. Late payments / late pick ups

a. Deposits and Remaining Balances:

- i. If a deposit was collected instead of full upfront payment, the remaining balance is due within 28 days of the initial contact, starting from the first day the representative reaches out upon item(s) arrival.
- ii. A representative will make multiple attempts to contact the owner within the 28-day period if there is no initial response.
- iii. If full payment, including return shipping fees (if applicable), is not received within 28 days, Sunny Hobbies will convert the collectible(s) into store credits with a one-year expiration date. Sunny Hobbies will assume possession of the item(s), and the store credit balance will be used to pay off remaining grading fees first.

b. Full Payment Upfront:

- i. If full payment (excluding shipping fees) was collected upfront, the item(s) must be collected or shipped within a 28-day period of the initial contact, starting from the first day the representative reaches out upon item(s) arrival.
- ii. A representative will make multiple attempts to contact the owner within the 28-day period if there is no initial response.
- iii. If the item(s) is not collected or shipped within 28 days, Sunny Hobbies will convert the collectible(s) into store credits with a one-year expiration date. Sunny Hobbies will assume possession of the item(s).

c. Exception for Sunny Hobbies Closure:

If Sunny Hobbies is closed and unable to process the item(s), those days will not count towards the 28-day rule.

Please note that this payment plan policy for commission grading is subject to change at any time without prior notice. It is the owner's responsibility to review the most recent policy before engaging in commission grading services. For further inquiries or clarifications, please contact our customer support team.

Sunny Hobbies can provide specialized services such as in-person delivery and collection of your collectibles. Such customized services need to contact Sunny directly for quotes.

Sunny Hobbies retains the right to use your collectibles for any advertisement purposes such as to broadcast our service offerings, while your item is in the possession of Sunny Hobbies.