

ROOT CAUSE

TRD APPAREL MRK

Customer Name / Order Number

Please note your order may be delivered in several parcels and at different times

QTY	SIZE	PRODUCT DESCRIPTION	PRICE	REFUND	EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR

REASON FOR RETURN:

Please follow these steps to return/exchange your order within 30 days of receipt:

1. Please fill out your name and your order number
2. Please add the quantity you would like to return
3. Please add the product size and description
4. Please add the price
5. Please tick either the refund or exchange box to indicate if you wish to have a replacement item sent or a refund issued
6. If a replacement is requested, please add the replacement size & colour.

Orders can take up to 14 working days to be processed once received by us. Please allow this time for us to issue you a replacement or refund.

This returns policy does not affect your statutory rights.

Please ensure you return your unworn goods, as sold, with all the original packaging, tags and size labels. Any returns received outside of these conditions may be subject to a restock fee.

If you have any queries with regards to a return, please contact us by email at contact@rootcauseapparel.co.uk



RETURNS

Root Cause Returns
 4 Buckwins Square
 Burnt Mills Industrial Estate
 Basildon
 Essex
 SS13 1BJ