



**MOTORSPORT
DISTRIBUTORS
GROUP**

At the Motorsport Distributors Group, we are committed to provide you with a simple return process. Our Return Policy is within a 14-day turn around period from when you received your purchase. All you need to do is simply fill in this form and return your gear in their original condition, with tags attached to the below address.

**PLEASE ENSURE YOU ARE AWARE OF THE
TERMS AND CONDITIONS OF RETURNS
BEFORE PROCEEDING.**

NOTE: We do not include paper copies of your invoice in your order. If you require your order details, please check your emails (including the junk mailbox) as these details are emailed to you.

TO MAKE A RETURN

- 1) Pack your item, ensuring all tags are intact
- 2) Fill in this form to the best of your ability
- 3) Post to the following address

**MOTORSPORT DISTRIBUTORS GROUP
PO BOX 174
ROSANNA LPO
ROSANNA VIC 3084**

To protect yourself you may want to use an insured service to return your goods, as these remain the property of the customer until an email confirmation is sent to acknowledge our receipt of the item. All sale items are non-refundable.

**Email: contactus@mdgroup.net.au
Ph: (03) 94599925**

RETURNS AND EXCHANGE FORM

NAME:	
CONTACT NUMBER:	
EMAIL:	
ORDER NUMBER:	
SHIPPING ADDRESS	

REASON CODES
1. Size Ordered Did Not Fit
2. Change of Mind
3. Faulty / Damaged Item
4. Incorrect Item / Size Received
Please contact us prior to sending your item/s back
Email: contactus@mdgroup.net.au
Ph: (03) 94599925

PLEASE NOTE BEFORE PROCEEDING

- Postage to us is at the customers expense, and most of the time on us for the exchange to be sent out. Additional postage will only be charged if your exchanged items exceed a certain size/weight, or it is for an international exchange.
- If we make a mistake, we will happily arrange replacement and delivery for any goods either supplied in error or faulty upon delivery. Please call/email us to arrange.
- **All sale items are non-refundable**, this includes any item purchased with a discount code or as a bundled offer.
- **Tags must still be attached, and item is to be unused and in original condition.**
- Items must be returned within 14 days of delivery to qualify for an exchange/refund.
- Exchanges are subject to stock availability.
- We will contact you if there is a price difference for your exchange.

Please contact us prior to returning your item(s) so we can set aside your exchanged items, advise stock availability, or discuss your return further.

Please ensure the boxes below are filled out as best you can. Please write how you wish to proceed with your return (whether it be a refund, exchange or store credit). This makes it easier for us when we get your items back. Do not leave fields blank.

PRODUCT CODE	ITEM DESCRIPTION	SIZE	REASON CODE	PRICE	EXCHANGE PRODUCT* Name, product code, etc.	SIZE