## mater

## **Warranty | Private market**

The Supplier represents and warrants, at the time of delivery and for a period of 24 (twenty-four) months thereafter (the "Warranty Period"), that (i) all Products are and will be merchantable and without any defects in design, construction, functionality and materials and (ii) that the performance and fitness for the purpose of the Products will be in accordance with the requirements and specifications.

The warranty only covers indoor usage and indented for occasional usage only. The warranty covers material-, and production defects defined as physical faults and defects from the date the product was delivered from the Supplier to the Customers designated delivery address. The original invoice must be presented as proof of the purchase.

The warranty does not cover if the products mentioned in this contract has been stored, mounted or used in a wrong way, misused, altered, maintained or treated with wrong detergents. The warranty does not cover normal wear and tear, cutting marks, scratches, stains or damages caused by bumps or accidents.

If claiming a defect, the Customer must provide physical documentation in form of digital images or similar clearly explaining the defect and how it occurred.

## mater

## Warranty | B2B market

The Supplier represents and warrants, at the time of delivery and for a period of 6 (six) months thereafter (the "Warranty Period"), that (i) all Products are and will be merchantable and without any defects in design, construction, functionality and materials and (ii) that the performance and fitness for the purpose of the Products will be in accordance with the requirements and specifications.

The warranty only covers indoor usage and indented for occasional usage only. The warranty covers material-, and production defects defined as physical faults and defects from the date the product was delivered from The Supplier to the Customers designated delivery address. The original invoice must be presented as proof of the purchase.

The warranty does not cover if the products mentioned in this contract has been stored, mounted or used in a wrong way, misused, altered, maintained or treated with wrong detergents. The warranty does not cover normal wear and tear, cutting marks, scratches, stains or damages caused by bumps or accidents.

If claiming a defect, the customer must provide physical documentation in form of digital images or similar clearly explaining the defect and how it occurred.