



John Packer Musical Instruments  
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## JP Rental Scheme Application

Please check your details in sections 1, 3 & 4 and then complete section 5 before signing at end of page 2.  
Remember to include two forms of ID with your current address to ensure we can process. We accept Driving licences, Utility bills, Bank or credit card statements or an Official letter i.e. from NHS or pension provider etc. Photocopies are acceptable.

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### Rental Details

Instrument Title:

Monthly Payment:

£15

Minimum Rental Term:

3 Months

Carriage Cost:

£10

Total First Payment:

£55

2

### Option to Buy

You have the option to purchase your rented instruments at any time during your rental. A maximum of 6 months rental payments can be redeemed against the purchase price (set at time of agreement).

For office use only

Cost if purchased with 6 month discount

£

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### Personal Details

First Name

Contact Number

Surname

Email Address

4

### Address Details

Address Line 1

County

Address Line 2

Postcode

Town

## Payment Details

Needed for the initial first 3 month payment

Card Number

Card Type

Expiry Date



CV2

Last 3 digits from security strip on reverse

## Terms & Conditions

**Important. You should read this carefully. Your rights**

The Consumer Credit Act 1974 covers this agreement and lays down certain requirements for your protection which must be satisfied when the agreement is made. If they are not, we cannot enforce the agreement against you without a court order.

This scheme allows the rentee to rent for an indefinite period (beyond the 3 month minimum rental period) without any obligation to purchase. If you wish to purchase the rented instrument, your rental payments will be deducted in full from the normal selling price if you purchase anytime up to the end of the sixth month of rental. (This does not include the VAT element of your rental payments if you purchase VAT free through the assisted instrument purchase scheme.) The rental fee includes maintenance and insurance. See section 7 & 8 overleaf but this does not include damage caused by misuse or negligence.

**A maximum of 6 rental payments can be offset against the instrument price (set at time of agreement, see below). Please note that you can continue to rent for an indefinite period beyond the minimum rental period, but the ability to offset rental payments against a purchase price DOES NOT APPLY BEYOND THE FIRST SIX MONTHS.**

**I agree that:** 1. During the rental period the instrument will remain the property of John Packer Ltd 2. I will take all reasonable steps to prevent loss or damage. 3. I will inform John Packer Ltd immediately of loss or damage. 4. Repairs/adjustments will be carried out by John Packer Ltd. 5. I will not sell, hire or in any way dispose of the instrument while I am renting it. 6. I will make payments on the agreed dates until the instrument is purchased or returned to John Packer Ltd. 7. I will return the instrument before cancelling the Direct Debit. 8. I will pay an excess of £50 in the event of loss or damage. 9. John Packer Ltd can debit my credit/debit card for any arrears. 10. I will inform John Packer Ltd if I change address. 11. If this agreement was not arranged in person in our shop, you are entitled to a 14 day cooling off period. You must return the instrument to us at your expense within the next 14 days. **Please make a note of your six month date as we do not send reminders.**

**I have read, understood and agree to adhere to all the items and conditions here with. This is a rental agreement regulated by the consumer Credit Act 1974. Sign it only if you wish to be bound by its terms.**

Customer Signature:

\_\_\_\_\_

Print Name:

\_\_\_\_\_

Date:

DD	MM	YYYY
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Company Signature:

\_\_\_\_\_

Print Name:

\_\_\_\_\_

Date:

DD	MM	YYYY
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Please supply two forms Address ID: We do not accept passports

Identification 1

\_\_\_\_\_

Identification 2

\_\_\_\_\_

### For Office use only:

Serial No \_\_\_\_\_ Product Code \_\_\_\_\_

Cost in VAT \_\_\_\_\_ Cost ex VAT \_\_\_\_\_

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec  
20\_\_

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec  
20\_\_

Sent/Collected on  
\_\_/\_\_/\_\_

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec  
20\_\_

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec  
20\_\_

Advance payment on  
\_\_/\_\_/\_\_

Direct Debit Start Date  
\_\_/\_\_/\_\_

# Security & Privacy Policy

Protecting your privacy is our priority and concern whether purchasing in person or through our online store. We follow GDPR (General Data Protection Regulation) standards to protect your personal information from unauthorized access. However, no data transmission over the internet can be guaranteed to be 100% safe and secure.

## What information do we collect?

- Contact information such as name, mailing address, phone number, email.
- Billing and credit card information for sales and rentals, when provided.
- Product purchase history for marketing and store product selection purposes only.

## How do we use your information?

- To assist you with customer service. To assist you with rentals and online purchases via credit card transactions.
- To enable you to complete online purchases and shipping orders.
- To help improve our product line and site store.

# Full Terms & Conditions of the Agreement

- 1. Period of rental.** You agree to rent the goods until the end of the minimum rental period stated overleaf or until expiry of any notice period whichever is the later.
- 2. Payment.** By signing this agreement you agree to make payments, as set out overleaf, by the specified dates direct to our bank account. You agree that in the event of your default that we can deduct the appropriate amount from the credit card detailed overleaf. Likewise for any other sums that might become outstanding during the currency of this agreement.
- 3. Variation of charges.** We reserve the right to vary the rentals at any time to take account of a change in the rate of VAT. You will notified in writing of any change in this respect.
- 4. Failure to pay on time.** Goods are not insured and will not be maintained during periods of arrears. We have the right to charge interest at a rate of 10% per annum which will be calculated on a daily basis pro rata between the date the payment(s) falls due until payment(s) is received.
- 5. Place where goods are kept.** Whilst you may take the goods out of your property for the purposes of school lessons, concerts etc., you should keep the goods at your place of residence as stated overleaf at all other times. They must not be left unattended elsewhere.
- 6. Care of the goods.** You must use the goods in a careful and proper manner and keep them in working order. You may not interfere with the goods except where this is clearly to be deemed appropriate for the good upkeep of the goods.
- 7. Insurance against loss or damage.** The instrument is covered against accidental loss or damage (including fire and theft) anywhere within the UK until such time as it is purchased or returned to John Packer Ltd. An excess of £50 will be applied in all cases of loss or damage to an instrument. Cover does not include: damage due to misuse; abuse; negligence; repair or restoration (or cost of same) by party or parties other than John Packer Ltd.; effects of climate or extremes of temperature; items left in unattended vehicles; theft by any person to whom the instrument is entrusted. Insurance cover only applies during the currency of this agreement and given that all the terms and conditions thereof have been adhered to. Settlement will be based on repair or replacement at our discretion.
- 8. Maintenance.** You must notify us when the goods require maintenance or adjustment. We undertake within the terms of this agreement to maintain the instrument in good working order. This does not include repairs or restoration due to misuse, abuse or negligence. All repair, restoration or servicing must be carried out by our own staff. If, at any time, we decide that it is no longer practical to keep the goods in working order, we may either 1) replace the goods by other goods as similar as possible or identical to those replaced or 2) end this agreement by giving you 1 months' notice in writing. If we end this agreement under section 2) you must let us collect the goods. This clause will not affect your statutory rights. You are responsible for any costs associated with getting the instrument to and from our premises for maintenance.
- 9. Voluntary Termination** You or we may end this agreement by giving one months' notice in writing expiring at or after the end of the minimum rental period. You must then return the goods to the address at the top of this agreement, or make them available for collection by us, at your expense.
- 10. Our further right to end the agreement.** We may end this agreement and take back the goods, after giving you written notice, if at any time a) you fail to pay any amount within 14 days of its due date or commit any other breach of your obligations; b) you have an interim or bankruptcy order made against you or you petition for your own bankruptcy, or are served with a creditors demand under the Insolvency Act 1986 or the Bankruptcy (Scotland) Act 1985, or make a formal composition or scheme with your creditors, or call a meeting of them; c) execution is levied or attempted against any of your assets or income or, in Scotland, your assets are pounded or your wages arrested; d) you have given any false or misleading information in connection with your entry into this agreement; e) the goods are destroyed or the insurers treat the claim under the policy on a total loss basis.
- 11. Your liability if we end this agreement.** If we end this agreement you must pay us all rentals up to the date when this agreement comes to an end. If we end this agreement under clause 2. before the expiry of the minimum hire period you must also pay us a sum equal to the rentals for the period remaining to the end of the minimum rental period less any rentals obtained by us during this period by re-letting the goods and any other deduction which we may consider reasonable.
- 12. When this agreement takes effect.** This agreement will only take effect if and when it is signed by us.
- 13. Goods Provided.** Where we have ex-rental/demo stock available we will always send that as a first option so that you get the benefits of lower purchase prices. If you would like a new instrument to rent, please make sure you specify this on the rental form.