

Caravan Spares and Repairs

Identifying Dometic / Seitz / Mobicool Windows

The stay is to suit the window, identifying the window gives you the best chance of ordering the correct stay.

There are 2 easy ways to establish which type of window you have by checking either your existing blade/glazing or your internal blind (S4).

1) Check the top right hand corner of your window blade (when looking from the outside). In some light it may be hard to see but it will say either MOBICOOL or SEITZ / DOMETIC (Seitz windows are being branded as Dometic moving forward)

2) Check your internal blind, or more importantly the clips that connect the blind to flyscreen. The Mobicool will have black clips which a clearly branded, while the Seitz have light grey clips.



Identifying S4 from S7P

Identifying Your Seitz Window is quite easy. You will see the major physical differences below. They include squared edges on the window 'blade' on the S4's, and rounded on S7P's.



Determining Window Size

Put the tape measure away! You will find the inscribed numbers on the outside top right hand corner of the window 'blade'. This is the safest way to determine window size and it will also confirm you have a Dometic window.

The numbers we are most interested are highlighted below with red. Simple deciphering will show the size.



For S4 windows you will see a number like AGS50700X0300

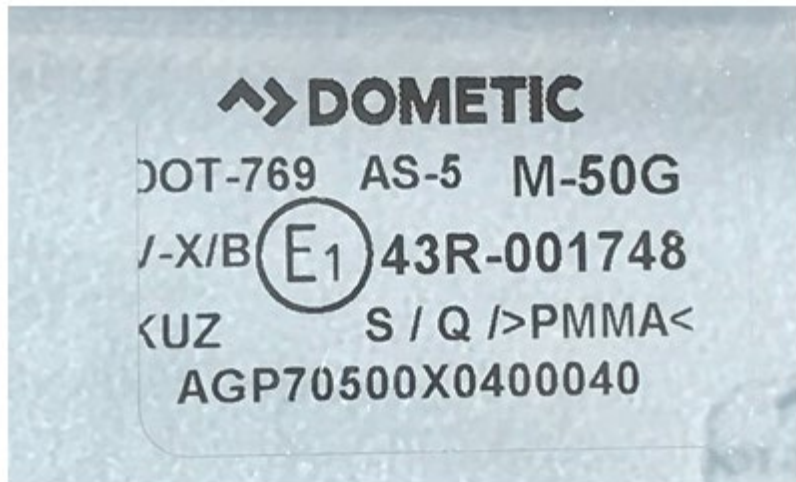
Remove the prefix AGS5 and you have 0700X0300 - indicating you have a 700x300 window.

If you no longer have the blade you will need measure the outer frame. As with all caravan windows and doors the size is determined by the cut-out size they fit into, the overall dimensions of the outer frames are 45mm wider & 30mm higher.

For example the overall measurements of the outer frame for a 700x300 will be 745mm x 330mm.



For S7P Windows you will see a number like AGP70500X0400040



Remove the prefix AGP7 & the suffix 040 and you have 0500X0400 - indicating you have a 500x400 window.

If you no longer have the blade you will need to measure the outer frame, the overall dimensions of the outer frame are 28mm larger than the window size. For example a 500x400 window will measure 528mm x 428mm.



With this knowledge in hand, it is then possible to apply these numbers to correctly identify spare parts that you may require such as stays, blades, blinds etc.

Identifying Correct Spares

For both S4 and S7P, window stays are offered as measurement, ie 250mm, 300mm, 400mm etc. If you have identified your window as per the example above as being 700mm x 300mm, then you will need to order the 300mm stay appropriate to your window type; either S4 or S7P.

For everything else you will need to work with the full two numbers. This will prove to be straight forward when identifying the correct components.