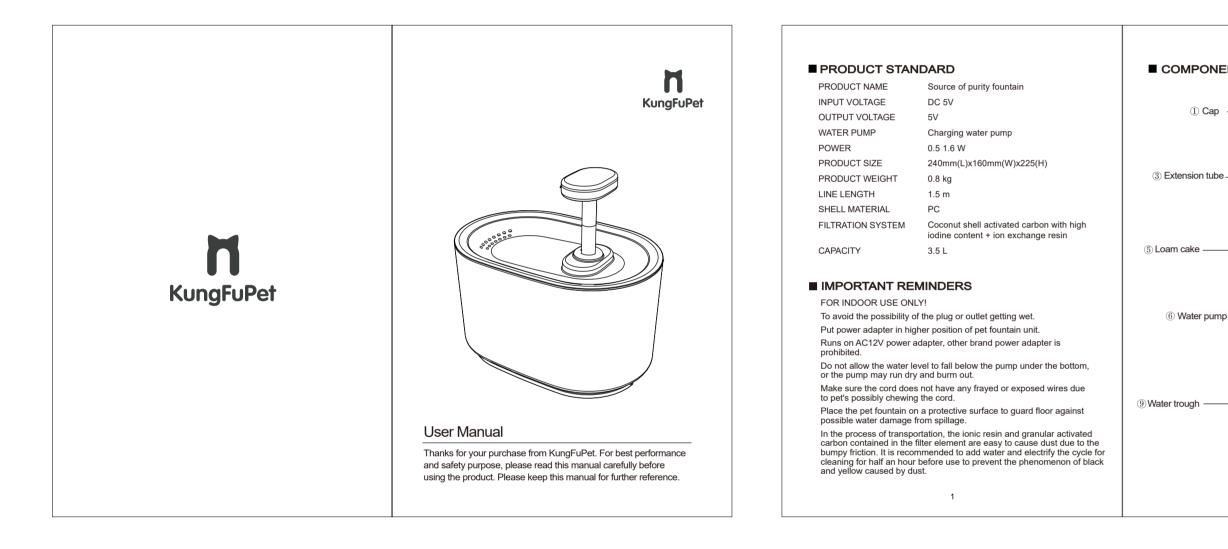
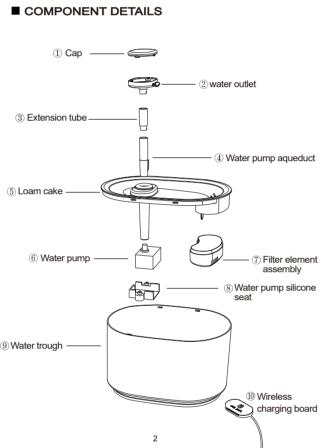
# 尺寸:90\*130mm 双面印刷 157g铜版纸





# Q & A TROUBLESHOOTING

#### How frequently do I need to change the filter? The charcoal fiter and foam fiter should be changed every 2 to 4 weeks, depending on the number of pets using the fountain. Having more pets that use the fountain will increase the saliva content and debris in the water, so the fiter will need to be changed more frequenty.

Why am I finding small black particles in my pet's fountain? It is common for some residual charcoal dust to seep from the fiter. This is perectly normal and not harmful to your pet in any manner. To help prevent the charcoal dust from shedding, rinse the fiter thoroughly under running water before placing inside the fountain.

#### How often should I clean the fountain?

Fountain should be clean at least every two weeks. Please clean it once a week if you lving in hard water.

### How long will the fountain pump last?

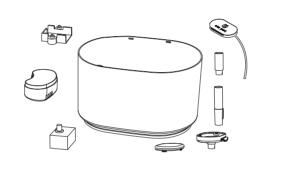
The fountain runs on long ifle AC Pump. The pump normally last between 2.5-4 years (>20,000 hours). " the pump has been in regular use for approximately this time period, it may be old and need replacing. We provide full 1-year warranty for pump.

#### What's the fountain power consumption?

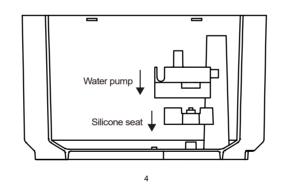
Fountain runs on a super low power AC pump with power adapter. The power consumption for total unit is about 2.0 Watts so the total power consumption is about 1.5 kWh per month or 18 kWh per year.

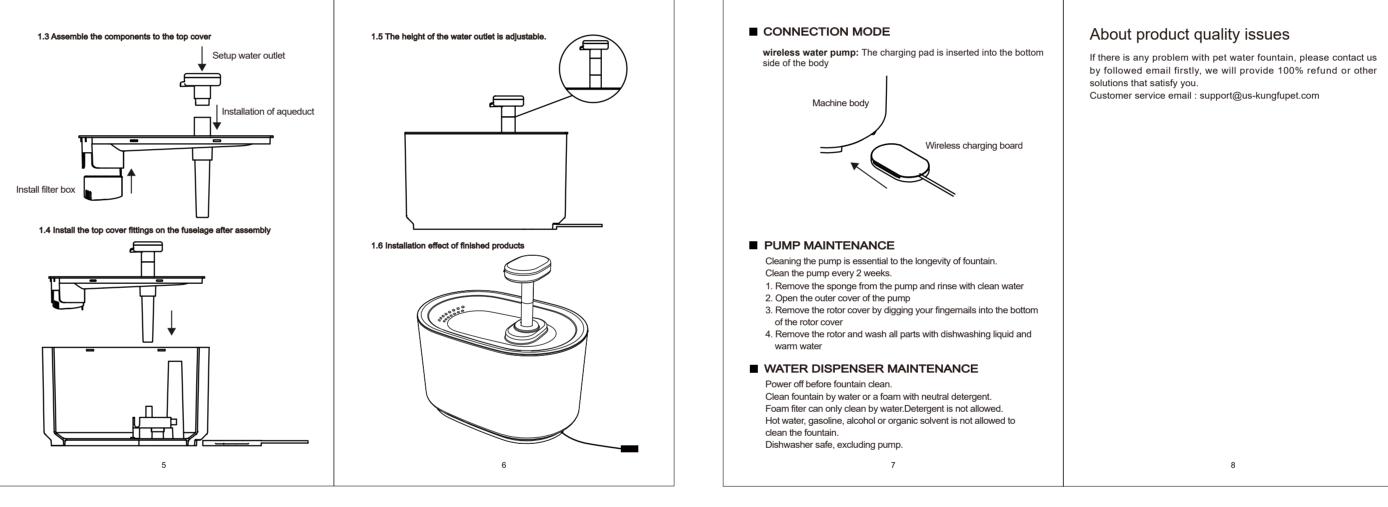
# WATER DISPENSER ASSEMBLY

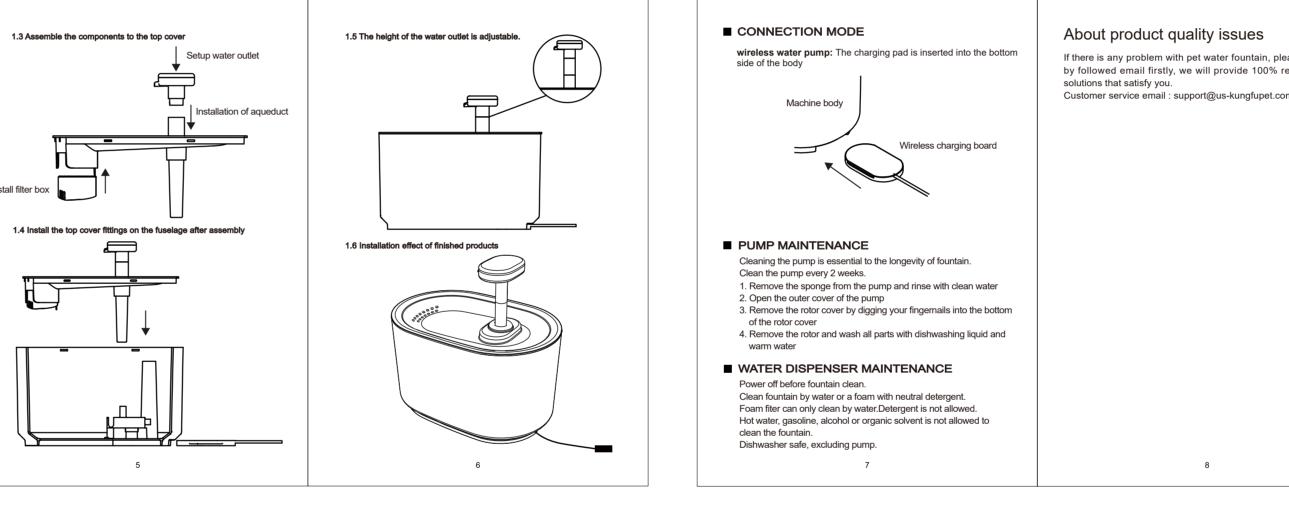
1.1 Open the top cover of the water dispenser and remove all parts



1.2 Put the silicone seat into the groove at the bottom of the fuselage, and put the water pump into the silicone seat







## QUALITY ASSURANCE

- During the warranty period, the product performance failure caused by non-human damage can receive the following three packages of services: - If the product has quality problems within 7 days from the date of purchase, consumers can choose according to the invoice price one-time refund return or replacement of the same model with the same specification of the product
- If the product has any quality problems within 15 days of purchase, consumers can choose replace the products of the same model and specification;
- The warranty period of this product is three months;
- The warranty period of the pump is one year
- This certificate shall not be modified, otherwise it will be deemed invalid;
- This license will become effective only if it is approved by the distributor.

# IT'S NOT WARRANTY POLICY

The "Three Guarantees" shall not be covered by the following circumstances (but not limited to the following) :

- No "Three Guarantees" vouchers or valid invoices are missing or the validity period of "Three Guarantees" service has exceeded;
- Damage caused by failure to use, maintain and keep in accordance with the requirements of the user manual;
- Irresistible damage due to fire, lightning, flood, etc. :
- The product model or serial number on the warranty card is not consistent with the real product;
- Damage caused by demolition and repair by non-One authorized service provider;
- Normal discoloration, wear and wear during the use of the product is not a fault covered by the warranty;
- Improper use by people or bitten by pets.

NAME : MAINTENANCE RECORD : SIGNATURE OF REPAIRMAN INSPECTION CERTIFICATE PRODUCTION DATE: \_\_\_\_\_ SURVEYOR NUMBER: \_\_\_\_\_